# Rashmi Kampurath

## **Technical Writer**

#### CONTACT

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- Ph: 781-325-3870

## **EDUCATION**

 Bachelor of Technology -Kerala University, India

# **CERTIFICATION**

 Diploma in Technical Communication – Technowrites, India

### **TECHNICAL SKILLS**

- macOS, Windows 10
- MS Office 2019, Adobe RoboHelp
- Snaglt
- Postman, Swagger
- Git, GitHub
- Markdown
- PYTHON
- JavaScript, HTML, CSS

## **SOFT SKILLS**

- Great communication
- Strong work ethic
- Excellent problem-solving skills
- Collaboration
- Attention to Details
- Adaptability
- Time Management
- Teamwork

#### **EXPERIENCE**

## Technowrites, Pune, India

(June 2020 – Present)

**Technical Writer** 

- Conceptualized and authored content for webpages
- ✓ Authored and transformed content for improved user experience.
- Collaborated with SMEs and technical teams to identify and improve design and usability
- ✓ Tested and validated API parameters on Postman
- ✓ Proofread and edited content for other writers
- ✓ Initiated, coached, and trained fellow teammates on new technologies
- ✓ Contributed to diverse projects

## **GAO Tek, New York, USA**

(October, 2020 – December, 2020) Intern Technical Writer – Part-time

- Transformed amazon listings to ensure compliance to product guidelines
- ✓ Collaborated with teams
- ✓ Assisted other senior technical writers
- ✓ Coached other team members to deliver on time

# Lexington Public Schools, MA, USA

(Jan 2020 – June 2020)

Substitute Teacher

- ✓ Dispatched lesson plans assigned by the permanent teacher for K-12 students
- ✓ Mentored students through planned activities

## **ADDITIONAL EXPERIENCE**

Shishya BEML Public School, India

School Secretary

## S. Madhu and Associates, India

**Electrical Design Engineer**