

key findings missing

Key Takeaways:

key takeaways missing

Key Recommendations:

key recommendations missing

Services evaluated:



Baidu Search



Baidu Cloud



Baidu PostBar

The 2020 RDR Index covers policies that were active between February 8, 2019 and September 15, 2020. Policies that came into effect after September 15, 2020 were not evaluated for this Index.

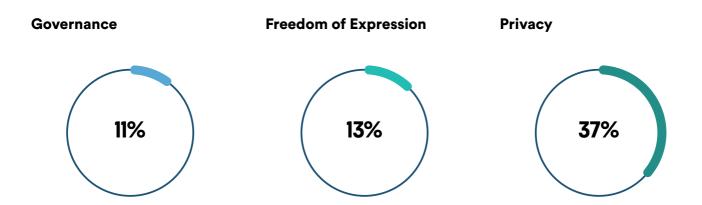
Scores reflect the average score across the services we evaluated, with each service weighted equally.

Changes since 2019:



analysis missing

Gained 6.5 points on comparable indicators since the 2019 RDR Index.



We rank companies on their approach to governance, and their policies and practices that affect freedom of expression and privacy.

Governance 11%

governance missing

Indicators	
G1. Policy Commitment	17%
G2. Governance and management oversight	17%
G3. Internal implementation	
G4. Human rights due diligence	25%
G5. Stakeholder engagement and accountability	1%
	0%
G6. Remedy and appeals	6%

Freedom of Expression 13%

freedom of expression missing

Indicators		
F1. Access to policies	~	38%
F2. Notification of policy changes	~	
F3. Process for policy enforcement	~	0%
F4. Data about policy enforcement	~	35%
F5. Process for responding to third-party requests to restrict content or accounts	~	33% 9%
F6. Data about government demands to restrict for content and accounts		
F7. Data about private requests for content or account restriction		0%
F8. User notification about content and account restriction		
F9. Network management (telecommunications companies)		0%
F10. Network shutdown (telecommunications companies)		NA
F11. Identity policy		NA
F12. Algorithmic content curation, recommendation, and/or ranking systems		0%
F13. Automated software agents ("bots")		30%
		0%



privacy missing

Indicators	
P1. Access to policies affecting users' privacy	44%
P2. Notification of changes	
P3. User information collection and inference	13%
P4. Sharing of user information	56%
P5. Purpose for collecting, inferring, and sharing user information	50%
P6. Retention of user information	50%
P7. Users' control over their own user information	0%
P8. Users' access to their own user information	13%
P9. Collection of user information from third parties	8%
P10. Process for responding to demands for user information	11%
P11. Data about demands for user information	0%
P12. User notification about third-party requests for user information	0%
	17%
P13. Security oversight	83%
P14. Addressing security vulnerabilities	33%
P15. Data breaches	83%

P16. Encryption of user communication and private content (digital platforms)	
	17%
P17. Account security (digital platforms)	
	83%
P18. Inform and educate users about potential risks	
	100%