

## **Title: Buy eSIM Online in India: Upgrade to a Digital SIM Card**

**Source:** <https://www.jio.com/jcms/esim/>

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Mobile Home Business Devices Apps Support Discover Prepaid Postpaid True 5G International Services eSIM Get Jio SIM Recharge Pay Bills Jio eSIM Going SIM-less is easier than ever with Jio Enjoy India's leading network on your eSIM-enabled device with an easy online process. No need to share your ID with anyone, and get priority activation. Not a Jio user? Get new Jio SIM Port to Jio Upgrade to eSIM in 3 simple steps Follow these steps to upgrade your physical Jio SIM to a Jio eSIM. Let's upgrade Check eSIM compatibility Check eSIM compatibility 1 Request Jio eSIM Request Jio eSIM 2 Activate Jio eSIM Activate Jio eSIM 3 eSIM vs physical SIM Convenience to no end One of the key advantages of eSIM is that it allows quick and easy activation, offers dual SIM support and enables a seamless switch between mobile numbers, all in just a few taps. Enhanced security eSIM offers improved protection for your mobile number. Also, unlike physical SIM cards, it does not tamper with, misplaced or stolen. Hassle-free & eco-friendly No stressing over fixing a SIM card in the slot. With eSIM, you not only save time and effort but also reduce your carbon footprint. Check if your device is eSIM-enabled

Just select your device type, brand and model to know if it's eSIM-ready.

Smartwatches Smartphones Smart Tablets Select brand Apple Samsung Excited? Let's raise a Jio eSIM request STEP 1 Initiate Jio eSIM request Open the MyJio app, search for 'Switch to eSIM' and select the option 'Switch to eSIM'. You'll be asked to verify your email ID. Enter the OTP sent to your registered email. Once verified, also provide the EID of the device on which you wish to activate the eSIM. STEP 2 Verify it's you Next, submit the OTP sent to your mobile number to proceed with your request. As per DoT guidelines, a 2-hour cooling period applies after submission. Once it's over, you'll get an automated call for confirmation. STEP 3 Confirm your request Simply answer the automated call from +91 2235072222 and press the number prompted to confirm your Jio eSIM request. If you happen to miss the IVR call, just SMS 'RECALL' to 199 to get another callback. eSIM upgrade made easier with how-to guides Request Jio eSIM Find a step-by-step guide to upgrading from physical Jio SIM to eSIM. Activate Jio eSIM Check how easy it is to activate your Jio eSIM on your eSIM-enabled devices. Transfer Jio eSIM to another device Learn to transfer Jio eSIM from one device to another with this tutorial. Still have questions? Check Jio eSIM FAQ Can I convert a physical SIM to eSIM? Upgrading to eSIM through the self-care process on the MyJio App is quick and easy, and you can complete it anytime at your convenience. Step 1: Open the MyJio app. Go to the search field, type "eSIM" and tap on "Switch

to eSIM” Step 2: Confirm your email address and proceed. Then, enter the EID of the device where you want to activate the eSIM Step 3: Authenticate your request by entering the OTP sent to your Jio number and confirming via the IVR After sharing your confirmation on IVR call, your eSIM request will take 2 hours to process. Once your eSIM request is successfully processed, you’ll receive an eSIM profile notification on your device or an eSIM profile QR code via email from notification@Jio.com at your email id, Follow the instructions to install the eSIM on your device, please refer to the step-by-step process guide for more details

Watch this video on switching to eSIM in just 3 simple steps!

Tap here from your mobile to upgrade to eSIM.

Or you can upgrade to eSIM via SMS process, please refer step-by-step process guide.

(eSIM SMS Process – English)

Are there any prerequisites for upgrading to Jio eSIM? Yes, apart from an eSIM compatible device, it is mandatory to have your email ID updated in your account as we’ll be sharing information for the eSIM profile. Are there any charges for upgrading to Jio eSIM? You are not required to pay any charges to upgrade to Jio eSIM. How long does it take to upgrade to Jio eSIM? From a physical SIM card to eSIM, your Jio eSIM gets upgraded instantly. Why am I seeing the error message “Unable to Transfer Phone Number. Your network provider needs more information before they can transfer your phone number to this iPhone. Error Code: 999” while upgrading to eSIM and how can I resolve it? This error appears if your email ID is not registered with Jio. To fix this, update your email ID using the MyJio App and then retry the eSIM upgrade. Open MyJio App Use the Search bar and type Update my Email ID Follow the steps to register/update your email ID If the issue still continues, please contact Jio customer support. Need guidance? We would love to help you. Support Chat with us Call us Find a store Our offerings Prepaid Postpaid Port to Jio International roaming Apps eSIM WiFi calling JioTunes Devices 5G Network Support Track order My account FAQ Locate us Lost SIM Claim refund Reclaim number Feedback Contact us Do not disturb Our company About us Reliance Industries Reliance Foundation JioLife Careers Investor relations Useful links Get Jio SIM Matching number JioAutoPay Brand offers Store Packs Authorised aggregators Partner with Jio Get JioHome Jio Customer Associates Coverage Map Sitemap Connect with us Download MyJio “Jio” trademark is owned by Reliance Industries Limited and licensed to its affiliates and subsidiaries. All rights to this website, including copyright in content represented thereat, vest in Reliance Industries Limited and/or its respective affiliates and subsidiaries. All rights reserved. Press release Regulatory Policies Terms & conditions