

Raphael Ekpei

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WORK EXPERIENCE

Semicolon Africa | *Java Software Engineer*

Sabo-Yaba, Lagos | **July 2022 - Present**

- Participated in intensive training in Java and Spring boot which expanded my knowledge of the language and framework.
- Developed APIs ranging from an E-commerce platform, E learning platform, Customer Billing System, Blogging Application, and Banking Web Application.
- Built Airline Reservation System (ARS) for airline companies based on java and spring boot that helps in centralizing flight data - flight schedules, seat availability, flight fares, and bookings and resulted in increase in sales by 3% and streamlined operational processes.
- Engineered diary using core java that allows users to record events, experiences and other personal interests, increasing the ability of users to track growth and progress by 95%.

Frozewell Limited | *Technical Support Engineer*

Ijaiye, Lagos | **May 2019 - June 2022**

- Technical Support to Industrial hardware and software
- Increased sales by 2% by using Industrial technology to oversee all aspects of daily operation including production, records, hiring, training, and counseling of employees.
- Spearheaded warehouse-wide upgrade of computer systems and resulted in a 5% increase in performance.
- Aided clients with in-depth general support for hardware, peripherals, network connections and external software at a Tier 2 level, solving 99.2% of issues without transferring to Level 3 tech support engineers.
- Escalated support desk tickets to Level 3 in the most crucial circumstances and after considerable time had been spent on a single ticket.
- Onboarded and trained all incoming tech support interns with 95% success.

EDUCATION

Ekiti State University | *Bachelor of Science in Biochemistry* | *Ado-Ekiti, Ekiti* | **March 2011 - January 2016**

SKILLS

Technical: Java, Spring Boot, Maven, Test-Driven Development (TDD), JUnit 5, MySQL, MongoDB, Git, GitHub, GitLab, Postman, Slack, Linux, Tomcat, Design Patterns, Object Oriented Programming (OOP) patterns and concepts, Docker.

Languages: Strong command of English (spoken and written), and HSK-2 Mandarin Chinese.

Soft Skills: Critical Thinking, Time Management, Team player, Bias for action, Deliver results.