● Digital platform

Mail.Ru

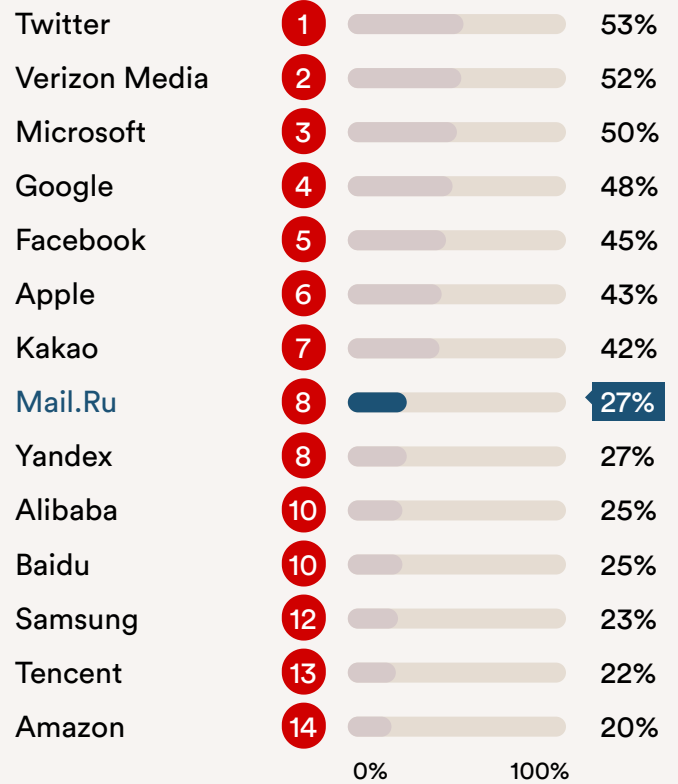Rank: | 8th | Score: | 27% |

Out of 14 digital platforms.

basic information missing

Twitter	1		53%
Verizon Media	2		52%
Microsoft	3		50%
Google	4		48%
Facebook	5		45%
Apple	6		43%
Kakao	7		42%
Mail.Ru	8		27%
Yandex	8		27%
Alibaba	10		25%
Baidu	10		25%
Samsung	12		23%
Tencent	13		22%
Amazon	14		20%

0%   100%

key findings missing

Key Takeaways:

key takeaways missing

Key Recommendations:

key recommendations missing

Services evaluated:

- ⊰ VKontakte
- ✉ Mail.Ru email
- 💬 Mail.Ru Agent
- 🗄 Mail.Ru Cloud Solutions

The 2020 RDR Index covers policies that were active between February 8, 2019 and September 15, 2020. Policies that came into effect after September 15, 2020 were not evaluated for this Index.

Scores reflect the average score across the services we evaluated, with each service weighted equally.

Changes since 2019:

analysis missing
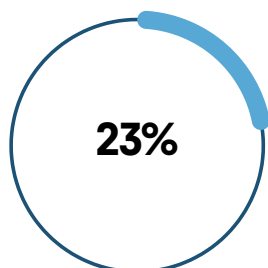
Governance	Freedom of Expression	Privacy
23%	19%	33%
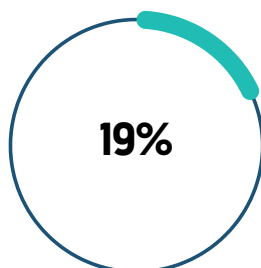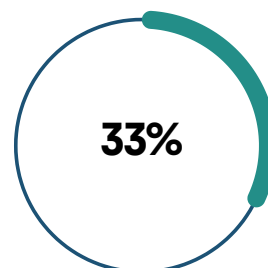
We rank companies on their approach to governance, and their policies and practices that affect freedom of expression and privacy.

Governance `23%`

governance missing

Indicators

G1. Policy Commitment

67%

G2. Governance and management oversight

17%

G3. Internal implementation

38%

G4. Human rights due diligence ⌄

0%

G5. Stakeholder engagement and accountability

0%

G6. Remedy and appeals ⌄

19%
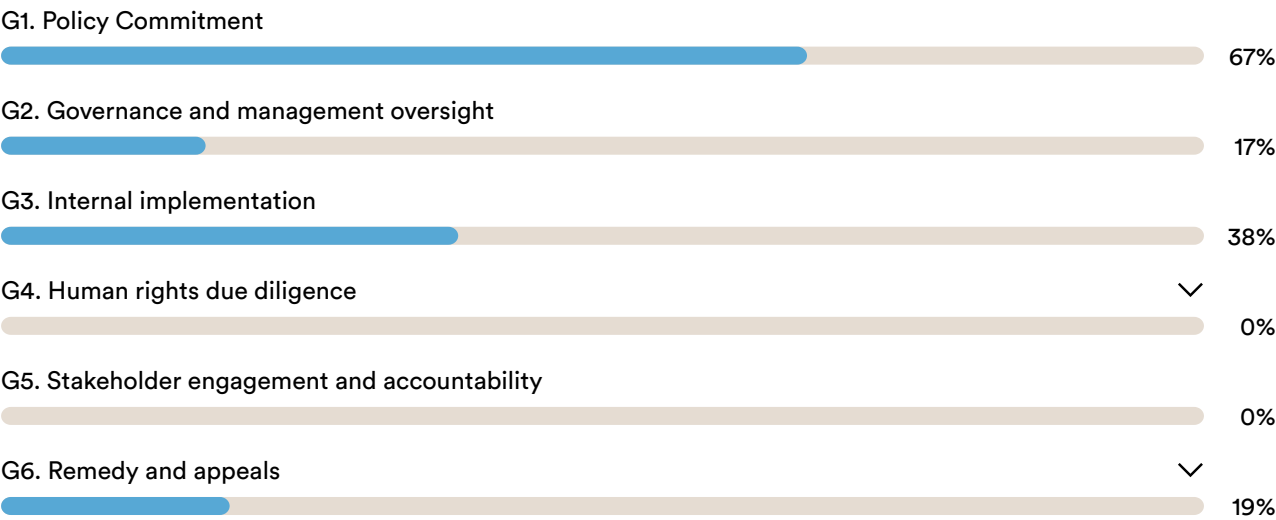
Freedom of Expression 19%

freedom of expression missing

Indicators

F1. Access to policies ⌄

57%

F2. Notification of policy changes ⌄

0%

F3. Process for policy enforcement ⌄

41%

F4. Data about policy enforcement ⌄

0%

F5. Process for responding to third-party requests to restrict content or accounts ⌄

3%

F6. Data about government demands to restrict for content and accounts

0%

F7. Data about private requests for content or account restriction

0%

F8. User notification about content and account restriction

0%

F9. Network management (telecommunications companies)

NA

F10. Network shutdown (telecommunications companies)

NA

F11. Identity policy

75%

F12. Algorithmic content curation, recommendation, and/or ranking systems

10%

F13. Automated software agents ("bots")

25%

Privacy 33%

privacy missing

Indicators

P1. Access to policies affecting users' privacy ⌄

35%

P2. Notification of changes ⌄

0%

P3. User information collection and inference ⌄

38%

P4. Sharing of user information

50%

P5. Purpose for collecting, inferring, and sharing user information

35%

P6. Retention of user information

20%

P7. Users' control over their own user information

23%

P8. Users' access to their own user information

2%

P9. Collection of user information from third parties

13%

P10. Process for responding to demands for user information ⌄

40%

P11. Data about demands for user information ⌄

0%

P12. User notification about third-party requests for user information

33%

P13. Security oversight

46%

P14. Addressing security vulnerabilities

58%

P15. Data breaches

0%

P16. Encryption of user communication and private content (digital platforms)

13%

P17. Account security (digital platforms)

92%

P18. Inform and educate users about potential risks

100%