

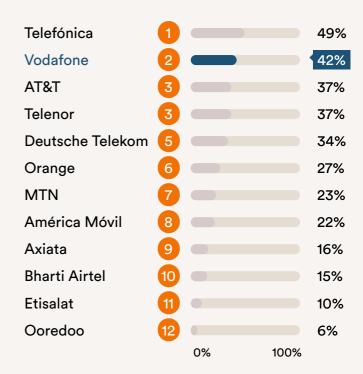
Vodafone

Rank:

Out of 12 telecommunication companies.

Score:

basic information missing



key findings missing

Key Takeaways:

key takeaways missing

Key Recommendations:

key recommendations missing

Services evaluated:

Prepaid mobile



(C) Postpaid mobile



The 2020 RDR Index covers policies that were active between February 8, 2019 and September 15, 2020. Policies that came into effect after September 15, 2020 were not evaluated for this Index.

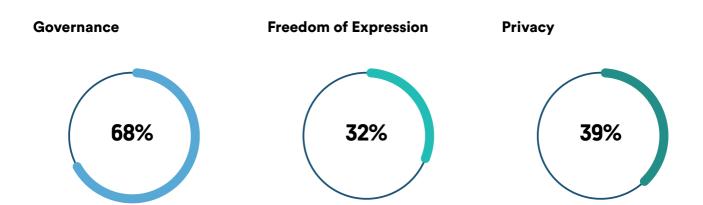
Fixed-line broadband Scores reflect the average score across the services we evaluated, with each service weighted equally.

Changes since 2019:



analysis missing

Gained 0.74 points on comparable indicators since the 2019 RDR Index.



We rank companies on their approach to governance, and their policies and practices that affect freedom of expression and privacy.

Governance 68%

governance missing

Indicators

G1. Policy Commitment	100%
G2. Governance and management oversight	
G3. Internal implementation	100%
	100%
G4. Human rights due diligence	∨ 15%
G5. Stakeholder engagement and accountability	
	50%
G6. Remedy and appeals	V

Freedom of Expression 32%

freedom of expression missing

Indicators

F1. Access to policies	~	38%
F2. Notification of policy changes	~	30%
		8%
F3. Process for policy enforcement	~	21%
F4. Data about policy enforcement	~	
F5. Process for responding to third-party requests to restrict content or accounts	~	0%
		70%
F6. Data about government demands to restrict for content and accounts		0%
F7. Data about private requests for content or account restriction		
F8. User notification about content and account restriction		0%
		8%
F9. Network management (telecommunications companies)		63%
F10. Network shutdown (telecommunications companies)		00%
The retire is a factor (colored minume at a factor of the		50%
F11. Identity policy		1000/
		100%
F12. Algorithmic content curation, recommendation, and/or ranking systems		NA
F13. Automated software agents ("bots")		
		NA

Privacy 39%

privacy missing

Indicators

P1. Access to policies affecting users' privacy	~	50%
P2. Notification of changes	~	0070
		6%
P3. User information collection and inference	~	42%
P4. Sharing of user information		42/0
		63%
P5. Purpose for collecting, inferring, and sharing user information		
		30%
P6. Retention of user information		
		20%
P7. Users' control over their own user information		470/
		13%
P8. Users' access to their own user information		33%
		3376
P9. Collection of user information from third parties		13%
P10. Process for responding to demands for user information	~	.070
Pio. Process for responding to demands for user information	V	46%
P11. Data about demands for user information	~	
The Butta about domained for user information	·	0%
P12. User notification about third-party requests for user information		
		0%
P13. Security oversight		
		67%
P14. Addressing security vulnerabilities		
		50%
P15. Data breaches		
		100%

P16. Encryption of user communication and private content (digital platforms)	
	NA
P17. Account security (digital platforms)	
	NA
P18. Inform and educate users about potential risks	
	100%