

MGT202C ORGANIZATIONAL BEHAVIOUR
B. Tech. Semester – IV(Computer Science and Engg.)
w.e.f. 2019-2020

L	T	P	Credits	Class Work	:	25 Marks
3	0	0	3	Examination	:	75 Marks
				Total	:	100Marks
				Duration of Examination	:	3 Hours

UNIT-I

Introduction: Definition and concept of Organizational Behaviour, nature and scope of OB, elements of OB, contributing disciplines to OB, challenges for OB, evolution of OB.

UNIT-II

Individual processes: Attitudes, Values; Perception – concept, process and applications; Personality - concept, determinants, theories and applications; Learning – concept and theories of learning.

UNIT-III

Team processes: Motivation – concept and theories of motivation; Group behaviour – concept, types of group, group development, group dynamics; Teams - types, creating effective teams.

UNIT-IV

Organizational processes and Stress management: organizational structure – elements of organizational structure; organizational change – concept, resistance to change, managing resistance to change, Lewin's three- step model of change; Stress – sources, consequences and management.