



# DIPLOMA

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BUGS GLOBAL ASSESSMENT PROGRAM  
HEREBY CONFIRMS  
RAUL SIRA

AS HAVING BEEN SUCCESSFULLY ASSESSED AS:

SERVICE DELIVERY MANAGER

EXPERIENCED

ON

26<sup>th</sup> JANUARY 2015

Chairperson – Niek Zillinger Molenaar

Line Manager – Eduardo Goncalves

Assessor - Stefan Skorsch

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