

RAQUEL SANTOS

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I'm a technology enthusiast with skills in Web Development. I am creative, communicative and self-managing, as evidenced in projects where I applied innovative solutions. I'm excited to contribute my love of technology to a dynamic team.

EXPERIENCE

NOV 2018 – JUL 2019

INTERNSHIP IN IT SUPPORT, SETA CONSULTORIA

Assist in IP device configuration; Assist with customer service; Setup and assist in the implementation of 3CX cloud software; Assist with other activities in the area.

ABRIL 2023 – CURRENTLY

INTERNSHIP IN WEB DEVELOPMENT, ARC TELECOM

Development of Chatbot and Applications with Telephony Software APIs, in Lua, JavaScript, PHP languages, using tools such as Node.js, HTML, CSS and database. Development of chatbots in Lua, creation of applications with integration of telephony APIs. Collaboration in multidisciplinary teams, problem solving and database optimization. Skills in web and mobile development, responsive interface and testing.

EDUCATION

AGO 2022 – DEC 2023

TECHNOLOGIST IN DEVELOPMENT AND SYSTEMS ANALYSIS

FAM - FACULDADE DAS AMÉRICAS

JAN 2022 – APR 2023

WEB DEVELOPMENT

TRYBE

JAN 2015 – DEC 2018

BACHELOR OF BUSINESS ADMINISTRATION

FACULDADE SUMARÉ

SKILLS

- Javascript
- React
- HTML
- CSS
- Python
- SQL
- Node.js
- Java

LANGUAGES

- English - intermediary B2

VOLUNTEER WORK

MAR 2023 – CURRENTLY

TECH LEADER, SKILLS LAB.

Application development with the objective of providing lines of credit to real estate agents, using the following technologies:

Frontend: Next.js, Tailwind CSS, clsx, radixUI, TypeScript

Backend: Node.js, TypeScript.

DB: Lucid for data modeling using MySQL database.

Agile tools: Trello, Figma, Discord.

Development team leadership with 5 people.