To,

Vidal Health Insurance TPA Ltd

Plot No-515, Udyog Vihar Phase-5

**Subject**: Medical Document for Claim Number (GUR-0724-CL-0041497)

Dear Sir/Madam,

I am Ran Vijay Kumar Singh and insured with Vidal Health Insurance. I have claimed my father’s surgery expenses. But I got an email from the Vidal Health team to submit some documents (1. Details of previous treatment taken 2. Certificate from the Treating Doctor on the Etiology/ Cause 3. PROVIDE ALL ORIGINAL REPORTS).

I can submit all the medical reports of my father, but I am unable to submit the other two documents. Because all those above documents were submitted in the hospital (BHU) as per the policy. When we reach out to the hospital, they tell us we provide a discharge certificate after the patient is admitted to the hospital and does not provide other previous treatment documents (OPD slip) as per hospital (BHU) policy. Because all these documents were submitted by the hospital. I have already provided the discharge certificate to the Vidal Health team.

However, I have some of the previous treatment documents in PDF format and I am providing the same as a printout. All, treatment done by a reputed government hospital, So, I would like to request the Vidal Health team to treat this document as original documents. Please let me know if you need any further information.

I will be very thankful to the Vidal Health team.

Warm Regards,

Name: Ran Vijay Kumar Singh  
Claim Number- GUR-0724-CL-0041497 Signature

Date- 09-08-2024

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