



RESUME OF ABU SALEH (RASHED)



Uttoron, F#4, H#7, R#3, B#A, S#11,
Mirpur, Dhaka-1216.

Cell: +8801717731195; +8801977731195

E-mail: mailofrashed@gmail.com

CAREER OBJECTIVE

- To contribute my 12+ years of IT experience in service delivery, network/system administration, and technical coordination.
- To work in a challenging environment that encourages continuous learning and professional growth.
- To lead or support IT projects that enhance operational efficiency and service quality.
- To utilize my certifications and hands-on skills to solve complex technical issues and improve user experience.
- To collaborate with cross-functional teams, remotely or onsite, to achieve organizational goals.
- To take ownership of responsibilities with integrity, adaptability, and a results-driven mindset.

JOB EXPERIENCE

April, 2011-Present

Present Job Organization: icddr,b



Project Name: icddr,b Health Facility, Teknaf - (24th Nov 2023 to 30th June 2025)

Project Name: Respiratory Disease Hospital - (1st Nov 2022 to 23rd Nov 2023)

Project Name: Severe Acute Respiratory Infection Isolation and Treatment Center - (15th Nov 2020 to 31st Oct 2022)

Project Location: icddr,b, Teknaf Upazila, Teknaf, Cox's Bazar, Bangladesh.

Manager, IT (November 15, 2020 to Present).

Responsibility: Plan and manage IT systems and network administration considering internal controls, disaster recovery system, risk management of IT systems; conducting research on emerging technologies and implement strategies with the objective of ensuring IT best practices and introducing changes in IT Systems. Manage CCTV NVR system & Cameras; also ensure all IT related support. Prepare work reports of IT team; Estimate financial and non-financial resources required to achieve targets; Communicate and explain the final IT Systems strategy to IT Team members and other stakeholders in order to support achievement of icddr,b's objectives through IT initiatives.

Additional Responsibility: PSEA Focal Point, In-Charge of Project Admin.

Previous Job: Daily Sun, (concern of Bashundhara Group)

Sr. Executive (January 01, 2019 to November 13, 2020)

Executive, IT (October 01, 2014 to March 31, 2018)

Bashundhara Group IT (Sector-B)

Network & System Administrator



Responsibility: All kind of IT support & solution; Active Directory management; Network device configures, monitoring & management.

Also worked with below devices:

Cisco Application Centric Infrastructure-Cisco ACI: ACI-C9364C-APIC-B1 -ACI Bundle with 2 9364C and APIC.

Cisco Application Policy Infrastructure Controller -Cisco APIC: APIC-CLUSTER-M2-APIC Cluster -Medium Configurations (Up to 1000 Edge Ports).

SPINE Switch: N9K-C9364C-Nexus 9K ACI & NX-OS Spine, 64p 40/100G QSFP28.

LEAF Switch: N9K-C93180-FX-B24C---2xNexus 93180YC-FX w/ 8x 100G Optics.

Security Appliance.: FPR2130-NGFW-K9 -Cisco Firepower 2130 NGFW Appliance, Palo-Alto 3020 and Palo-Alto 3220, Cisco ASA 5540, 5520, Cisco ACS server, Cyberoam.

Fire sight Manager: SF-FMC-VMW-2-K9-Cisco Firepower Management Center, (VMWare) for 2 devices.

Call Manager: BE6M-M5-K9-Cisco Business Edition 6000M (M5) Appliance, Cisco Unified Communication Manager (CUCM) 7.1 & 11.5.

PSTN Router: ISR4321-V/K9-Cisco ISR 4321 Bundle, w/UC License, CUBE-10.

Layer-3 switches: C9500-40X-A Cisco Catalyst 6500, 3750-X, 3750-E, 3560-X, 3560-E, 3850 Series Layer 3 and Dell-S6010-ON, Dell-S4048-ON, Dell S3124, N4032F.

Layer-2 Switches: Cisco 2960, 2950 Series layer 2 switch and Dell power connect 2048, 1524, 1548, 3COM, H3C, Linksys etc.

Routers: Cisco 3800, 2800, 2900, 1800 Series.

Wireless: Cisco Wireless LAN Controller 4400, 2500, 3500 series.

AP: Cisco AP 1100, 1700, 1800 and 2600 series.

Network Monitoring: Solar winds Network Performance Monitor, Cacti.

Previous Job: Banglalion Communications Ltd (BCL)

Executive, Customer Support Engineering
November 01, 2011 to September 30, 2014



Previous Job: Akij Group, Unit: Akij Online Ltd.

Support Engineer
April 01, 2011 to Oct 31, 2011



AKIJ ONLINE LTD.
One Stop Automated Solution

SCHOLASTIC RECORDS

1994-2015

MSc in Computer Science Engineering, Stamford University Bangladesh. 2015 (3.02 Out of 4)



BSc in Electronics & Telecommunication Engineering, University of Development Alternative.



2011 (3.41 Out of 4)

HSC from Kalaskati Degree College, (Barisal Board).



2006 (3.80 Out of 5)

SSC from Kalaskati B.M. Academy, (Barisal Board).



2004 (4.06 Out of 5)

PROFESSIONAL CERTIFICATIONS

- **“CCNA: Cisco Certified Network Associate”** by CSL Training.
[Duration: 3 Months & Passing Year: 2022]
- **“CCNAv7: Enterprise Networking, Security, and Automation”** by CSL Training.
[Duration: 3 Months & Passing Year: 2022]
- **“CCNAv7: Switching, Routing, and Wireless Essentials”** by CSL Training.
[Duration: 3 Months & Passing Year: 2022]
- **“CCNAv7: Introduction to Networks”** by CSL Training.
[Duration: 3 Months & Passing Year: 2022]
- **“Introduction to Cybersecurity”** by GP Academy.
[Duration: 1 Months & Passing Year: 2022]
- **“Introduction to IoT”** by GP Academy.
[Duration: 3 Months & Passing Year: 2022]
- **“Azure Fundamental: AZ-900”** by AT Computer Solution Limited.
[Duration: 3 Months & Passing Year: 2022]
- **“MikroTik Certified Network Associate (MTCNA)”** by AT Computer Solution Ltd.
[Duration: 4 Days & Passing Year: 2021]
- **“Microsoft Certified Trainer (MCT)”** by Microsoft.
[Duration: 7 Days & Passing Year: 2020]
- **“Scrum Foundation Certificate (SFC)”** by CertiProf.
[Duration: 7 Days & Passing Year: 2020]
- **“Certified Network Security Specialist (CNSS)”** by International Cybersecurity Institute (ICSI). [Duration: 1 Month & Passing Year: 2020]
- **“Microsoft Certified Solutions Expert (MCSE)”** by AT Computer Solution Limited.
[Duration: 3 Months & Passing Year: 2020]
- **“Microsoft Certified Solutions Associate (MCSA)”** by AT Computer Solution Limited.
[Duration: 3 Months & Passing Year: 2020]
- **“NSE 1 Network Security Associate”** by FORTINET | NSE Institute.
[Duration: 7 Days & Passing Year: 2019]
- **“NSE 2 Network Security Associate”** by FORTINET | NSE Institute.
[Duration: 7 Days & Passing Year: 2019]



- **“Cyberoam Certified Network & Security Professional (CCNSP)”** by Cyberoam.
[Duration: 1 Month & Passing Year: 2018]
- **“CCIT (Cisco IT Essentials: PC Hardware and Software)”** by UODA.
[Duration: 3 Months & Passing Year: 2010]



TRAINING & WORKSHOPS

- **“Leadership Essentials”** by Disasterready.org [Duration: 4 Hrs & Passing Year: 2025]
- **“Introduction to Critical Infrastructure Protection”** by OPSWAT academy.
[Duration: 1 Day & Passing Year: 2025]
- **“Gender & Disability Inclusion in healthcare setting”** by praxhub.
[Duration: 40 Min & Passing Year: 2025]
- **“Safeguarding vulnerable people in healthcare settings”** by praxhub.
[Duration: 40 Min & Passing Year: 2025]
- **“Gesture & Posture Training”** by handicap international.
[Duration: 1 Day & Passing Year: 2025]
- **“Cyber Hygiene”** by The Asia Foundation & SAJIDA Foundation.
[Duration: 4 Hrs & Passing Year: 2025]
- **“Unconscious Bias Awareness Training”** by LinkedIn Learning.
[Duration: 28 Mins & Passing Year: 2024]
- **“Strengthening Social Cohesion and Resilience in Cox’s Bazar by Engaging Rohingya and Host Community”** by Centre for Peace and Justice, BRAC UNIVERSITY supported by UNICEF. [Duration: 4 Days & Passing Year: 2022]
- **“IT Service Delivery through ITIL Framework”** by Bashundhara Group.
[Duration: 2 Days & Passing Year: 2016]
- **“Advance Business Communication”** by Bashundhara Group.
[Duration: 4 Days & Passing Year: 2015]
- **“Basic Application Course”** by Daffodil International Professional Training Institute (DIPTI). [Duration: 3 Months & Passing Year: 2008]
- **“Prospects of Call Center in Bangladesh”** by University of Development Alternative (UODA). [Duration: 1 Day & Year: 2008]



BIOGRAPHY

- Name : Abu Saleh
- Nick Name : Rashed
- Father's Name : Abdus Satter Hawlader
- Mother's Name : Ms. Khadiza Satter
- Permanent Address : Abu Saleh, C/O-Abdus Satter, Sunnotia Store, Kathpotti Vill+P.O- Kalaskati-8284, P.S-Bakerganj, Dist-Barisal
- Date of Birth : 10th April, 1989
- Religion : Islam (Sunni)
- Marital Status : Married
- Nationality : Bangladeshi (by Birth)
- National ID No : 3705472193
- Blood Group : "O+"
- Confidence : I am a smart, young, energetic, dynamic, good-looking, an outgoing pleasant personality, self-starter, and strong interpersonal skill with an ability to work at a high pace on one's own initiative.

REFERENCES

1. Dr. Md. Munirul Islam
Scientist, NCSD Administration
icddr,b
Mohakhali, Dhaka
Cell: +8801713-006878
E-mail: mislam@icddr.org

2. Md. Monirul Islam
VP, Enterprise IT Support, IT Governance,
Product & Technology Division, bKash Limited
Bir Serestha Shaheed Jahangir Gate, Dhaka
Cell: +8801711-080857
E-mail: monirkuet24@gmail.com



.....
(Abu Saleh)