

Raoul Asmar

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EDUCATION

University of Oregon, School of Arts and Sciences
Bachelor of Computer Science
Minors: Business Administration and Mathematics

Eugene, OR
June 2027
GPA: 3.98

Honors: Dean's List, Minds Move Mountains Scholarship

Relevant Coursework: Linux, C, Data Structures, Linear Algebra, and Discrete Math

EXPERIENCE

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|---|---|
| Robust Network Solutions
<i>Junior Engineering/ Help Desk</i> | San Mateo, CA
June 2022 – August 2022 |
| • Provided first-line technical support, diagnosing and resolving hardware/software issues to minimize client downtime | |
| • Delivered remote and on-site assistance, guiding clients through technical procedures and solutions | |
| • Streamlined ticketing processes, maintaining accurate records of client support requests and resolutions | |
| • Assisted clients with hardware/software installation and configuration, optimizing IT system performance | |
| Robust Networks Solutions
<i>Senior Engineering Assistant</i> | San Mateo, CA
June 2021 – August 2021 |
| • Assisted in diagnosing and resolving client hardware and software issues, ensuring efficient solutions and minimal downtime | |
| • Maintained accurate support records by managing client requests through a ticketing system | |
| • Supported with hardware and software installations, configurations, and maintenance to optimize system performance | |
| • Contributed to improving client satisfaction through proactive troubleshooting and responsive assistance | |

PROJECTS

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| Custom Unix Shell C, POSIX, Linux | January 2026 |
| • Built a custom Unix-like shell in C using POSIX system calls, implementing command parsing, process creation (fork), program execution (execvp), and parent-child synchronization with waitpid | |
| • Implemented core shell built-ins (cd, exit, pwd, export, unset) and a modular execution pipeline, demonstrating understanding of shell state management, PATH resolution, and robust error handling | |
| Productivity Chrome Extension (Pomodoro Timer) JavaScript, HTML/CSS, Chrome APIs | June 2025 |
| • Developed a Chrome extension implementing the Pomodoro technique using JavaScript and Chrome APIs, featuring background timers, notifications, and persistent state | |
| • Built a responsive, event-driven UI for session tracking, breaks, and productivity insights with modular JavaScript architecture | |

LEADERSHIP AND INVOLVEMENT

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|---|---|
| Artificial Intelligence Student Association
<i>Member</i> | Eugene, OR
September 2024 – Present |
| • Worked with other students on AI and data projects, helping collect, clean, and analyze real datasets and make simple charts to share results | |
| • Participated in workshops and group sessions to learn practical AI concepts and tools through hands-on work | |

SKILLS AND INTERESTS

- Programing Skills: Python, HTML/CSS, Java, Linux and C
- Technical: Connect Wise, Microsoft Office, GitHub, AI-assisted development (debugging, refactoring, and prototyping)
- Interests: Cooking, Weightlifting, Basketball, Technology, Personal Finance, Reading, and Arts & Crafts