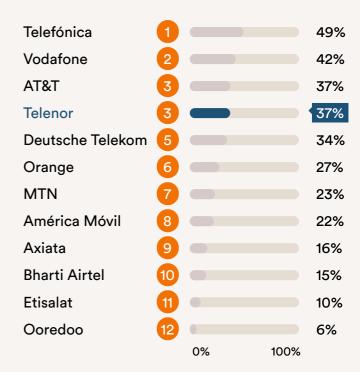


Rank:

Out of 12 telecommunication companies.

Score:

basic information missing



key findings missing

Key Takeaways:

key takeaways missing

Key Recommendations:

key recommendations missing

Services evaluated:

Prepaid mobile

(C) Postpaid mobile

The 2020 RDR Index covers policies that were active between February 8, 2019 and September 15, 2020. Policies that came into effect after September 15, 2020 were not evaluated for this Index.

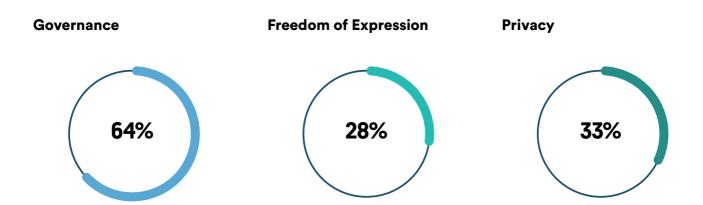
Fixed-line broadband Scores reflect the average score across the services we evaluated, with each service weighted equally.

Changes since 2019:

+ 4.11 points

analysis missing

Gained 4.11 points on comparable indicators since the 2019 RDR Index.



We rank companies on their approach to governance, and their policies and practices that affect freedom of expression and privacy.

Governance 64%

governance missing

Indicators

G1. Policy Commitment	0.70
CO. Course and an annual annual and an annual annual and an annual annua	83%
G2. Governance and management oversight	100%
G3. Internal implementation	
	1009
G4. Human rights due diligence	∨
	169
G5. Stakeholder engagement and accountability	500
	50%
G6. Remedy and appeals	339

Freedom of Expression 28%

freedom of expression missing

Indicators

F1. Access to policies	~	46%
F2. Notification of policy changes	~	13%
F3. Process for policy enforcement	~	24%
F4. Data about policy enforcement	~	0%
F5. Process for responding to third-party requests to restrict content or accounts	~	44%
F6. Data about government demands to restrict for content and accounts		50%
F7. Data about private requests for content or account restriction		0%
F8. User notification about content and account restriction		33%
F9. Network management (telecommunications companies)		25%
F10. Network shutdown (telecommunications companies)		75%
F11. Identity policy		0%
F12. Algorithmic content curation, recommendation, and/or ranking systems		NA
F13. Automated software agents ("bots")		NA

Privacy 33%

privacy missing

Indicators

P1. Access to policies affecting users' privacy	<u> </u>	42%
P2. Notification of changes	~	
		13%
P3. User information collection and inference	~	17%
P4. Sharing of user information		70
P5. Purpose for collecting, inferring, and sharing user information		38%
Total dipose for concerning, minorality, and charming door minorality.		60%
P6. Retention of user information		
		30%
P7. Users' control over their own user information		19%
P8. Users' access to their own user information		
		33%
P9. Collection of user information from third parties		13%
P10. Process for responding to demands for user information	~	1070
		39%
P11. Data about demands for user information	~	38%
P12. User notification about third-party requests for user information		30%
		0%
P13. Security oversight		50%
		30%
P14. Addressing security vulnerabilities		4%
P15. Data breaches		
		33%

P16. Encryption of user communication and private content (digital platforms)	
	NA
P17. Account security (digital platforms)	
	NA
P18. Inform and educate users about potential risks	
	100%