# Barter Old money for new

If you have money that’s been damaged in a fire, in a flood, that’s been eaten by insects or animals, 如果您的钱币在大火、洪水中受了损伤，或者被小虫子、动物吃了，

we’ll evaluate and determine how much is there and **reimburse you** for it. 补偿/报销给您。

My name is Eric Walsh, I’m the assistant manager at the Mutilated Currency Division. 我是艾瑞克·沃尔什，损毁货币处的副经理。

Every year, the Mutilated Currency Division receives about 23,000 cases.

每年，我们部门都会处理23,000多起事件。

people will send money that’s been somehow damaged, and we reimburse, annually, about 40 million dollars.

人们会把损坏的钱币寄过来，我们对其进行补偿，每年大约有40,000,000美元。

It’s a free service the government provides that we pay dollar in dollar out.

这是政府为民众提供的无偿服务，我们来“以钱换钱”。

We require 51 percent of the note present to pay on it and that just protects us from paying twice on the same note.

我们要求拿来兑换的钱币大小至少是整张纸币的51%，这是为了确保同一张纸币不会被重复兑换两次。

Once we determine the amount, we will send a treasury check for what we discover.

确定金额之后，我们会就所了解的开具一张国库支票。

We’re pretty low-tech here, so the tools of the trade are scissors, knives, scalpels, glue and tape, and maybe a pair of tweezers.

我们这里的技术不算先进，所以常用的工具就是剪刀、刀、手术刀、胶水和胶带，有时候也会用镊子。

The most challenging cases are usually cases that the money has gotten wet and sat for long periods of times, and it’ll actually petrify and be solid as a brick.

最具挑战性的通常是钱币湿了之后又放了很长时间，粘在一起，跟砖头一样硬。

A lot of it is "the dog ate my money."

很多案例都是“我家狗吃了我的钱”。

We get hundreds of those cases a year.

这样的事件每年会遇到几百件。

A lot of people will hide their money in the oven and forget about it, or they’ll get it wet and put it in the microwave and that will ignite the currency.

很多人会把钱藏在壁炉里，之后就忘记了，或者是钱湿了之后又放到微波炉里烤，结果钱就被点着了。

Our most infamous case took place in the ’80s, and what happened was a farmer lost his wallet in a field and discovered that his cow had eaten it.

最有名的一个案例发生在上世纪八十年代。当时一位农民的钱包在地里丢了，最后发现被他的牛吃了。

And we always encourage the submitter to send in the package as it is.

我们一般都鼓励大家把受损的钱币原封不动地寄过来，

And the farmer sent in the cow’s stomach, which we were able to retrieve the wallet from and reimburse the farmer his currency.

所以这个农民就把牛的胃给寄过来了。我们从中取出钱包，把钱补偿给了他。

Our office consists of just under 20 people, and we have 12 people that examine and process the submissions,

我们办公室只有不到20名工作人员，其中12个人负责审查和处理提交的文件，

and they do roughly between 1,000 and 2,000 claims each year.

每年大约要处理1,000-2,000起事件。

We do get an increased amount of cases after a natural disaster.

自然灾害之后，我们要处理的事件数量会直线上升。

Over the past year between the hurricanes and wildfires out in California, we’ve reimbursed over two million dollars.

去年加利福尼亚遭受飓风和大火袭击，之后我们补偿了两百多万美元。

We’re called upon when a lot of people hit their low point,

很多人可能会遇到人生的低谷，这个时候我们就会发挥作用。

so any relief that you could provide someone after they lost all their money in a flood or after their house burned down is very rewarding.

洪灾过后，或者房屋受损之后，人们失去了所有的钱，而你如果可以给他们带去些许安慰，这是非常有价值的。

Hopefully we’re a service that you will never need to use, but in case something does happen, we’re here for you.

希望大家永远不会需要我们的服务，但是如果遇到了极端情况，你们还有我们。

# Boeing Trust Risk

As the summer travel season gets closer, airfares could be climbing along with the planes themselves.

随着夏季旅游季节的临近，机票价格可能会随着飞机自身价格上涨而攀升。

The likely reasons why are our first topic today on CNN 10.

今日CNN 10要聊的第一个话题就是造成这一现象的可能原因。

I’m Carl Azuz.

我是卡尔·阿祖兹。

Welcome to the show.

欢迎收看节目。

US economy is strong.

美国经济强劲。

Unemployment is near a record low point.

失业率接近历史最低点。

So more people will be looking to travel this summer.

所以今年夏天会有更多的人想要出去旅游。

Jet fuel prices have increased and they’re expected to get higher.

航空燃料价格上涨了，预计价格还会更高。

That can limit the routes the airlines will want to take since some won’t be as profitable

这可能会给航空公司想要选择的航线带来限制，因为有些航线的利润并没有那么高，

and that can increase ticket prices.

而且这一现象还会提高机票价格。

And then there are issues with Boeing, one of the worlds biggest airplane manufacturers

此外，还存在波音公司的问题，波音公司是世界上最大的飞机制造商之一，

has had its best selling passenger jet grounded around the world.

目前其最畅销的客机已经在世界各地停飞。

371 planes, all of them in Boeing 737 Max series were taken out of service last month.

上个月，波音737 MAX系列的全三百七十一架飞机被停用。

That happened after two catastrophic crashes, one near Indonesia in October and one in Ethiopia in March.

这发生于两次灾难性坠机之后，一次于十月份发生在印尼附近，另一次是三月份发生在埃塞俄比亚。

Everyone aboard those flights was killed.

飞机上的所有人员全部遇难。

Boeing’s been working to improve the safety of its 737 Max series planes.

波音公司一直在努力提高737 MAX系列飞机的安全性能。

After they were grounded, the company had to temporarily stop delivering them to the airlines that ordered them.

在被禁飞后，该公司不得不暂时停止将它们交付给订购它们的航空公司。

That hurt Boeing significantly because most of the money for a plane is paid when it’s actually delivered.

这对波音公司造成了极大的损害，因为飞机带来的大部分钱都是在实际交付飞机时支付的。

Those deliveries are expected to pick back up later this year when the 737 Max aircraft are approved to fly again.

预计将在今年晚些时候恢复这些交付，届时波音737 MAX飞机将被批准再次飞行。

The impact on Boeing’s finances could become clearer on Wednesday when it releases its latest financial report.

周三发布最新的财务报告时，对波音财务状况的影响可能会更加清晰。

The impact on Boeing’s reputation is harder to and it’s difficult to say when either of these challenges will be overcome.

对波音声誉的影响更为恶劣，很难说什么时候该公司才能克服这两项挑战中的任何一项。

Only weeks away from the start of the summer travel season, and there’s no end in sight to Boeing’s woes.

距离夏季旅游季只有几个星期的时间了，波音的痛苦还看不到尽头。

The entire fleet of 737 jets still grounded.

整个波音737喷气式飞机机队仍然处于停飞状态。

In the U.S., American Airlines and Southwest are canceling hundreds of flights through August.

在美国，美国航空公司和西南航空公司在整个八月取消了数百个航班。

It’s our responsibility to eliminate this risk.

消除这种风险是我们的责任。

We own it and we know how to do it.

它属于我们，我们也知道如何去做。

Boeing said it would shrink monthly production of all 737s by 20 percent while it works to deliver a software fix for the Max.

波音公司表示，在为MAX交付软件补丁的同时，将把所有737系列飞机的月产量削减百分之二十。

Last week, Chief Executive Dennis Muilenburg said that work was almost done.

上周，首席执行官丹尼斯·穆伦伯格表示，工作已接近尾声。

I had the opportunity to participate in another demonstration flight that saw first hand this software

我有机会参加了另一次飞行演示，亲眼见证了这款软件的最终版本，

in its final form operating as designed across a range of flight conditions.

它在一系列飞行条件下都能够按照设计的方式运行。

The pressure from investors is building upon Boeing.

波音公司面对的来自投资者的压力越来越大。

Shares are down nearly 15 percent since the start of March.

自三月初以来，该公司股价已下跌近百分之十五。

The company’s going to be extremely keen to get the existing fleet airborne

该公司极度渴望使现有的机队恢复飞行，

and to get deliveries of the...the Max on the production line underway.

并且使得到交付的Max系列飞机重回生产线。

The software fix is just the start of the long road back for Boeing.

对波音公司来说，软件修复只是漫长的回归之路的开始。

You’re looking at emanated resolution the next couple of weeks.

在接下来的几个星期里，你将会看到该公司做出的一系列举措。

What really matters though is getting all the regulatory bodies out there on the world...

然而，真正重要的是要让世界上所有的监管机构都能适应这一解决方案，

in the world comfortable with this fix and willing to implement it and that could take several additional months.

并愿意将其实施，这可能需要几个月的时间。

Wall Street believes that even when the 737 Max’s are back in the air, Boeing still has a host of problems.

华尔街认为，即使波音737 Max飞机重新升空，波音公司仍存在一系列问题。

Bank of America downgraded the company citing the cost of penalties owed to customers, a weaker negotiating position

美国银行下调了该公司的评级，理由是该公司欠客户罚款费用、

with airlines and operational inefficiencies from the production disruption.

与航空公司的谈判地位较弱，以及生产中断导致的运营效率低下。

Returning the fleet to service will be a hard sell for a public that’s weary of Boeing’s promises on safety.

对于对波音的安全承诺感到厌倦的公众来说，让飞机重新投入使用将有些困难。

I think there’s going to be an emphasis on hey, is...is there an across the board culture problem here.

我认为会凸显出一个重点，那就是是否存在跨文化的问题。

This has been a crisis of confidence in Boeing’s planes and one that won’t be solved neither cheaply or easily.

这是波音飞机面临的一场信任危机，这一危机并不会被轻易解决，而且还将花费高昂费用。