

Privacy Policy

Effective Date: January 2025 **Last Updated:** January 2025

At Claimly, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your data when you use Claimly. By accessing or using Claimly, you agree to the terms outlined below.

1. Information We Collect

We may collect the following information from users:

Personal Information: Name, email address, and password provided during registration.
Usage Data: Information about how you use the platform, including claim submissions, document uploads, and dashboard activity.
Communication Data: Messages, notifications, and updates exchanged within the platform.

2. How We Use Your Information.

We use your information to Manage your account and provide access to Claimly features. Enable secure submission and tracking of insurance claims. Improve user experience and resolve technical issues. Send important updates, notifications, or account-related messages.

3. Data Security

We prioritize the security of your information:

All data is protected using encryption and secure server-side authentication. Only authorized users, including the account holder and platform administrators, can access relevant information.  4. Data Sharing and Disclosure

Claimly does not sell, trade, or share your personal information with third parties. Your data is used solely to facilitate claim management and communication. Limited information may be shared if required by law or for system maintenance.

5. Users

Users are responsible for:

Keeping login credentials confidential. Using Claimly ethically and responsibly. Reporting unauthorized access or suspicious activity immediately.  6.

Cookies and Tracking

Claimly may use cookies to enhance user experience, store preferences, and improve platform performance. You can disable cookies in your browser settings, but some features may not function properly.  7.

Data Retention

User data is retained only as long as necessary to provide Claimly services. Information no longer needed is securely deleted or anonymized.  8. Your Rights

You have the right to:

Access your personal information. Request correction or deletion of your data. Withdraw consent for data processing where applicable.  9. Contact Us

If you have any questions about this Privacy Policy or your data:

Email: support@claimly.com (placeholder)

Phone: +61 400 000 000 (placeholder) 

10. Policy Updates

Claimly may update this Privacy Policy periodically. All changes will be posted on this page with a new “Last Updated” date. © 2025 Claimly. All rights reserved. Your trust matters. We are committed to keeping your data secure and your claims process safe.