# Rafael Angeline

## **Senior Software Engineer**

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01 PROFILE

Dynamic and motivated professional, managing projects from concept to completion, designing strategies, and really good at building relationships. Demonstrating exceptional communication skills and making critical decisions during challenges. Ability to work independently, creating effective solutions that actually solve problems.

#### 02 EMPLOYMENT HISTORY

## 07/2016 - 06/2018 Senior Web Engineer at Collabra Technology

Remote

Developing applications to corporative customers while ensuring everything is stable. Working on areas like analytics, advanced search systems, API integrations and performance.

### 03/2016 - 06/2016 Senior Technical Support Specialist at ThemePunch

Remote

Help customers using the tools, mostly solving the complicated problems users couldn't solve alone. Improve the support workflow, ensure replies quality to customers and improve bug reporting process.

## 08/2015 - 02/2016 Marketing Campaign Analyst at Pmweb Marketing Cloud

São Paulo,

**Services** 

Develop and personalize dynamic marketing campaigns to big names of Brazilian retail sector using Oracle Cloud Marketing platform.

#### 01/2013 - 04/2015 Lead Web Engineer at CODE9RS

Remote

Lead the remote team to build products based on WordPress (themes and plugins), optimize existing products, implement new features/fix bugs and polish support assistance process.

#### 03 EDUCATION

**Maua University** 

São Caetano do Sul

Software Engineering

04 LANGUAGES

English

Spanish

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Portuguese

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