

Raquel Burroughs

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EXPERIENCE

Gemalto — **Senior UX Designer + UI Developer**

October 2017 - Present

Research and design user experience for new and existing products.

Conduct user testing and field research combined with analytics.

Develop storyboards, wireframes, mockups, and interactive prototypes to effectively communicate interaction and design direction.

Present design solutions and project deliverables to team members and stakeholders.

Collaborate with product owners, business analysts, R & D, and design team to drive consensus and negotiate trade-offs effectively.

ThermoFisher Scientific (contractor) — **UI + UX Designer**

May 2016 - October 2017

Product research, strategy, information architecture, and interaction design based on predefined use cases.

Planned, defined, and coordinated user workflow discovery, task analysis, information architecture, and usability testing for ecommerce platform.

Endurance International — **UX Designer + Developer**

January 2015 - May 2016

Marketing specific user research, information structure mental models, storyboarding, created low and high fidelity user interface prototypes, and conducted A/B testing.

Implemented mobile first front-end framework to ensure cross browser and device compliance.

Worked with outside agencies on major initiatives and strategic design projects.

Seattle University — **UX Designer + Developer**

August 2012 - June 2013

Designed learning assessment modules based on user and Department of Defense technical requirements.

Defined information architecture, created wireframes, sitemaps, coded interactive prototypes, and conducted usability tests.

Video and sound editing.

EDUCATION

Seattle University
Digital Communication (BA)

TECHNICAL

Sketch, InVision, Axure,
Creative Cloud

Semantic HTML5, CSS

Bootstrap, Foundation, React

Git version control: Github

Node.js, jQuery

PHP (Wordpress)

CERTIFICATION

IDEO + Acumen
Human-centered Design

LANGUAGES

Fluent in English and Spanish

PORTFOLIO

www.raqueleux.com