

## MOHAMMED ABDUR RASHEED

IT System Administrator

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### Professional Summary

- 5 Years of IT Support Experience in Windows, Linux, Unix, Servers, Monitoring Tools, Ticketing Tools.
- Proficient in Installation, Configuration, provisioning, management and troubleshooting of network components/peripherals.
- Worked on tools which are related to developing robots through machine learning.
- Ability to provide solution and resolve network issues to optimize network security & efficiency besides maintaining high quality standards.
- Functional expertise in Hardware and software troubleshooting, client interfacing and customer service and support.
- Possessing knowledge in **Git, GitHub, Maven, Jenkins, Docker** strategy in various environments of **Linux** System along with adopting cloud strategies based on Amazon Web Services.
- Creating repositories in **Git**, user addition, granting access to users and maintaining the repository.
- Good knowledge on Amazon Web Services (AWS), Creating EC2 Instances and configuring all necessary services.
- Configure and launching of **EC2** using AMI (Linux/Ubuntu) and configuration the servers for specified application.
- Notable Experience on **Windows** and **Linux** environments.

### Work Experience

**IT System Administrator**

**July 2019 – March 2024**

**VARMA CONSTRUCTIONS, Vijayawada, India.**

#### **Roles and Responsibilities:**

- Managing and troubleshooting server and workstation hardware and software configurations.
- Monitoring system performance and optimizing resource utilization for maximum efficiency.
- Conducting regular data backups and implementing disaster recovery strategies.
- Administering email systems, domain controllers, and other critical infrastructure components.
- Staying updated with industry trends and best practices to continuously improve IT operations.

#### **Achievements:**

- Implemented automated server deployment processes, reducing deployment time by 60%.
- Successfully migrated email systems to a more robust platform, improving reliability and security.
- Streamlined software license management processes, resulting in a 30% reduction in licensing costs.
- Led the implementation of a centralized IT ticketing system, improving response times and accountability.
- Introduced comprehensive IT security training programs for employees, reducing security incidents by 20%.

## Skills

- Proficient in system administration tasks such as backups, updates, and patches.
- Strong troubleshooting abilities for hardware, software, and network issues.
- Knowledgeable in configuring and maintaining network infrastructure components.
- Familiarity with security policies, procedures, and best practices.
- Excellent collaboration and communication skills for working with stakeholders and other IT teams.
- Ability to adapt to new technologies and stay updated with industry trends.
- Experience with virtualization and cloud computing technologies.
- Proficiency in scripting or automation tools for system management tasks.
- Strong organizational skills for managing multiple tasks and priorities effectively.
- Commitment to continuous learning and professional development in the field of IT administration.

## Technical Certificates

### **Cisco Certified Network Associate Routing and Switching**

CISCO ID No.: CSC013467175

### **Certified Ethical Hacker by EC – Council**

Certificate Number: ECC9467508123

## Technical Courses

- Microsoft Certified Systems Engineer (MCSE)
- Linux/Unix
- AWS Devops

## Education

- PG Certification in Cyber Forensic Cyber Crimes Cyber Security and Cyber Law from IFS Education Dept.
- Bachelors' Degree in Computer Science (B.Sc.) from Krishna University.

## Languages

English

Hindi

Urdu

Telugu

Arabic

## Personal Details

Age:	30 years
Marital Status:	Unmarried
Passport:	Valid Indian Passport