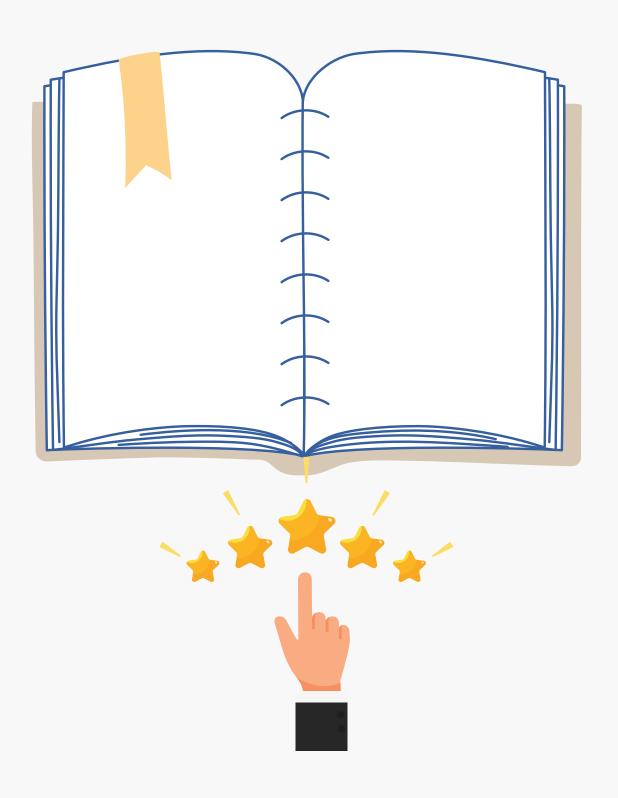
## Rocketbook Amazon Reviews

April 2022 By Raquel Alvarenga



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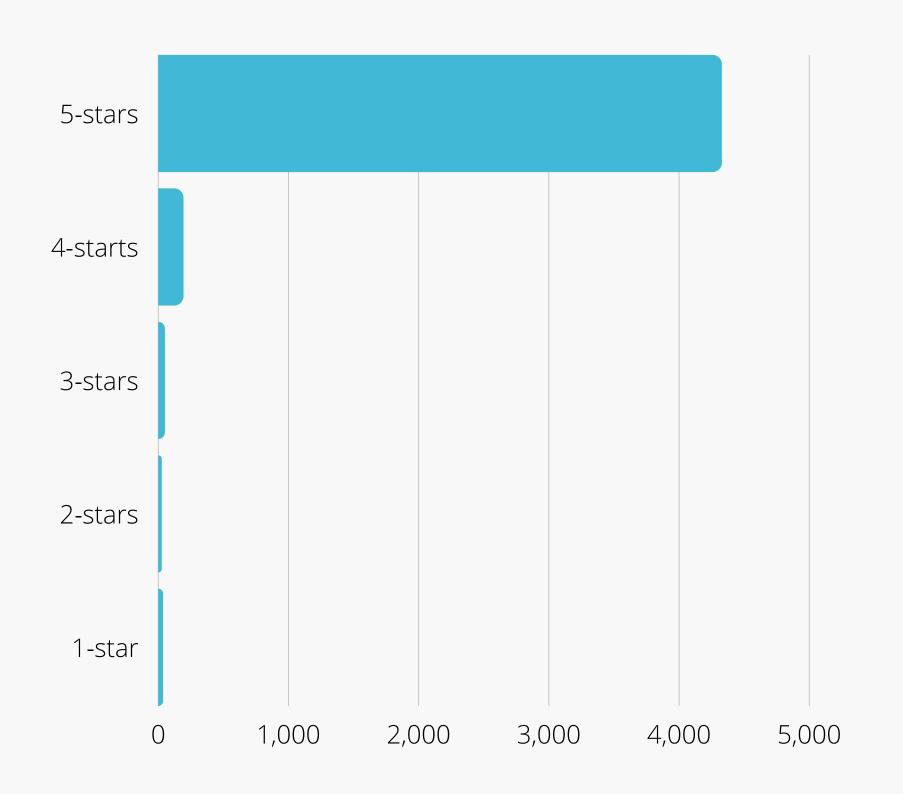
### Product: Rocketbook Core



Click Here



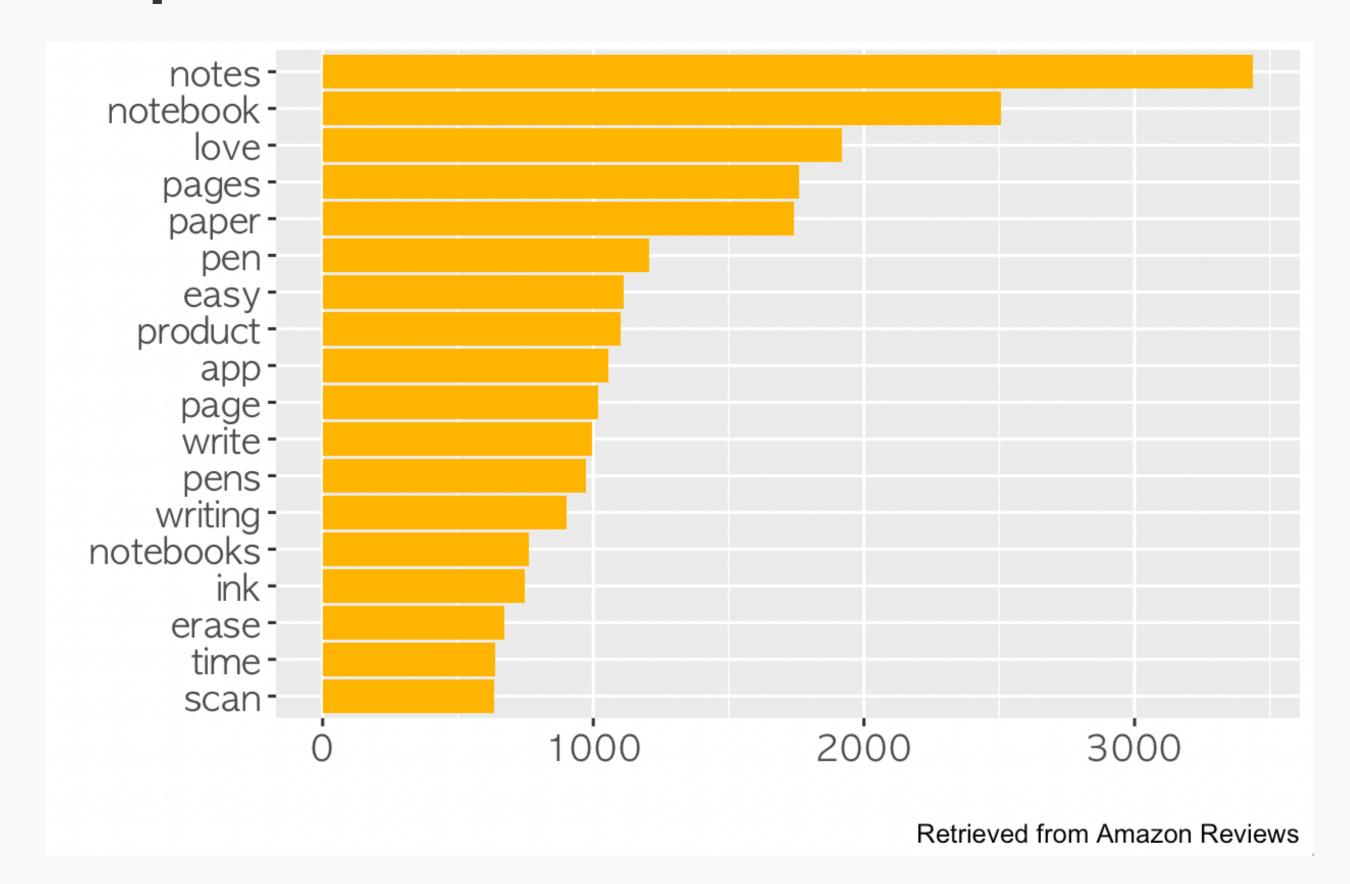
## Rocketbook Ratings



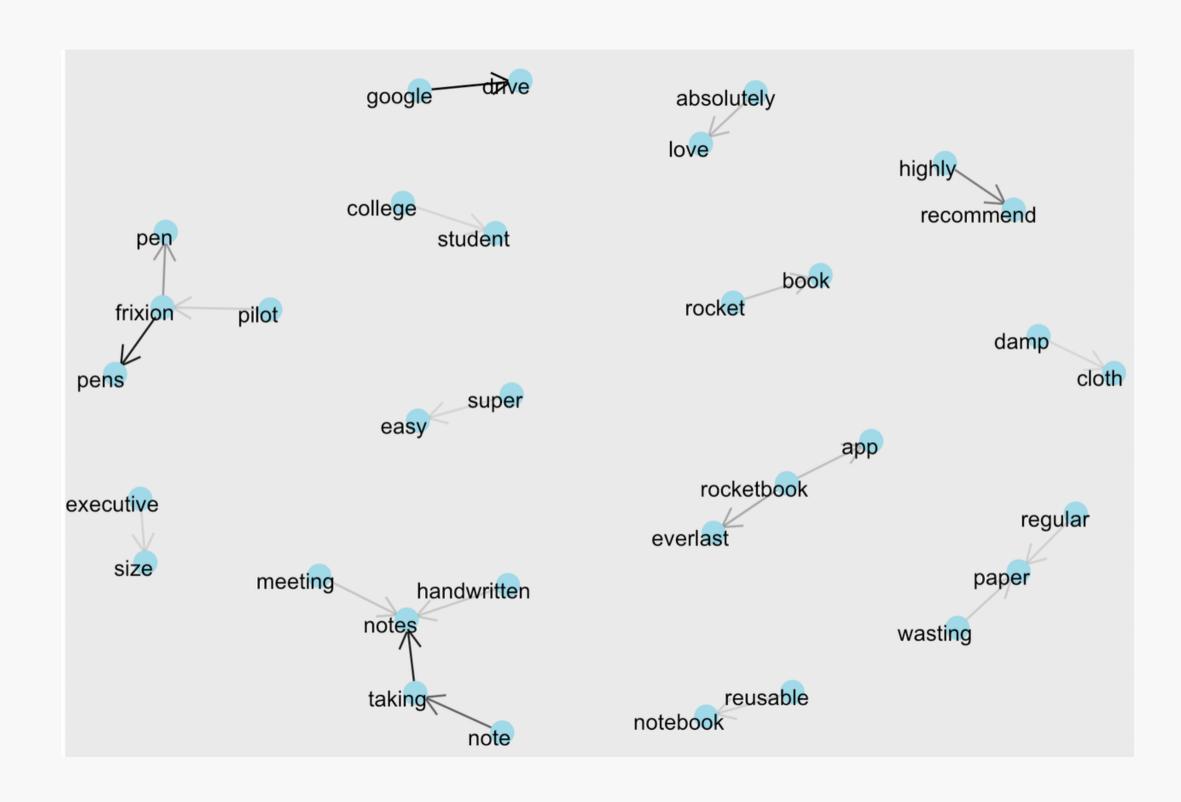
**Total Reviews: 4,326** 

Less than 7% of all reviews had a rating of 4 or below

## Top 18 Words Used on Reviews



## Bigram With Most Relevant Topics

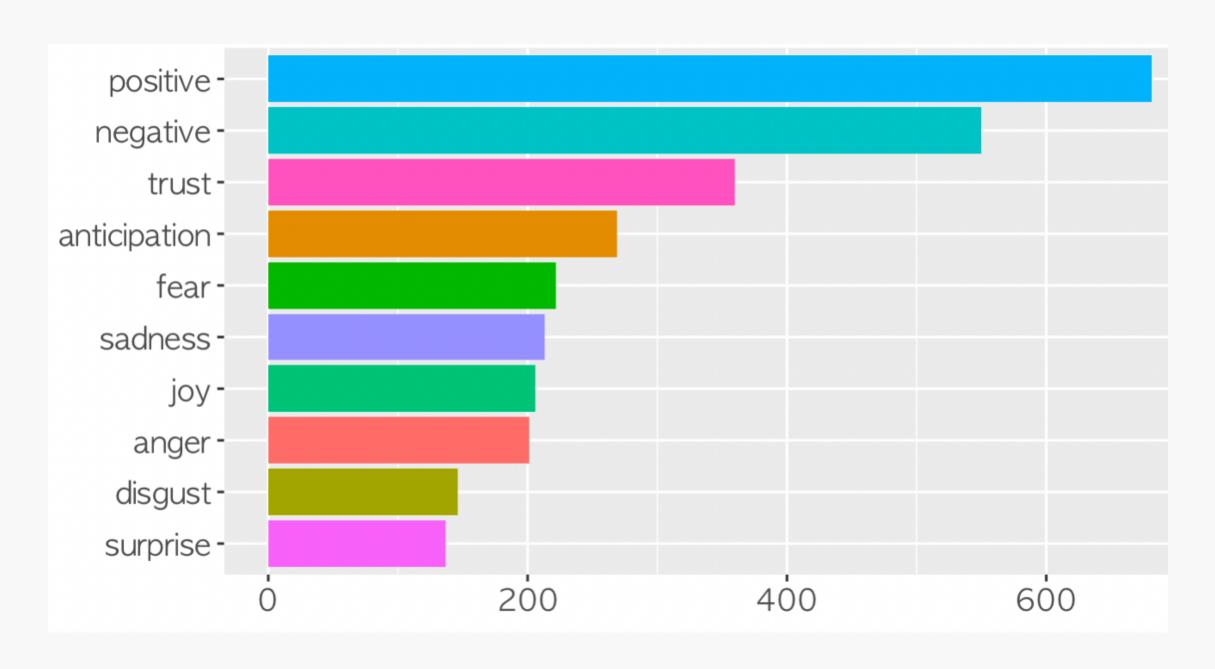


This graph shows groups of words that have a high correlation in the reviews.

#### **Topics**

- 1. Ease of use
- 2. Sustainability
- 3. App experience
- 4. Cloud Storage
- 5. Persona: College Student
- 6. Product size and features

## Sentiment Analysis

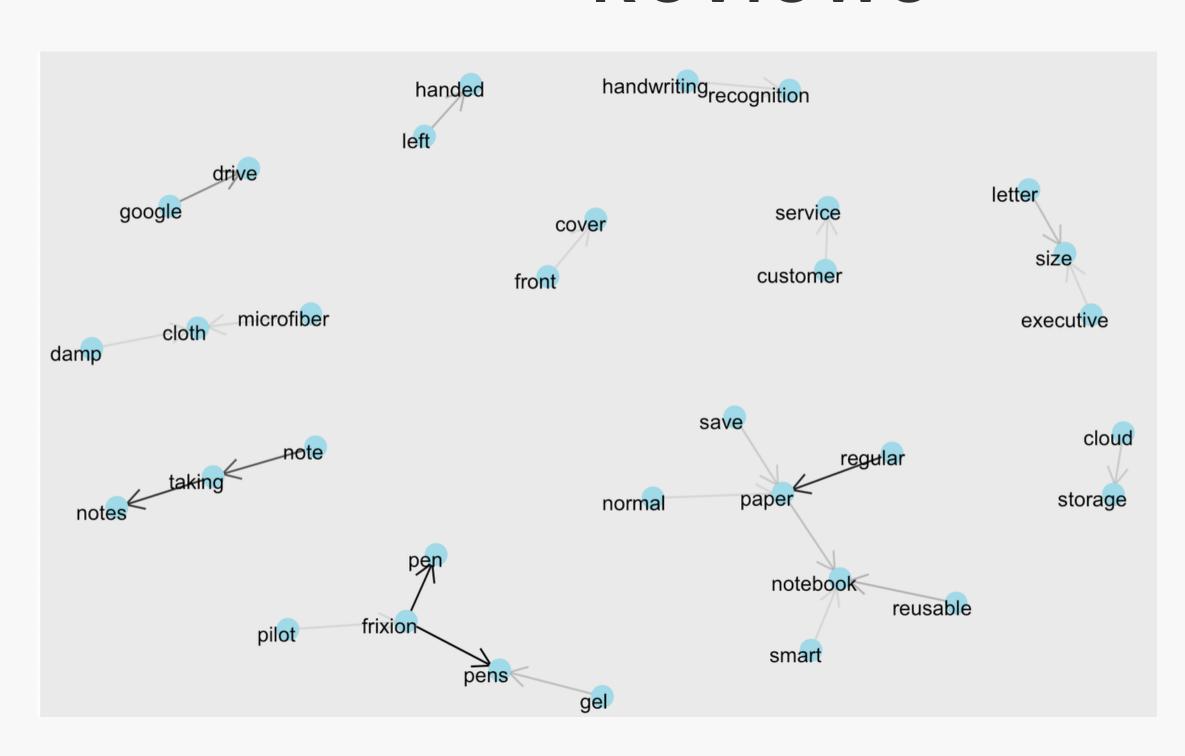


This graph shows the distribution of words based on the customers' sentiment.

Most words utilized on the reviews provided a positive sentiment.

Subsequently, negative reviews are at second place of the list. This is interesting as most reviews have a rating of 5. Possible reasons could be customers that described negative past experiences with other products or cons about the rocketbook on the reviews.

# Bigram of Words in Negative Reviews



This graph shows groups of words that have a high correlation in reviews with a rating of 4-stars or less.

#### **Areas of difficulty:**

- 1. Handwriting Recognition
- 2. Cloud Storage \ Google Drive
- 3. Microfiber Cloth
- 4. Frixion Pen
- 5. Front Cover
- 6. Not suitable for left-handed users
- 7. Size of the notebook
- 8. Front Cover
- 9. Customer Service
- 10. Regular paper preferences

# Thank you for reading!