Application Layer

Application layer interfacing

Name Service (DNS)

Web (HTTP)

Email (SMTP, POP, IMAP)

File Transfer :: (FTP)

End to end packet delivery

Connection Establishment

Reliable Data Delivery

Flow and Congestion Control

Ordered Packet
Delivery

UDP

Transport

TCP

Network

Data Link

Domain Name System

- Assign Unique names to an IP address (machine interface)
- ARPANET a file *hosts.txt* listed all the computer names and their IP addresses.
- To map a name onto an IP address, an application program calls a library procedure called the resolver, passing it the name as a parameter.
- The resolver sends a query containing the name to a local DNS server, which looks up the name and returns a response containing the IP address to the resolver, which then returns it to the caller.
- The query and response messages are sent as UDP packets.
- Armed with the IP address, the program can then establish a TCP connection with the host or send it UDP packets.

DNSServices

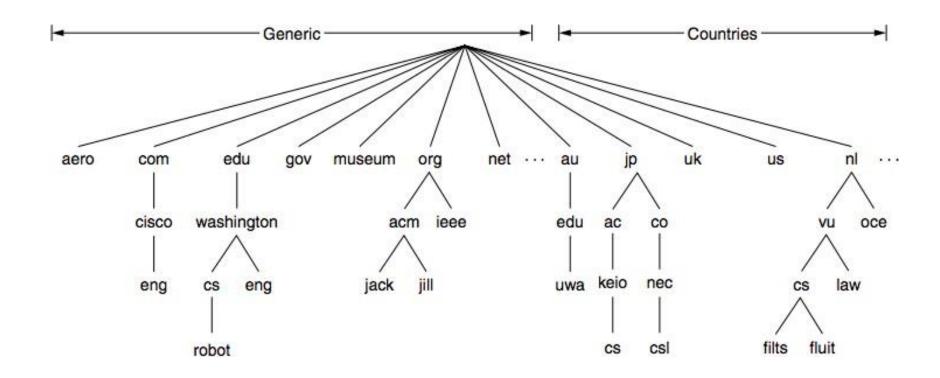
- Hostname to IP address translation
- Host aliasing
 - Canonical and alias names
- Mail server aliasing
- Load distribution
 - Replicated Web servers: set of IP addresses for one canonical name

Why not centralized DNS?

- single point of failure
- traffic volume
- distant centralized database
- maintenance

The DNS Name Space

The Domain Name Space refers to a hierarchy in the Internet naming structure.



The top level domains are run by **registrars** appointed by ICANN Name registrar for India (.in domain): **registry.in** (National Internet Exchange of India – **NIXI**)

Elements of DNS(RFC1034)

- The Domain Name Space and Resource Records: Specifications for a tree-structured namespace and data associated with names.
- Name Servers: Server programs which hold information about the domain tree's structure and set information
 - A particular name server has complete information about a subset of the domain space
 - Name servers know the parts of the domain tree for which they have complete information -- a name server is said to be an AUTHORITY for this parts of the namespace
- Resolvers: Program that extracts information from name servers in response to client requests

Root Name Servers

- contacted by local name server that can not resolve name
- root name server:
 - contacts authoritative name server if name mapping not known
 - gets mapping
 - returns mapping to local name server



TLD and Authoritative Servers

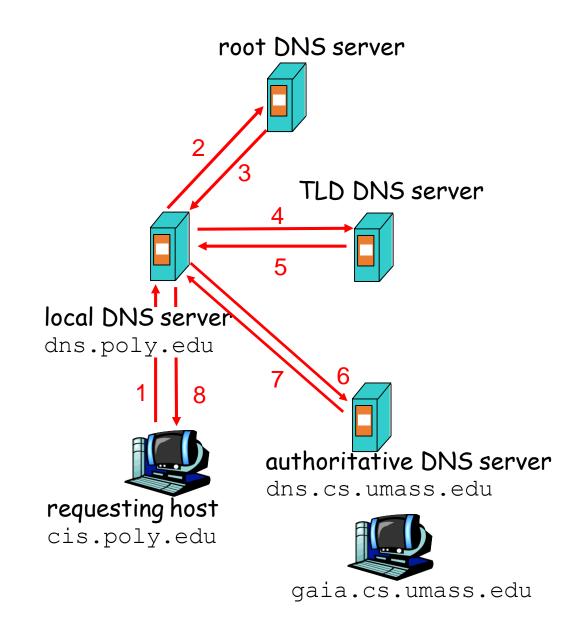
- Top-level domain (TLD) servers: These servers are responsible for top-level domains such as com, org, net, edu, and gov, and all of the country top-level domains such as uk, fr, ca, and jp.
- Authoritative DNS servers: organization's DNS servers, providing authoritative hostname to IP mappings for organization's servers (e.g., Web and mail).
 - Can be maintained by organization or service provider

Local Name Server

- Does not strictly belong to hierarchy
- Each ISP (residential ISP, company, university) has one.
 - Also called "default name server"
- When a host makes a DNS query, query is sent to its local DNS server
 - Acts as a proxy, forwards query into hierarchy.

Example

 Host at cis.poly.edu wants IP address for gaia.cs.umass.edu



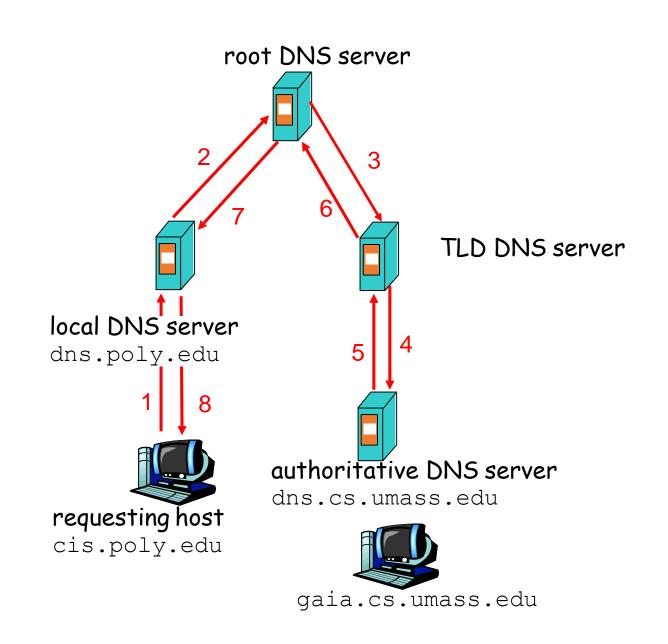
Recursive Queries

recursive query:

- puts burden of name resolution on contacted name server
- heavy load?

iterated query:

- contacted server replies with name of server to contact
- "I don't know this name, but ask this server"



DNS Caching and Updating Records

- once (any) name server learns mapping, it caches mapping
 - cache entries timeout (disappear) after some time
 - TLD servers typically cached in local name servers
 - Thus root name servers not often visited
- update/notify mechanisms under design by IETF
 - RFC 2136
 - http://www.ietf.org/html.charters/dnsind-charter.html

DNS Records

DNS: distributed db storing resource records (RR)

RR format: (name, value, type, ttl)

Type=A

name is hostname value is IP address

Type=NS

name is domain (e.g. foo.com)
value is IP address of authoritative
name server for this domain

Type=CNAME

name is alias name for some "cannonical" (the real) name

www.ibm.com is really
servereast.backup2.ibm.com

value is cannonical name

Type=MX

value is name of mailserver associated with name

Domain Resource Records

Every domain has a set of **resource records** associated with it – DNS database

Туре	Meaning	Value
SOA	Start of authority	Parameters for this zone
Α	IPv4 address of a host	32-Bit integer
AAAA	IPv6 address of a host	128-Bit integer
MX	Mail exchange	Priority, domain willing to accept email
NS	Name server	Name of a server for this domain
CNAME	Canonical name	Domain name
PTR	Pointer	Alias for an IP address
SPF	Sender policy framework	Text encoding of mail sending policy
SRV	Service	Host that provides it
TXT	Text	Descriptive ASCII text

DNS protocol, messages

DNS protocol: query and reply messages, both use same message format

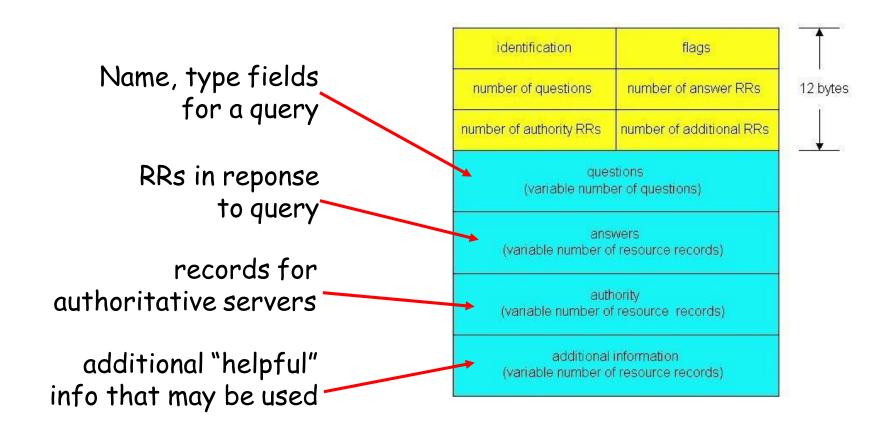
msg header

identification: 16 bit number for query, reply to query uses same number flags:

query or reply recursion desired recursion available reply is authoritative

identification	flags
number of questions	number of answer RRs
number of authority RRs	number of additional RRs
questions (variable number of questions)	
answers (variable number of resource records)	
auth (variable number of	ority resource records)
additional (variable number of	information f resource records)

DNS Protocol, message



Inserting records into DNS

- Example: just created startup "Network Utopia"
- Register name networkuptopia.com at a registrar (e.g., Network Solutions)
 - Need to provide registrar with names and IP addresses of your authoritative name server (primary and secondary)
 - Registrar inserts two RRs into the com TLD server:

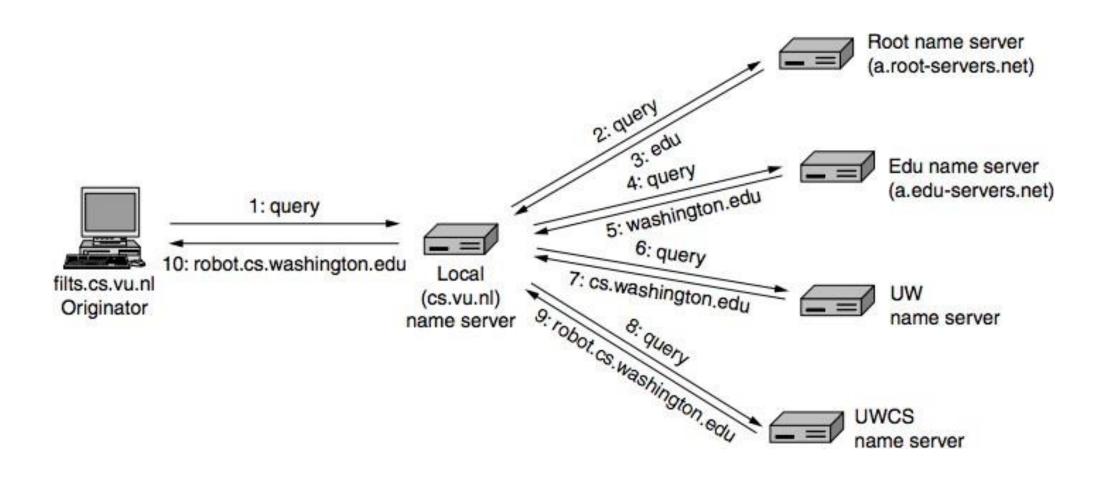
```
(networkutopia.com, dns1.networkutopia.com, NS)
(dns1.networkutopia.com, 212.212.212.1, A)
```

- Insert in authoritative server Type A record for <u>www.networkuptopia.com</u> and Type MX record for networkutopia.com
- How do people get the IP address of your Web site?

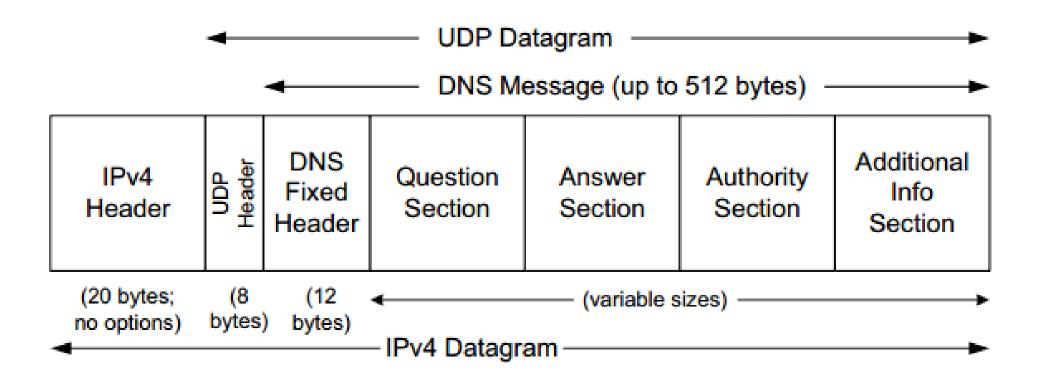
Sample DNS Database

; Authoritative	data for cs.v	u.nl		
cs.vu.nl.	86400	IN	SOA	star boss (9527,7200,7200,241920,86400)
cs.vu.nl.	86400	IN	MX	1 zephyr
cs.vu.nl.	86400	IN	MX	2 top
cs.vu.nl.	86400	IN	NS	star
star	86400	IN	Α	130.37.56.205
zephyr	86400	IN	Α	130.37.20.10
top	86400	IN	Α	130.37.20.11
www	86400	IN	CNAME	star.cs.vu.nl
ftp	86400	IN	CNAME	zephyr.cs.vu.nl
flits	86400	IN	Α	130.37.16.112
flits	86400	IN	Α	192.31.231.165
flits	86400	IN	MX	1 flits
flits	86400	IN	MX	2 zephyr
flits	86400	IN	MX	3 top
rowboat		IN	Α	130.37.56.201
		IN	MX	1 rowboat
		IN	MX	2 zephyr
little-sister		IN	Α	130.37.62.23
laserjet		IN	Α	192.31.231.216

Name Resolution – Looking Up for the Names



DNSPacket Structure



Why DNS uses UDP?

- UDP is much faster. TCP requires handshake time. DNS uses a cascading approach for name resolution. With TCP, for every message, a connection setup is required.
- DNS requests and responses are generally very small, and fits well within one UDP segment.
- UDP is not reliable. In DNS, reliability is ensured at the application layer. After timeout, the DNS client sends back the requests. After few consecutive timeouts (can be set at the client), the request is aborted with an error.

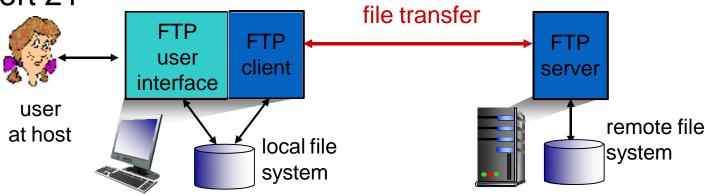
File Transfer Service

Goal

- to promote sharing of files (computer programs and/or data),
- to encourage indirect or implicit (via programs) use of remote computers,
- 3. to shield a user from variations in file storage systems among hosts, and
- 4. to transfer data reliably and efficiently
- Use client-server model based on TCP/IP
- Authenticated and anonymous accesses

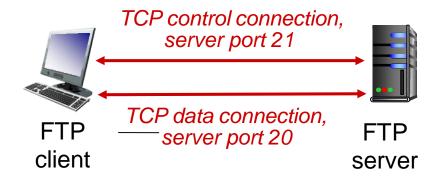
FTP: the file transfer protocol

- Transfer file to/from remote host
- Client/server model
 - client: side that initiates transfer (either to/from remote)
 - *server:* remote host
- ❖ FTP: RFC 959
- FTP server: port 21



FTP: separate control, data connections

- FTP client contacts FTP server at port
 21, using TCP
 - client is authorized over control connection
 - client browses remote directory, sends commands over control connection
 - when server receives file transfer command, *server* opens 2^{nd} TCP data connection (for file) *to* client
 - after transferring one file, server closes data connection



- server opens another TCP data connection to transfer another file
- control connection: "out of band"
- FTP server maintains "state":current directory, earlier authentication

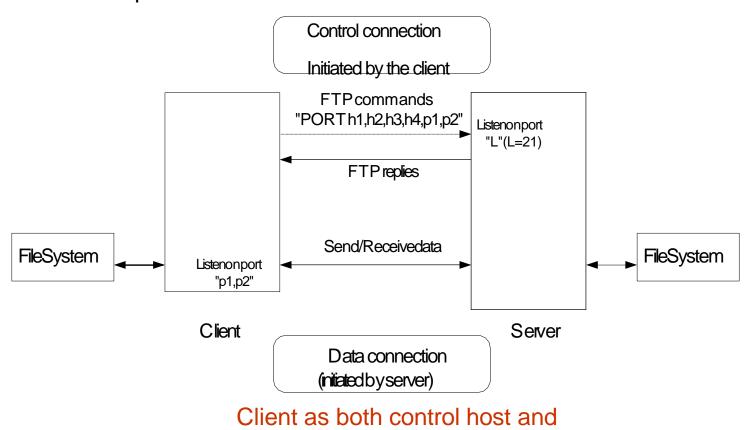
Some Application FTP Commands

Command	Description
OPEN	Connect to a remote host
CAT	View a file in a remote host
GET	Retrieve files in a remote host
RENAME	Change the name of a file in a remote host
RM	Delete a file in a remote host
QUIT	Terminate an FTP session

Operational Model

PORT: Send the IP and port of the client to which the data is retrieved

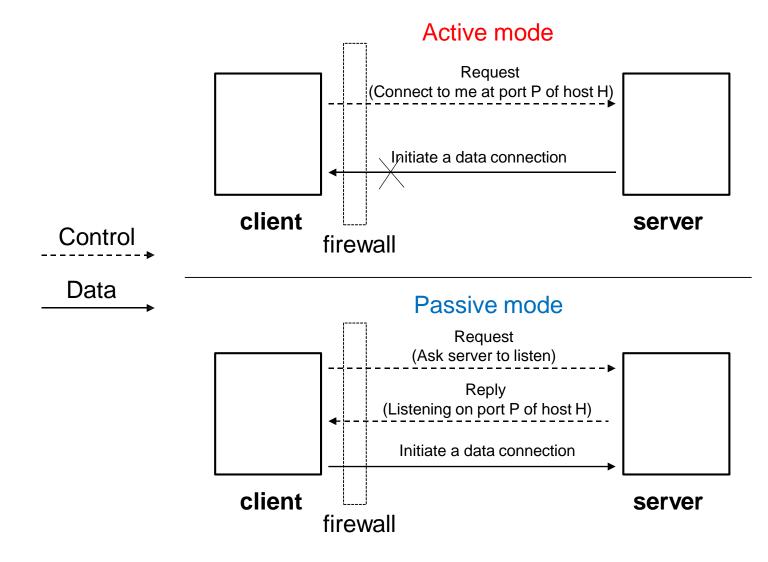
receiver



Inside the Connections

- Establishing control/data connections
 - Active Mode
 - Control connection initiated by client
 - Data connection initiated by server
 - Passive Mode
 - When client is behind a firewall / NAT server
 - Both control/data connections are initiated by client
- FTP Reply
- Error Recovery

Active/Passive Mode



Few FTP Commands

Command	Description	Туре
USER	Send the user name	Access Control
PASS	Send the password	Access Control
PORT	Send the IP and port of the client to which the data is retrieved	Transfer Parameter
PASV	Tell the server to listen on a data port rather than initiate a data connection	Transfer Parameter
RETR	Ask server to transfer a copy of the requested file to the client	File service
STOR	Cause the server to accept and receive the data and store it as a file	File service
RNFR	Specify the path of a source file to rename from	File service
RNTO	Specify the path of a destination file to rename to	File service
ABOR	Tell the server to abort the previous command and the corresponding data transfer	File service

FTP Reply

Reply	Description	Type
1yz	The requested action is being initiated; expect another reply before proceeding with a new command.	Positive Preliminary reply
2yz	The requested action has been successfully completed.	Positive Complete reply
3yz	The command has been accepted, but the requested action is being held, waiting for further information from another command.	Positive Intermediate reply
4yz	The command is not accepted the and the requested action did not take place. The action can be requested again.	Transient Negative Completion reply
5yz	Similar with 4yz, except that the error condition is permanent so that the action cannot be requested again.	Permanent Negative Completion reply

Error Recovery

- The restart mechanism
 - Sender inserts 'marker' (used to identify the checkpoint) in the data stream
 - Receiver marks the position of the marker and reply the latest marker position of both sender and receiver to user
 - When error, user issues 'restart' with the position of the marker to the sender

^{*} User (control host) and receiver may/may not exist in the same machine

Example of an FTP Session

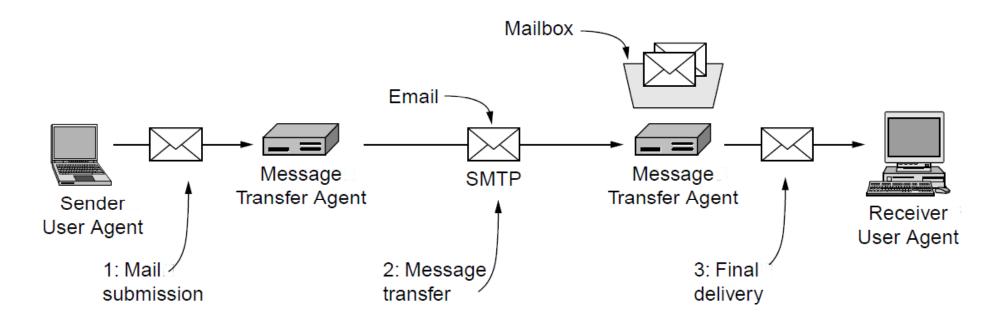
STATUS:> Connecting to www.cis.nctu.edu.tw (ip = 140.113.166.122) STATUS:> Socket connected. Waiting for welcome message... 220 www.cis.nctu.edu.tw FTP server (Version wu-2.6.0(1) Mon Feb 28 10:30:36 EST 2000) ready. COMMAND:> **USER** www 331 Password required for www. PASS ****** COMMAND:> 230 User www logged in. COMMAND:> TYPE I 200 Type set to I. REST 100 COMMAND:> 350 Restarting at 100. Send STORE or RETRIEVE to initiate transfer. COMMAND:> REST 0 350 Restarting at 0. Send STORE or RETRIEVE to initiate transfer. COMMAND:> pwd 257 "/home/www" is current directory. COMMAND:> **TYPEA** 200 Type set to A. COMMAND:> PORT 140,113,189,29,10,27 ← tell the server where to connect to 200 PORT command successful. COMMAND:> LIST ← retrieve directory listing 150 Opening ASCII mode data connection for /bin/ls. ← File status okay; about to open data connectionlist of files.... TYPE I COMMAND:> 200 Type set to I. COMMAND:> PORT 140,113,189,29,10,31 200 PORT command successful. COMMAND:> RETR test ← retrieve the file "test" 150 Opening BINARY mode data connection for test (5112bytes).

Electronic Mail

- Architecture and services »
- The user agent »
- Message formats »
- Message transfer »
- Final delivery »

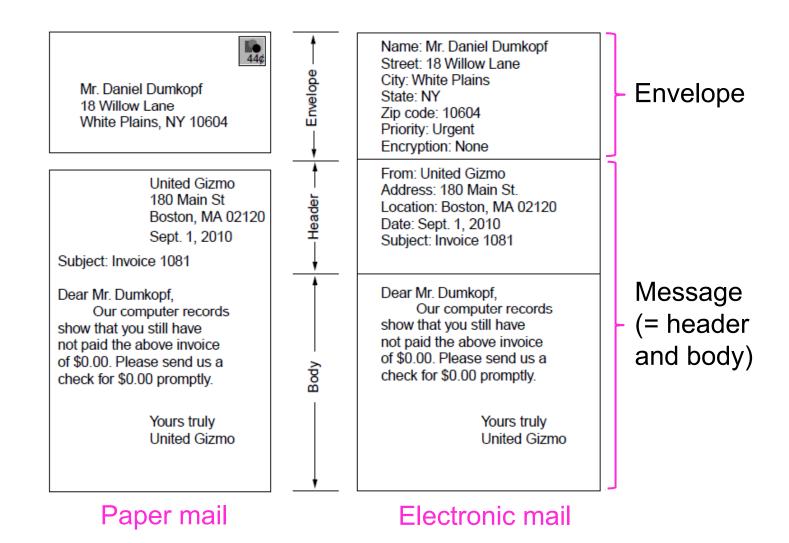
Architecture and Services (1)

The key components and steps (numbered) to send email



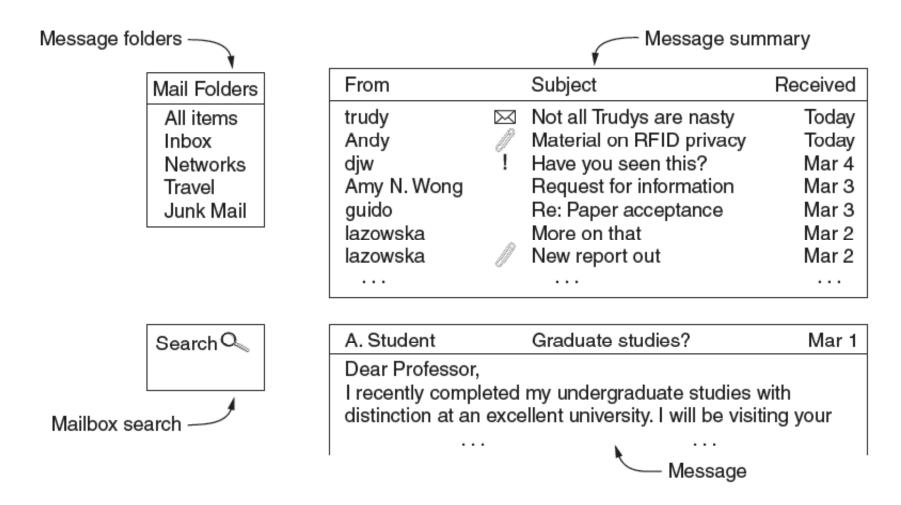
Architecture of the email system

Architecture and Services (2)



The User Agent

What users see – interface elements of a typical user agent



Message Formats (1)

Header fields related to message transport; headers are readable ASCII text

Header	Meaning
То:	Email address(es) of primary recipient(s)
Cc:	Email address(es) of secondary recipient(s)
Bcc:	Email address(es) for blind carbon copies
From:	Person or people who created the message
Sender:	Email address of the actual sender
Received:	Line added by each transfer agent along the route
Return-Path:	Can be used to identify a path back to the sender

Message Formats (2)

Other header fields useful for user agents

Header	Meaning
Date:	The date and time the message was sent
Reply-To:	Email address to which replies should be sent
Message-Id:	Unique number for referencing this message later
In-Reply-To:	Message-Id of the message to which this is a reply
References:	Other relevant Message-Ids
Keywords:	User-chosen keywords
Subject:	Short summary of the message for the one-line display

Message Formats (3)

MIME header fields used to describe what content is in the body of the message

Header	Meaning	
MIME-Version:	Identifies the MIME version	
Content-Description:	Human-readable string telling what is in the message	
Content-Id:	Unique identifier	
Content-Transfer-Encoding:	How the body is wrapped for transmission	
Content-Type:	Type and format of the content	

Message Formats (4)

Common MIME content types and subtypes

Туре	Example subtypes	Description	
text	plain, html, xml, css	Text in various formats	
image	gif, jpeg, tiff	Pictures	
audio	basic, mpeg, mp4	Sounds	
video	mpeg, mp4, quicktime	Movies	
model	vrml	3D model	
application	octet-stream, pdf, javascript, zip	Data produced by applications	
message	http, rfc822	Encapsulated message	
multipart	mixed, alternative, parallel, digest	Combination of multiple types	

Message Formats (5)

Putting it all together: a multipart message containing HTML and audio alternatives.

```
From: alice@cs.washington.edu
```

To: bob@ee.uwa.edu.au

MIME-Version: 1.0

Message-Id: <0704760941.AA00747@cs.washington.edu>

Content-Type: multipart/alternative; boundary=qwertyuiopasdfghjklzxcvbnm

Subject: Earth orbits sun integral number of times

This is the preamble. The user agent ignores it. Have a nice day.

```
--qwertyuiopasdfghjklzxcvbnm
                   Content-Type: text/html
                   Happy birthday to you<br>
One part
                   Happy birthday to you<br>
                   Happy birthday dear <b> Bob </b> <br
(HTML)
                   Happy birthday to you
                    --qwertyuiopasdfghjklzxcvbnm
                   Content-Type: message/external-body;
                         access-type="anon-ftp":
                         site="bicycle.cs.washington.edu";
 Another
                         directory="pub";
                         name="birthday.snd"
 (audio)
                   content-type: audio/basic
                    content-transfer-encoding: base64
                    --qwertyuiopasdfghjklzxcvbnm--
```

Message Transfer (1)

Messages are transferred with SMTP (Simple Mail Transfer Protocol)

- Readable text commands
- Submission from user agent to MTA on port 587
- One MTA to the next MTA on port 25
- Other protocols for final delivery (IMAP, POP3)

Message Transfer (2)

Sending a message:

- From Alice to Bob
- SMTP commands are marked [pink]

S: 220 ee.uwa.edu.au SMTP service ready

C: HELO abcd.com

S: 250 cs.washington.edu says hello to ee.uwa.edu.au

C: MAIL FROM: <alice@cs.washington.edu>

S: 250 sender ok

C: RCPT TO: <bob@ee.uwa.edu.au>

S: 250 recipient ok

C: DATA

S: 354 Send mail; end with "." on a line by itself

C: From: alice@cs.washington.edu

C: To: bob@ee.uwa.edu.au

C: MIME-Version: 1.0

C: Message-Id: <0704760941.AA00747@ee.uwa.edu.au>

C: Content-Type: multipart/alternative; boundary=qwertyuiopasdfghjklzxcvbnm

C: Subject: Earth orbits sun integral number of times

C:

C: This is the preamble. The user agent ignores it. Have a nice day.

C:

C: --qwertyuiopasdfghjklzxcvbnm

C: Content-Type: text/html

C:

C: Happy birthday to you

C: Happy birthday to you

. . . (rest of message) . . .

C: --qwertyuiopasdfghjklzxcvbnm

C: .

S: 250 message accepted

C: QUIT

S: 221 ee.uwa.edu.au closing connection

Message Transfer (3)

Common SMTP extensions (not in simple example)

Keyword	Description
AUTH	Client authentication
BINARYMIME	Server accepts binary messages
CHUNKING	Server accepts large messages in chunks
SIZE	Check message size before trying to send
STARTTLS	Switch to secure transport (TLS; see Chap. 8)
UTF8SMTP	Internationalized addresses

Final Delivery (1)

User agent uses protocol like IMAP for final delivery

 Has commands to manipulate folders / messages [right]

Alternatively, a Web interface (with proprietary protocol) might be used

Command	Description
CAPABILITY	List server capabilities
STARTTLS	Start secure transport (TLS; see Chap. 8)
LOGIN	Log on to server
AUTHENTICATE	Log on with other method
SELECT	Select a folder
EXAMINE	Select a read-only folder
CREATE	Create a folder
DELETE	Delete a folder
RENAME	Rename a folder
SUBSCRIBE	Add folder to active set
LIST	List the available folders
LSUB	List the active folders
STATUS	Get the status of a folder
APPEND	Add a message to a folder
CHECK	Get a checkpoint of a folder
FETCH	Get messages from a folder
SEARCH	Find messages in a folder
STORE	Alter message flags
COPY	Make a copy of a message in a folder
EXPUNGE	Remove messages flagged for deletion
UID	Issue commands using unique identifiers
NOOP	Do nothing
CLOSE	Remove flagged messages and close folder
LOGOUT	Log out and close connection