

## Says

What have we heard them say? What can we imagine them saying?

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?



**Thinks** 

Recognition and admiration from peers for owning an iPhone.

Affordable "We must ensure data privacy and

That Apple continues to innovate and surprise with new iPhone releases.

Owning multiple Apple devices for a seamless tech experience.

"Apple's local manufacturing efforts are changing the Indian smartphone landscape."

> "Customers often visit apple stores to buy accessories for their iPhones."

"The iPhone is

a status symbol

in India; owning

one means

you've made it."

Persona's name

a data driven exploration of apples iphone impact in india

Anxiety about Privacy: Anxieties regarding data privacy and security within the Apple ecosystem.

Attend Apple product launch events or online streams.

Continue buying new iPhone models and accessories.

Engaging in discussions and forums about Apple products.

security in the

iPhone

ecosystem."

Purchasing the latest iPhone models upon release.

Fear of High Costs: Concerns about the high cost of iPhones and potential financial strain.

pricing

options or

financing

plans.

Trust: Trust in Apple's brand and reputation for quality.

Pride: Pride in owning an iPhone as a status symbol.



Does

What behavior have we observed? What can we imagine them doing?

**Feels** 



