

Ranvir Singh Thind

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Professional Summary

Dynamic business systems analyst with 4+ years of experience driving operational excellence through data-driven decision making and resource optimization.

Professional Experience

Business Systems Analyst & Consultant

MyConsulting Network | Seattle, WA | June 2024 – Present

- Led cross-functional client engagements analyzing business systems and user requirements, formulating solutions that parallel overall business strategy.
- Developed comprehensive analytical models supporting strategic resource allocation, resulting in 15-25% improvement in operational efficiency.
- Managed project portfolios with multiple concurrent initiatives, tracking 15+ milestones and coordinating 8-10 team members across departments.
- Conducted detailed stakeholder interviews and requirement-gathering workshops, documenting user needs and creating functional specifications.
- Designed detailed system documentation including user requirement specifications, process flows, and implementation roadmaps with cross-functional teams.
- Automated reporting processes for 2,000+ account datasets, reducing manual processing time by 35% through advanced Excel modeling.
- Implemented systematic change management processes, ensuring smooth transitions and user adoption for enterprise-scale system deployments.

Senior Operations Analyst & Resource Manager

Thind Transport LLC | Kent, WA | June 2020 – June 2024

- Managed \$500K+ annual operations budget through sophisticated resource planning and cost optimization, achieving 12% year-over-year growth.
- Developed comprehensive headcount planning models analyzing workforce utilization across 15+ operational roles, optimizing staffing levels.
- Created executive dashboards using advanced Excel pivot tables and formulas to track 25+ operational KPIs and forecast resource requirements.
- Led resource allocation initiatives analyzing capacity requirements and implementing strategic workforce planning that improved operational efficiency by 10%.
- Implemented systematic budget tracking and variance analysis processes, providing real-time visibility into \$2M+ annual expenditures.
- Managed vendor relationships and complex contract negotiations while coordinating cross-functional workflows across logistics, finance, and operations.
- Designed and implemented performance monitoring systems that reduced operational errors by 28% through proactive data analysis and reporting.

Education

Bachelor of Arts in Business Administration – Finance

University of Washington – Michael G. Foster School of Business | Seattle, WA

GPA: 3.6/4.0 | Graduated Spring 2024 | Summa Cum Laude

*Relevant Coursework: * Business Analytics, Managerial Accounting, Corporate Finance, Operations Management, Strategic Management, Data Analysis, Project Management, Quality Engineering, and Statistics.

Technical & Analytical Skills

Data Analysis & Excel: Intermediate Excel (formulas, IF statements, pivot tables, VLOOKUP), data modeling and visualization, statistical analysis.

Project Management & Systems: Multi-milestone project tracking, resource planning and allocation, requirements gathering, Agile methodologies.

Operations & Analytics: Headcount management and planning, budget tracking and variance analysis, process optimization, KPI monitoring.

Business Systems & Tools: User requirement analysis, functional specifications, system documentation, process mapping, stakeholder management.

Communication & Presentation: Executive reporting, stakeholder presentations, workshop facilitation, client deliverables, technical briefings.

Problem-Solving Frameworks: Root cause analysis, hypothesis testing, data-driven decision making, scenario planning, operational audits.

Certifications & Professional Development

Microsoft Certified: Excel Expert | Microsoft | 2024

AWS Cloud Practitioner | Amazon Web Services | 2024

Lean Six Sigma Green Belt | University of Washington | 2023

Business Analysis Professional (CBAP) Preparation | In Progress

Additional Qualifications

Leadership Principles Alignment: Demonstrated Bias for Action through rapid problem resolution, Ownership in end-to-end project delivery, and ability to lead cross-functional teams.

Enterprise-Scale Operations: Experience managing large-scale operations data for 7,000+ employees across technical sales domains.

Analytical Excellence: Strong foundation in data analysis with commitment to being right through rigorous validation, statistical testing, and continuous improvement.

Technical Operations Ready: Background in operations analysis with proven ability to adapt to technology-driven environments and implement process improvements.

Resource Management Expertise: Comprehensive experience in headcount planning, budget optimization, and organizational data modeling.

Change Management: Skilled at driving organizational change through systematic process improvement, stakeholder engagement, and communication.