

Evaluation of application – Second Client Meeting (Ashok Thombare)

Me: Has the product satisfied you?

Client: The product has certainly met my requirements and satisfied me. It has made my job way easier than it was. Instead of keeping records by writing them down in the traditional manner using pen and paper, I now have the ability to record all of my data on the databases on your program. Moreover, I find the automated emails very helpful as well. Instead of going through the courier list and sending an email to everyone individually, now I can send emails to people without having to write anything. It's all at the press of a button.

Me: Let us talk about the fulfillment and requirements of the program

Client: Sure

Me: Were you successfully able to open the program and login to it?

Client: Yes, I had no issues with opening the program but there was a slight delay while opening it. Other than that, the login page worked perfectly and there was no delay while logging in.

Me: Are you happy with the functionalities available to alter the records on the databases on all the classes which includes add/update/delete/save.

Client: Yes, I am very much happy with the options available to alter the database records.

Me: Are you being able to correctly input data in all the different databases?

Client: Yes, all the data that I have input into the program has remained in correct data type.

Me: You had specially requested for an option to have the functionality of sending automated emails. Are you happy with the functionality that I have included in the Courier page?

Client: Yes, the email function works just as I had wanted it to. I do not have to individually draft and send emails to every single person; I can do so every day now and send a whole message with the press of a button.

Me: Are you able to save all the records and access the same records once again after re-opening the program?

Client: The program has no issues in saving records in the background even when the it is not opened and every time that the records are accessed, the program that I had previously saved is shown and available to edit without any issues.

Me: How do you feel about the ability to save records in .pdf?

Client: In our usage, it was not a very essential and required function, but we could make more use of this function if the functionality was developed a little bit more and a whole database could be saved in .pdf format. This is something that you could consider adding to one of the updates of the program.

Me: Do you have anything more that you want to add?

Client: Well, for now the program runs just as I wanted it to but something that could be added to the functionalities is that every person should have a limit of three couriers per term and that would also help us promote sustainability as we do in our institution. You could consider this a suggestion for any future updates of this program.

Me: On a scale of 1 to 10, what would you rate the program?

Client: I would give it an 8 and leaving the 2 out because there is always room for improvement. For example, the delays and the look and feel of the program.

Me: Thank you, it was a great experience, working for you and making this program.

Client: The pleasure was all mine, I am grateful to you for making my job easier.