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Education

Pontifícia Universidade Católica de Minas Gerais

Bachelor's Degree in Software Engineering

Belo Horizonte, Minas Gerais

Colégio Santa Maria Minas Floresta

High School

Jan. 2016 - Dec. 2018

Jan. 2023 - Dec. 2026

Belo Horizonte, Minas Gerais

Kogarah High School

High School

Jul. 2017 - Dec. 2017

Sydney, NSW - Australia

Courses and Certifications

Red Hat May 2024

Red Hat System Administration I (RH124)

Belo Horizonte, Minas Gerais

Belo Horizonte, Minas Gerais

• Relevant skills: Linux, Shell, OS Management, SSH, Red Hat Enterprise Linux.

Alura December 2023

LEARN TO PROGRAM IN JAVA WITH OBJECT-ORIENTED PROGRAMMING

• Relevant skills: Java, Gson, IntelliJ, OOP, JSON, API Consumption, Postman.

Udemy December 2023

COMPLETE Java Programming with Object-Oriented Approach + Projects

Belo Horizonte, Minas Gerais

• Relevant skills: Java, SQL, MySQL, Spring Boot, Eclipse, SpringToolSuite4, Postman, XAMPP, MySQL, MongoDB, H2.

Alura November 2021

LEARN TO PROGRAM IN JAVASCRIPT WITH A BACK-END FOCUS

Belo Horizonte, Minas Gerais

• Relevant skills: Javascript, Node.js.

Experience

AVASO Technology Solutions

September 2023 - Present

Field Support Engineer

Belo Horizonte, Minas Gerais

- Diagnosed, researched, and resolved issues on computers and their systems.
- Monitored and updated ServiceDesk issue tickets to ensure problem resolution and feedback compliance.
- Installed, configured, and supported computers, laptops, virtual machines, smartphones, VOIP technology products, servers, backup systems, and various devices.
- Managed tasks using a ticket system for time control and reporting completed activities.

Sociedade Mineira de Cultura

March 2023 - September 2023

IT Technician

Belo Horizonte, Minas Gerais

- Configured and verified networks on desktops and laptops.
- Verified and installed hardware.
- Performed maintenance on computers and laptops.
- Provided L1 technical support using Active Directory, ticketing systems (CSC), VPN, directory and printer mapping platforms, following established SLA standards.
- Collaborated on a telephony change project serving over 100 users, migrating logical telephony networks to VOIP and configuring/installing devices.

Sociedade Mineira de Cultura

October 2022 - March 2023

IT Technical Assistant

Belo Horizonte, Minas Gerais

- Assisted in configuring and verifying networks on desktops and laptops.
- Verified and installed hardware.
- Performed maintenance on computers and laptops.
- Provided L1 technical support using Active Directory, ticketing systems (CSC), VPN, directory mapping platforms, and printers.

IT Technical Assistant

Belo Horizonte, Minas Gerais

- Assisted in configuring and verifying networks on desktops and laptops.
- Verified and installed hardware.
- Performed maintenance on computers and laptops.
- Provided L1 technical support using Active Directory, ticketing systems (CSC), VPN, and directory/printer mapping platforms.

Pontifícia Universidade Católica de Minas Gerais

September 2021 – March 2022

IT Intern

Belo Horizonte, Minas Gerais

- Gained first-hand experience with ServiceDesk and Helpdesk.
- Learned tasks such as maintenance on desktops and laptops.
- Replaced crucial components for computer functionality, including RAM, CPU, GPU, and motherboards.
- Provided effective L1 support for administrative network users, addressing IT issues under supervision.
- Learned specialized assistance using ticketing systems (CSC) for escalation and resolution of issues.

Projects

Portfolio v2 | TypeScript, Next.js, TailwindCSS

January 2025

- Developed a more modern web portfolio to enhance my professional profile and increase visibility.
- Used Next.js for project structuring and TailwindCSS for responsive styling.
- Source code available at: https://github.com/raphael-sena/portfolio

Recipes&Flavors | Java, SpringBoot, Typescript

November 2024

- Recipes&Flavors is a web application for sharing cooking recipes with advanced filters for searching recipes by categories such as diet type, cuisine type, difficulty, and more. The architecture follows the MVC (Model-View-Controller) pattern on the backend, with JWT (JSON Web Token) authentication for security and PostgreSQL for data persistence.
- The application is also containerized using Docker, enabling easy deployment and scalability.
- Technologies used:
 - * Frontend: Next.js, Typescript, and TailwindCSS.
 - * Backend: Java, Spring Boot.
 - * Database: PostgreSQL Server.
 - * Tools: IntelliJ IDEA, Postman, Git, GitHub, pgAdmin, VSCode.
 - * Deployment: Docker (docker-compose), Microsoft Azure, GitHub Actions, PuTTY.
- Link: https://github.com/raphael-sena/recipes-and-flavors

todosimple-api | Java, Maven, IntelliJ

July 2024

- A simple application where users can register and log tasks to their accounts.
- The project involves building a Restful API using Java's Spring Boot framework.
- Implemented authentication and authorization concepts in the project's configuration layer.
- Deployed the project on MS Azure using docker-compose with GitHub Actions.
- Technologies used:
 - * Frontend: HTML 5, CSS 3, JavaScript, Bootstrap 5.
 - * Backend: Java 17, Apache Maven.
 - * Database: MvSQL Server.
 - * Tools: IntelliJ IDEA, Postman, Git, GitHub, HeidiSQL.
 - * Deployment: Docker (docker-compose), Microsoft Azure, GitHub Actions, PuTTY.
- Link: https://github.com/raphael-sena/todosimple-api

Portfolio | HTML/CSS, Bootstrap, JavaScript, JSON-Server, GitHub API, VS Code

July 2024

- Developed a web system in portfolio format to increase impressions of my profile.
- Used HTML/CSS and Bootstrap for responsive site structure and styling.
- Implemented JavaScript for creating dynamic HTML, adding interactivity to the previously static page.
- Used the GitHub API to populate the Profile and Repositories section.
- Employed JSON-Server with a db.json file to populate all site sections.
- Link: https://github.com/raphael-sena/portfolio-raphael

- Developed an application using Java and Apache Maven for managing participants in an event.
- Used Spring Boot and MVC pattern for application structuring.
- Dependencies used:
 - * Spring Boot DevTools
 - * Flyway Migration
 - * Lombok
 - * HyperSQL Database
- Link: https://github.com/raphael-sena/projects/tree/main/rocketz/pass.in-java-springboot-api-main

ScreenMatch Webless | Java, Maven, IntelliJ

December 2023

- Designed a Java application to consume an HTTP API from IMDb to retrieve data about movies available in the API.
- Used the following dependency:
 - * Jackson Databind
- Link: https://github.com/raphael-sena/screenmatch-web-less/tree/main

Skills

 $\textbf{Languages and Databases:} \ \, \text{Java}, \ \, \text{HTML/CSS}, \ \, \text{JavaScript}, \ \, \text{TypeScript}, \ \, \text{MySQL}, \ \, \text{PostgreSQL}$

Frameworks: Spring Boot, Hibernate, Node.js, Bootstrap, React, Next.js, TailwindCSS

Development Tools: Maven, Postman, Insomnia, IntelliJ, VSCode, Docker, Git, GitHub, Figma

Extracurricular Activities

Developer: PMMG

December 2024 - Present

Experimental Software Agency

Belo Horizonte, MG

- Participation in a Junior Enterprise.
- In this role, I contribute by developing back-end solutions and collaborating with the team.

Back-End Team Leader: Cuido Bem

September 2024 – Present

Experimental Software Agency

Belo Horizonte, MG

- Participation in a Junior Enterprise.
- In this role, I lead the back-end development team and participate in various projects as needed. My contributions to the "Cuido Bem" project so far include:
 - * Reviewing colleagues' code and suggesting improvements;
 - * Writing unit tests for the MVC structure;
 - * Implementing a GlobalExceptionHandler to effectively manage back-end exceptions.

Software Development Team Productivity

February 2024 – July 2024

Pontifical Catholic University of Minas Gerais - Praça da Liberdade

Belo Horizonte, MG

- Research project focused on analyzing and understanding the factors impacting the productivity of software development teams.
- Reviewed and assessed articles from the Mendeley database of PUC Minas based on their abstracts to determine their relevance to the research scope.
- Conducted in-depth reading and evaluation of the selected articles to verify alignment with the research topic.
- Certificate: https://drive.google.com/file/d/1AnKRpsrqwXB7bQMYiz8kdrQw_D396uo/view

Languages

Portuguese | Native language

English | Fluent

German | Intermediate

Spanish | Basic