

Raoul Asmar

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EDUCATION

University of Oregon, School of Arts and Sciences

Eugene, OR

June 2027

GPA: 3.98

Bachelor of Computer Science

Minors: Business Administration and Mathematics

Honors: Dean's List, Minds Move Mountains Scholarship

Relevant Coursework: Linux, C, Data Structures, Linear Algebra, and Discrete Math

EXPERIENCE

Robust Network Solutions

San Mateo, CA

Junior Engineering/ Help Desk

June 2022 – August 2022

- Provided first-line technical support, diagnosing and resolving hardware/software issues to minimize client downtime
- Delivered remote and on-site assistance, guiding clients through technical procedures and solutions
- Streamlined ticketing processes, maintaining accurate records of client support requests and resolutions
- Assisted clients with hardware/software installation and configuration, optimizing IT system performance

Robust Networks Solutions

San Mateo, CA

Senior Engineering Assistant

June 2021 – August 2021

- Assisted in diagnosing and resolving client hardware and software issues, ensuring efficient solutions and minimal downtime
- Maintained accurate support records by managing client requests through a ticketing system
- Supported with hardware and software installations, configurations, and maintenance to optimize system performance
- Contributed to improving client satisfaction through proactive troubleshooting and responsive assistance

PROJECTS

Custom Unix Shell | C, POSIX, Linux

- Built a custom Unix-like shell in C using POSIX system calls, implementing command parsing, process creation (fork), program execution (execvp), and parent-child synchronization with waitpid.
- Implemented core shell built-ins (cd, exit, pwd, export, unset) and a modular execution pipeline, demonstrating understanding of shell state management, PATH resolution, and robust error handling in C.

Productivity Chrome Extension (Pomodoro Timer) | JavaScript, HTML/CSS, Chrome APIs

- Developed a Chrome extension implementing the Pomodoro technique using JavaScript and Chrome APIs, featuring background timers, notifications, and persistent state
- Built a responsive, event-driven UI for session tracking, breaks, and productivity insights with modular JavaScript architecture

LEADERSHIP AND INVOLVEMENT

Artificial Intelligence Student Association

Eugene, OR

Member

September 2024 - Present

- Worked with other students on AI and data projects, helping collect, clean, and analyze real datasets and make simple charts to share results
- Participated in workshops and group sessions to learn practical AI concepts and tools through hands-on work

SKILLS AND INTERESTS

- Programing Skills: Python, HTML/CSS, Java, Linux and C
- Technical: Connect Wise, Microsoft Office Proficiency, and GitHub proficiency
- Interests: Cooking, Weightlifting, Reading, and Arts & Crafts