

key findings missing

#### **Key Takeaways:**

key takeaways missing

### **Key Recommendations:**

key recommendations missing

#### Services evaluated:



& QZone





WeChat



**Tencent Cloud** 

The 2020 RDR Index covers policies that were active between February 8, 2019 and September 15, 2020. Policies that came into effect after September 15, 2020 were not evaluated for this Index.

Scores reflect the average score across the services we evaluated, with each service weighted equally.

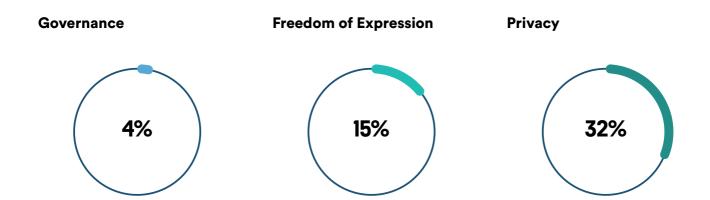
### Changes since 2019:



Gained 1.38 points on comparable indicators since the

analysis missing

Alysis missing 2019 RDR Index.



We rank companies on their approach to governance, and their policies and practices that affect freedom of expression and privacy.

### Governance 4%

### governance missing

### **Indicators**

G1. Policy Commitment		
	1	17%
G2. Governance and management oversight		
		0%
G3. Internal implementation		
		0%
G4. Human rights due diligence	~	
		0%
G5. Stakeholder engagement and accountability		
		0%
G6. Remedy and appeals	~	
		F0/

## Freedom of Expression 15%

### freedom of expression missing

### **Indicators**

F1. Access to policies	~	56%
F2. Notification of policy changes	~	0%
F3. Process for policy enforcement	~	39%
F4. Data about policy enforcement	~	10%
F5. Process for responding to third-party requests to restrict content or accounts	~	16%
F6. Data about government demands to restrict for content and accounts		0%
F7. Data about private requests for content or account restriction		0%
F8. User notification about content and account restriction		0%
F9. Network management (telecommunications companies)		NA
F10. Network shutdown (telecommunications companies)		NA
F11. Identity policy		0%
F12. Algorithmic content curation, recommendation, and/or ranking systems		40%
F13. Automated software agents ("bots")		0%

# Privacy 32%

### privacy missing

### Indicators

P1. Access to policies affecting users' privacy	✓ ■ 46%
P2. Notification of changes	~
	19%
P3. User information collection and inference	✓ 65%
P4. Sharing of user information	47%
P5. Purpose for collecting, inferring, and sharing user information	41 /6
	65%
P6. Retention of user information	5%
P7. Users' control over their own user information	
	23%
P8. Users' access to their own user information	
	17%
P9. Collection of user information from third parties	18%
P10. Process for responding to demands for user information	1076
rio. Frocess for responding to demands for user information	0%
P11. Data about demands for user information	~
	0%
P12. User notification about third-party requests for user information	0%
P13. Security oversight	0%
	21%
P14. Addressing security vulnerabilities	670/
P15. Data breaches	67%
	50%

P16. Encryption of user communication and private content (digital platforms)	
	9%
P17. Account security (digital platforms)	
	33%
P18. Inform and educate users about potential risks	
	100%