

RAPHAEL LIMA DA SILVA

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Professional Summary

Enthusiastic eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Clear understanding of and training in . Motivated to learn, grow and excel in

Skills

- Information gathering and analysis
- Operational improvement
- Process improvement

Work History

Promotor De Merchandising C

10/2018 to Current

Brasal Refrigerantes(Coca Cola Brasilia) – Taguatinga, Brasília, Distrito Federal

- Prepared for public relations presentations and plans by gathering information on business objectives, vision, brand strategy, competition and industry trends.
- Devoted special emphasis to punctuality and worked to maintain outstanding attendance record, consistently arriving to work ready to start immediately.
- Resolved problems, improved operations and provided exceptional client support.
- Managed quality assurance program, including on-site evaluations, internal audits and customer surveys.
- Engaged in professional networking to maintain strong relationships with communications and media professionals to drive partnerships and effective dissemination of mass communications.

Education

Bacharel: Análise E Desenvolvimento De Sistemas

02/2020

Universidade Anhanguera - Uniderp - BRASILIA/DF - TAGUATINGA SUL

Certifications

- Salesforce
- IT Analyst