

STEVEN M. BLOOM

9111 Lakes at 610 Dr Apt 1111 – Houston, TX 77054
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SKILLS AND QUALIFICATIONS

- ① Trained and experienced teacher in diverse settings and roles
- ① Developed and implemented lesson plans for 9th to 11th grade students
- ① Conducted group/individual reading and writing activities.
- ① Excellent understanding of classroom management and child growth and development

EDUCATION

M.A. Education Communication Arts & Literature University of St. Thomas
Attended: 02/2010-12/2012

B.A. English University of North Dakota
Attended: 08/1997-12/2001

STUDENT TEACHING EXPERIENCE

Casablanca American School - Casablanca, Morocco	10/2012-12/2012
Fair School – Downtown - Minneapolis, MN	09/2012-10/2012
Highland Park High School - St. Paul, MN	04/2011-05/2011
Humboldt High School - St. Paul, MN	04/2010-05/2010

PROFESSIONAL EXPERIENCE

Tutor, Spider Smart 10/2013-present
① Work with students from all grade levels to develop reading and writing skills
① Responsible for leading educational activities
① Monitor student progress and develop learning strategies

Staffing Specialist, Fairview Southdale Hospital 03/2011-11/2012
* Staff entire hospital with nurses, nursing assistants, and health unit coordinators based on needs
* Work independently in a self-motivated environment

Leads Routing Specialist, Best Buy 08/2009-02/2011
* Call and interact with various customers to assess their business needs
* Collaborate with sales team to improve sales skills and strategy

Credit Fraud Analyst, Best Buy 05/2008-07/2009
* Analyzed fraud trends and implemented strategies for loss prevention
* Researched credit card transaction information with financial institutions

Special Projects/Research Assistant, Orange Tree 12/2004-02/2008
* Investigated and reported domestic and international criminal background histories
* Worked with the DMV, law enforcement and judicial departments to access sensitive information

VOLUNTEER EXPERIENCE

Kennedy High School - Bloomington, MN 09/2008-06/2009