

RAPH WILSON DEL VILLAR

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Proven IT Specialist with experience in developing software and web applications as well as established operations leveraging expertise in organization, managing cloud servers, and problem solving to provide exceptional user support and assistance in resolving conflict. Experience includes managing sensitive materials and providing after-hours support for clients.



SKILLS

- SAP FICO
- ABAP
- JAVA
- PHP
- VBA
- VB.NET
- HTML
- CSS
- MYSQL
- PYTHON
- ANGULAR JS
- REACT JS
- GIT
- WEB API
- XAMPP
- MICROSOFT OFFICE

ACHIEVEMENTS

- HPE'S FINEST (2016)
- BRONZE AWARDEE (2014)

CERTIFICATIONS

- ITIL V3 Foundations
Candidate # 100462700
November 2012

EDUCATION

- BS INFORMATION SYSTEM
UST, PHILIPPINES
APRIL 2012

EXPERIENCE

TECHNOLOGY CONSULTANT • HPE • APRIL 2012 – APRIL 2017

SUB ROLE • SAP FICO APPLICATION AND MAINTENANCE SUPPORT

- Application Maintenance support on FICO modules for the Global Market such as Europe, Middle East and especially for North America.
- Supporting the day to day Business operations of the Global Markets of Alcatel-Lucent
- Provided SAP end-user with immediate solutions or work around for high issues
- Supported SAP month-end and year-end activities
- Conducted continuous improvement, further system configurations, business testing and investigations of system error raised by end users.

SUB ROLE • AUTOMATION ENGINEER

- Aids team in investigating critical and defect issues through technical knowledge – gives advices on code changes on how to solve issues and explaining the code process and flow in a way a non-technical person will understand
- Automates routinary tasks by developing software beneficial for both the user and the end-user
- Designed and developed numerous web / software applications contributing to overall business productivity
- Technical Lead for HPE flagship project HUD

APPLICATION DEVELOPER (INTERN) • OHSI • APRIL 2011 – JULY 2011

- Provided validation checks and performed quality testing on company website's content management system
- Designed and developed an internal web application that monitors website usage and accesses