

STEVEN M. BLOOM

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SKILLS AND QUALIFICATIONS

- ⌚ Trained and experienced teacher in diverse settings and roles
- ⌚ Developed and implemented lesson plans for 9th to 11th grade students
- ⌚ Conducted group/individual reading and writing activities.
- ⌚ Excellent understanding of classroom management and child growth and development

EDUCATION

M.A. *Education Communication Arts & Literature* University of St. Thomas
Attended: 02/2010-12/2012

B.A. *English* University of North Dakota
Attended: 08/1997-12/2001

STUDENT TEACHING EXPERIENCE

Casablanca American School - Casablanca, Morocco	10/2012-12/2012
Fair School – Downtown - Minneapolis, MN	09/2012-10/2012
Highland Park High School - St. Paul, MN	04/2011-05/2011
Humboldt High School - St. Paul, MN	04/2010-05/2010

PROFESSIONAL EXPERIENCE

Tutor, Spider Smart 10/2013-present

- ⌚ Work with students from all grade levels to develop reading and writing skills
- ⌚ Responsible for leading educational activities
- ⌚ Monitor student progress and develop learning strategies

Staffing Specialist, Fairview Southdale Hospital 03/2011-11/2012

- * Staff entire hospital with nurses, nursing assistants, and health unit coordinators based on needs
- * Work independently in a self-motivated environment

Leads Routing Specialist, Best Buy 08/2009-02/2011

- * Call and interact with various customers to assess their business needs
- * Collaborate with sales team to improve sales skills and strategy

Credit Fraud Analyst, Best Buy 05/2008-07/2009

- * Analyzed fraud trends and implemented strategies for loss prevention
- * Researched credit card transaction information with financial institutions

Special Projects/Research Assistant, Orange Tree 12/2004-02/2008

- * Investigated and reported domestic and international criminal background histories
- * Worked with the DMV, law enforcement and judicial departments to access sensitive information

VOLUNTEER EXPERIENCE

Kennedy High School - Bloomington, MN 09/2008-06/2009