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SETUP

Student Services App

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1. Introduction

Product Vision

SETUP - South East Tech University Personalised

The target audience of our app are SETU students and those who have access to SETU services like Moodle.

Our app serves as a hotspot between multiple SETU services, allowing you to access anything from exam papers to lecture contacts to Outlook to Moodle, all within the one space. The most important features included are a discussion feature, where students can communicate between themselves or within a larger group which is sorted by module, a calendar feature where due dates for module assignments or events are automatically listed, giving a clear and focused view, a timetable feature that automatically updating each Friday and sorting you by the classes you are enrolled in, and a map feature, allowing easy access to find campus offices, class rooms, or nearby toilets, more specifically for newer students.

In our own experience, having resources split across multiple platforms is extremely hard to work with, but with SETUP, both lecturers and students can stay in frequent contact and on top of work and schedules.

Similar App A [PLACEHOLDER]

move to your branch for this, remember to merge branches when complete

Similar App B - Studio

The main thing Studio offers is an app which combines both academic and campus services into one place. For example, SETU Timetables for students and Moodle are two separate platforms, but Studio combines these together and lets you access them from the same application. They have partnerships and supply software to over 60 different universities across Germany and Austria. Their mobile app has over 500,000 downloads, not including desktop downloads.

Good things about Studio:

- Combines lots of daily university/on-campus services (email, calendar, grades, timetables)
- Real-Time polls and push alerts
- Easy to integrate existing records and student information
- Easily accessible course and grade overview with key dates for assignments and uploads
- Both synced and accessible from multiple devices
- University news feed and up-to-date food menus

Bad things about Studio:

- Many tools and features are admin controlled, not easy for students to customise what they see, etc
- Not accessible for students, looking at reviews it looks like students struggle connecting their student accounts to the application
- The calendar is limited on what you can add/info you add to it
- Chat feature between students is heavily moderated and deletes things that don't go against the platform's rules
- 2FA and login features are unreliable and often don't work, affecting time pressured situations

Features

etc. etc.

2. Personas

Definition

etc. etc.

Persona 1

etc. etc.

Persona 2

etc. etc.

Persona 3

etc. etc.

3. Scenarios

Definition

etc. etc.

Scenario 1

etc. etc.

Scenario 2

etc. etc.

Scenario 3

etc. etc.

4. User Stories

Definition

etc. etc.

User Story 1

etc. etc.

User Story 2

etc. etc.

User Story 3

etc. etc.

User Story 4

etc. etc.

User Story 5

etc. etc.

User Story 6

etc. etc.

5. Prototype

Definition

etc. etc.

Tools Used

description, ease of use, brief.

Media (URLs, Screenshots)

sample of relevant urls, screenshots.

Studo Website : <https://studo.com/en>

Studo Reviews : <https://chrome-stats.com/d/com.moshbit.studo>