

# Innovation Management

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#### Lecture #2

#### Agenda:

- Creativity vs. Personality
- Ways to be CREATIVE!
- What is Framing a problem ?
- Brain Side vs. Creativity
- Motivation vs. Creativity
- Process vs. Creativity









# There is no such thing as "CREATIVE PERSONALITY"

#### **Personal Traits**



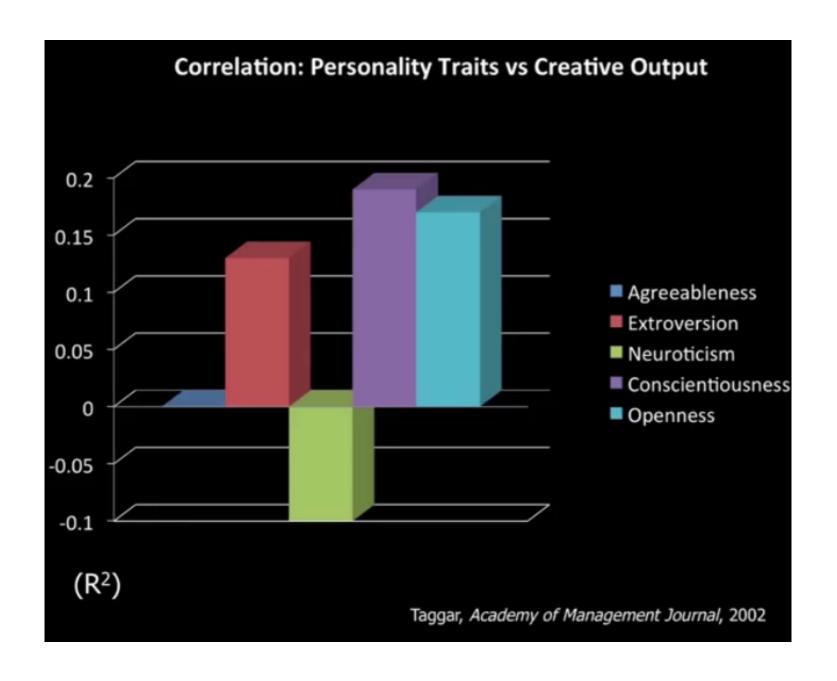


Conscientiousness



Agreeableness





## **Personal Traits**





Conscientiousness

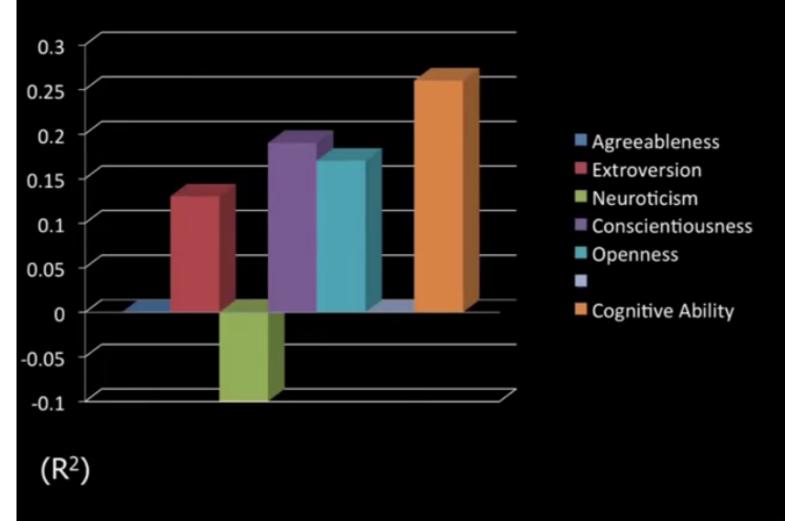


Agreeableness

Openness

Cognitive Ability

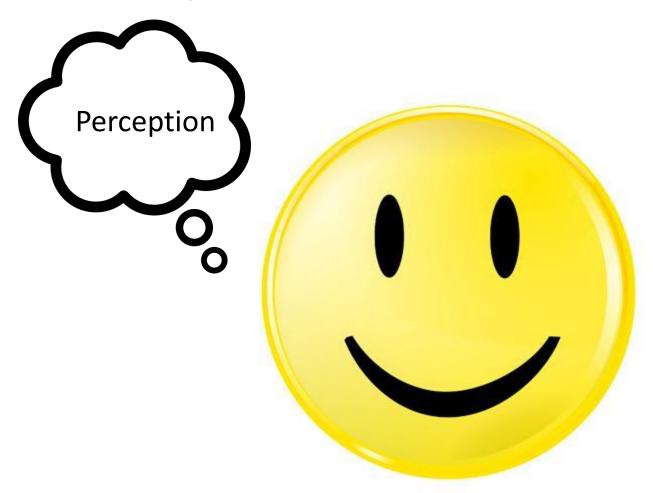




Taggar & Simon, Academy of Management Journal, 2002

• CREATIVITY is NOT the PERSONALITY	<b>'</b>

#### Ways to be CREATIVE

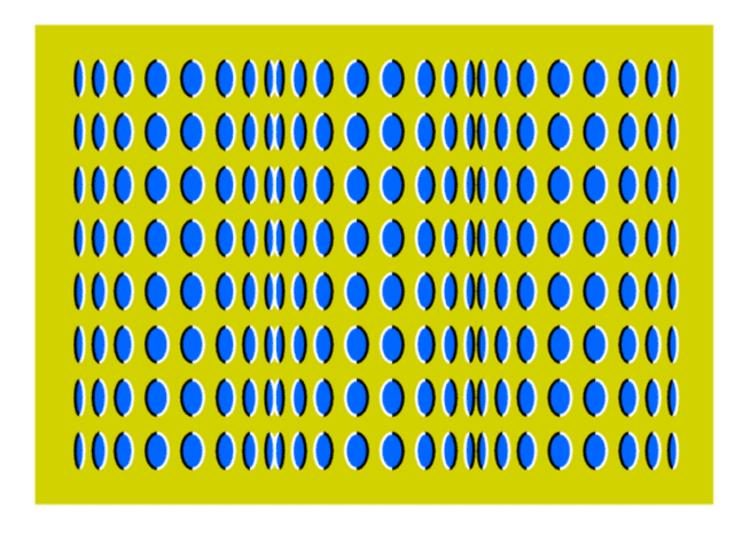


"The way we gather DATA"

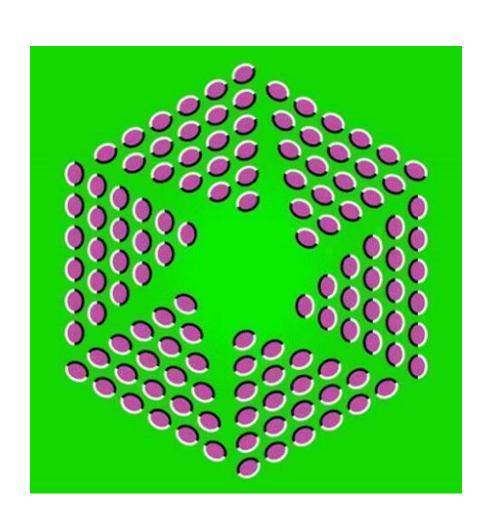
Avoiding Selective Perception

"Looking without Seeing"

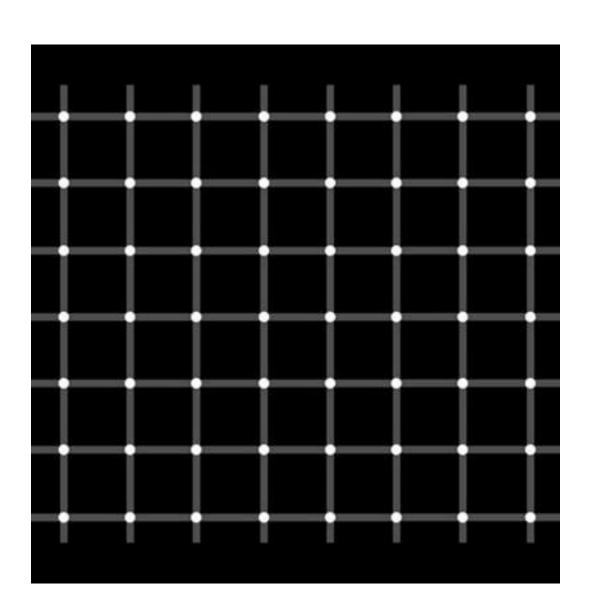
#### Is this Moving?



## Which one is Separating fast?



#### Count the Black Dots ...



Avoid Stereotyping (or Pattern Finding)

"Ignorance of the details due to cognitive limitations of the Human Brain"

• Draw a Chair

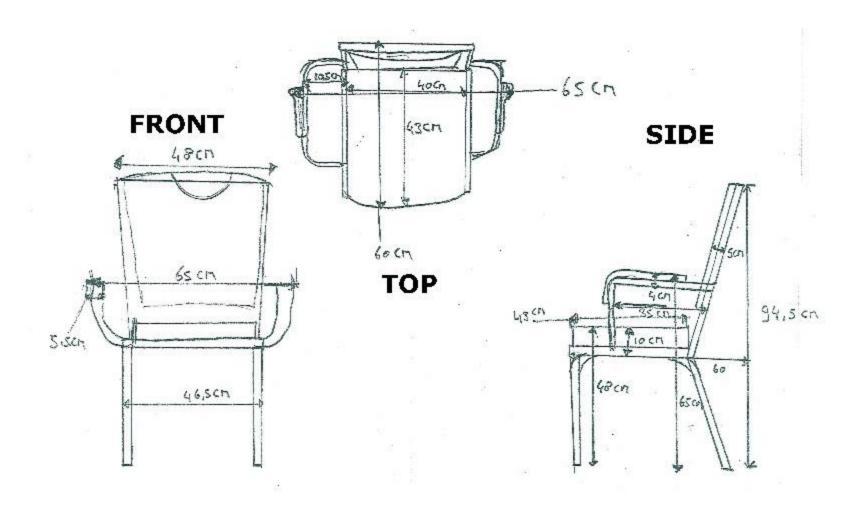
• Draw a Shoe









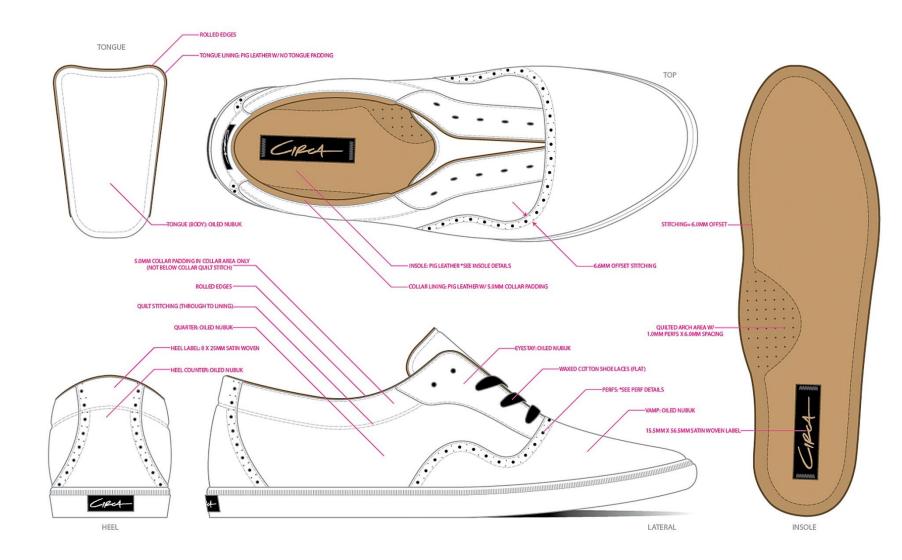






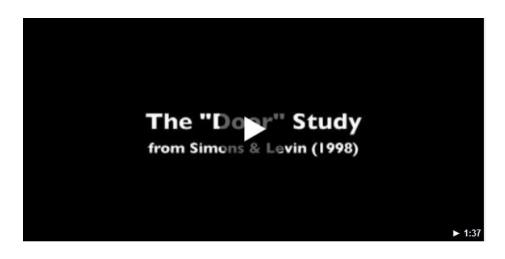




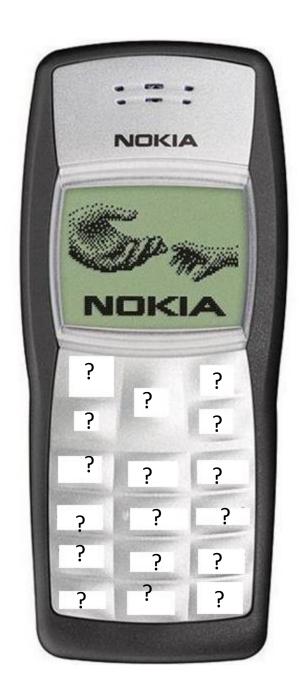


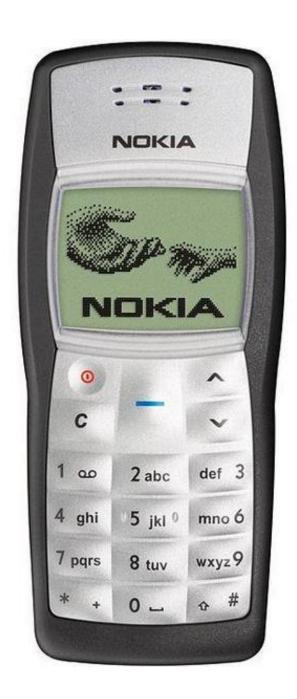
Avoid limiting DATA gathering

"Short – circuiting the search for relevant DATA"



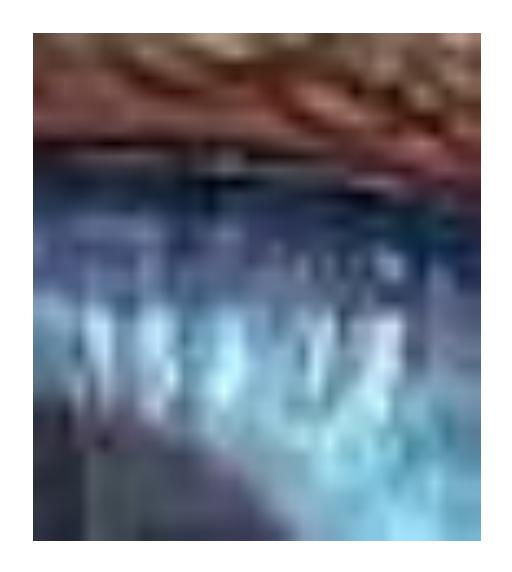


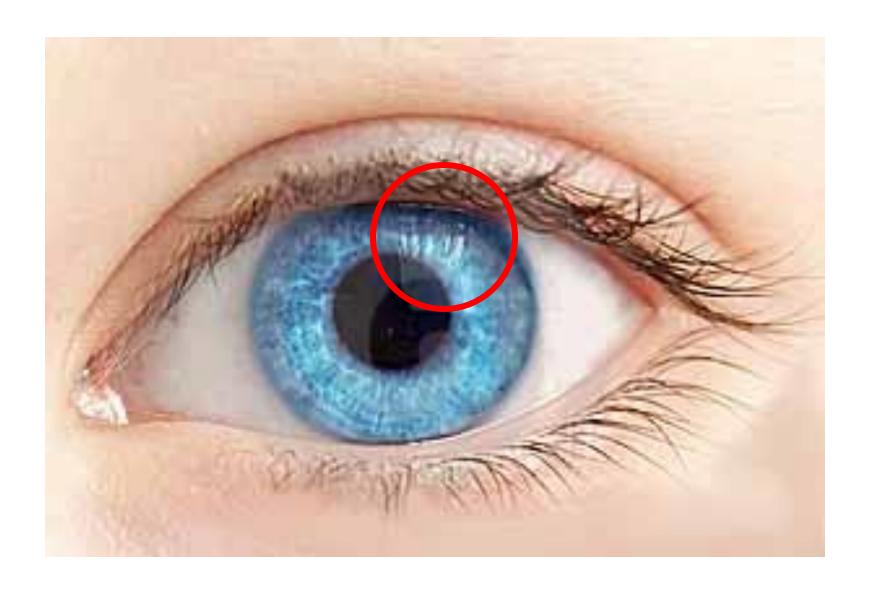




Avoid Distance from Data

"Not getting too close or too far from data"













## How to improve Perception?

#### Find more sources of data

#### **Practice Empathy**





**Enrich Input** 



## Ways to be CREATIVE



"The way we Process DATA"

#### How to do a proper Intellection

Proper Problem Framing

"Where do we draw the boundaries"

#### Framing a Problem



e.g.: A home alarm sales person doesn't ask you "How can you make your home safe?" but rather "Are your spouse and children worth 2000 rupees?"

#### How do we frame problems?

- We frame in safe ways
- Ways that we know how to solve
- Ways that we are told to use

## How to do a proper Intellection

Proper Problem – Solving Strategies

"Don't get seduced by prior success"

#### **Left Brain**

#### **Right Brain**

#### Integration & Expression

- Conscious •
- Logic and reasoning .
- Language processing
  - Detailed oriented
    - Upbeat state .
- Slower speed of data Processing
  - Factual •

#### Creativity & Imagery

- Subconscious
- Intuitive senses
- Imaging ability
- Big picture oriented
- Calm and relax (alpha) state
- High speed data processing & memory retention
- Empathetic



### Visualization Exercise

• Imagine a large piece of paper, the thickness of a normal sheet of paper. In your mind, fold it once so that there are two layers. Then fold it again so that there are four layers. Continue folding it over upon itself 50 times.

How thick is the 50-times folded paper?

#### Answer

#### •500 Sheets ≈ 5 cm thick

1 Sheet  $\approx$  0.0001 meters

#### •How many Sheets?

2<sup>50</sup> (not 50\*2 or 50<sup>2</sup>)

= 1,125,899,906,842,624

#### •Thickness = 112,589,990,684 m

= 112,598,990 km (70,368,744 miles)

≈ ½ way to the sun

# "What is the best way to solve this problem?"

### NOT

"What Problem – Solving strategy that I am best at?"

## How to do a proper Intellection

Avoid Premature Convergence

"Don't stop at the first Solution"

## Complete the Sequence

EF BCD G

# ABCDEFG

# ABCDEEG

-A123EF 45 IJK 6 M

BCD GH

A EF HI KLMN

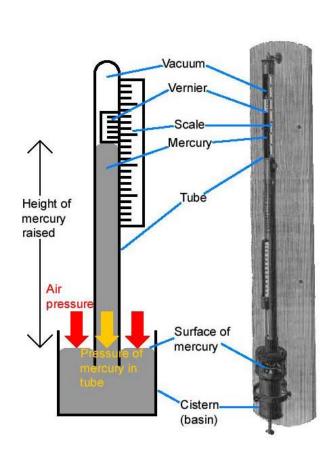
BCD G J

## How to do a proper Intellection

Avoid Lack of Persistence

"Not realizing about other possibilities"

# How do you measure the height of a Building using a Barometer?





## Are these wrong?

- ✓ Take the barometer to the top of the building, attach a long rope to it, lower it to the street, and then bring it up, measuring the length of the rope.
- ✓ Drop the barometer over the edge of the roof, timing its fall with a stopwatch. Then, using the formula x=0.5\*a\*t^2, calculate the height of the building.
- Tie the barometer to the end of a string, swing it as a pendulum, and determine the value of g [gravity] at the street level and at the top of the building. From the difference between the two values of g, calculate the height of the building.
- At the top of the building attach a long rope to it, lower it to just above the street, and then swing it as a pendulum. You could then calculate the height of the building by the period of the precession.

- Measure the height of the barometer, the length of its shadow, and the length of the shadow of the building, and by the use of simple proportion, determine the height of the building.
- ✓ Walk up the stairs marking off the length of the barometer along the wall. You then count the number of marks, and this will give you the height of the building in barometer units.
- ✓ Take it to the basement and find the superintendent. Speak to him as follows: 'Mr. Superintendent, here is a fine barometer. If you will tell me the height of the building, I will give you this barometer.'

## How to improve Intellection?

**Reformulate the Problem** 

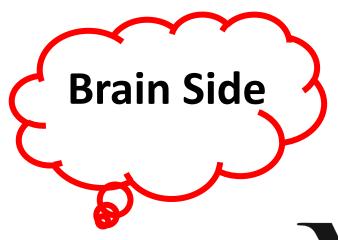


Take multiple approaches to solve a problem



Use Tools and Cards to get help on thinking the problem







"Creativity is the person who can use both left and right sides of his or her brain"

### **Ideation Goal**

"Setting up a goal of generating ideas"

# Generating Ideas

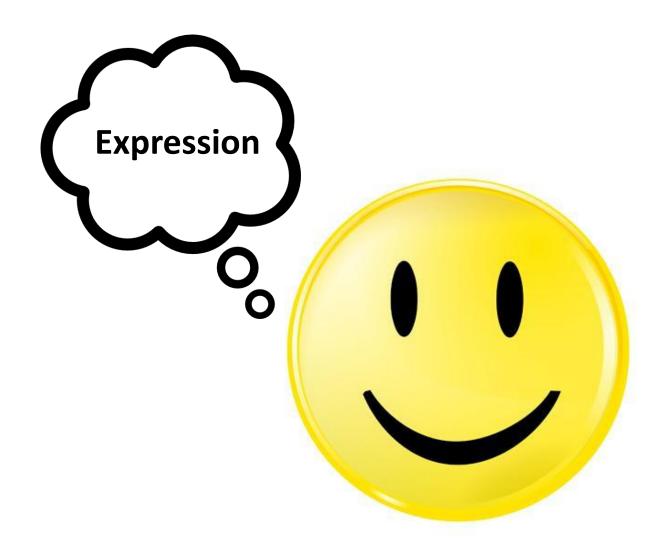
Treat idea generation as an <u>exploration</u>, not a search

Don't stop when you have "the idea" Keep looking for others

# **Quality vs. Quantity**



# Ways to be CREATIVE



"The way we Express IDEAS"

## How to do a proper Expression

Avoid Lack of Expression Language

# "How to use Language to express IDEAS"

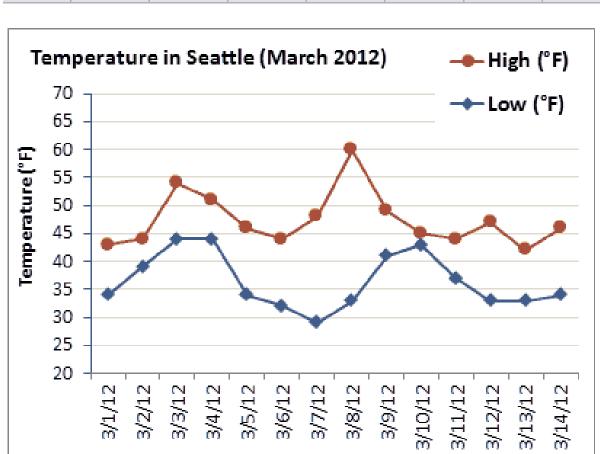








	Α	В	С	
1	Tempera	ture Data	for Seattle	2
2	Date	High (°F)	Low (°F)	
3	3/1/12	43	34	
4	3/2/12	44	39	
5	3/3/12	54	44	
6	3/4/12	51	44	
7	3/5/12	46	34	
8	3/6/12	44	32	
9	3/7/12	48	29	
10	3/8/12	60	33	
11	3/9/12	49	41	
12	3/10/12	45	43	
13	3/11/12	44	37	
14	3/12/12	47	33	
15	3/13/12	42	33	
16	3/14/12	46	34	
34				
35	C	hart type	/XX	
36		in Excel:		



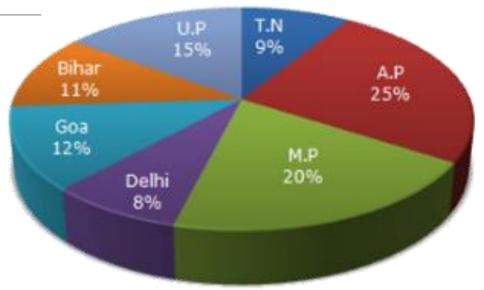
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#### Data of different states regarding population of states in the year 1998

Total population of the given States = 3276000.

	Sex and Literacy wise Population Ratio				
States	Sex		Literacy		
	М	F	Literate	Illiterate	
A.P	5	3	2	7	
M.P	3	1	1	4	
Delhi	2	3	2	1	
Goa	3	5	3	2	
Bihar	3	4	4	1	
U.P.	3	2	7	2	
T.N.	3	4	9	4	



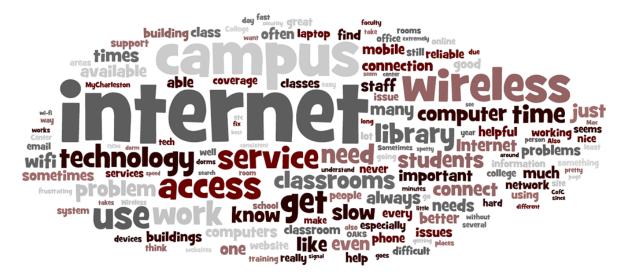
## How to do a proper Expression

Avoid Limited Vocabulary

"How to use Symbols to express IDEAS"



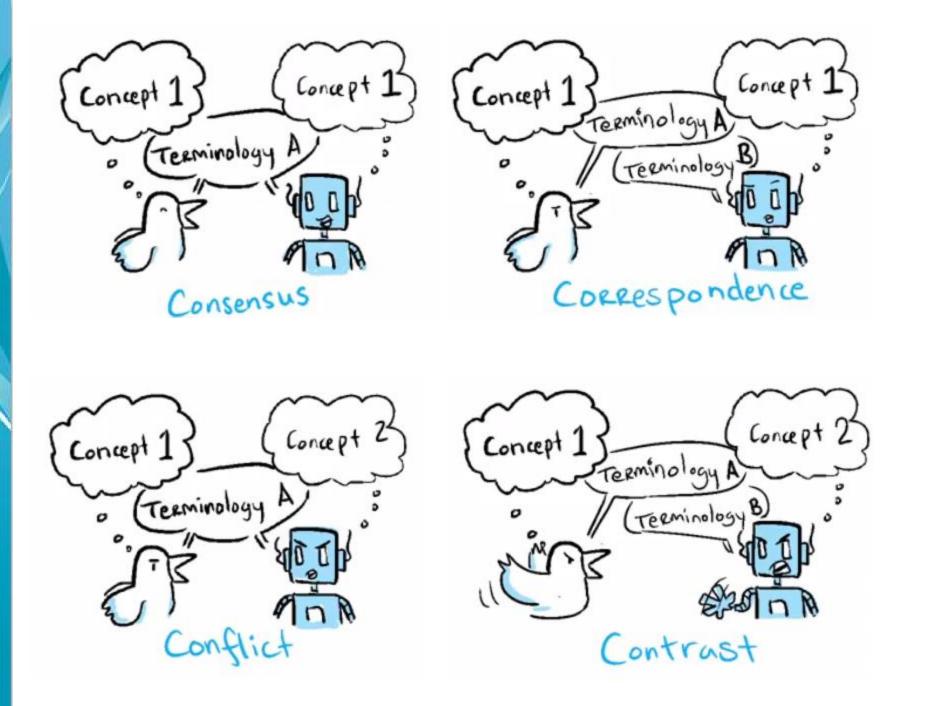




## How to do a proper Expression

Avoid Miscommunication

"How to have a proper communication mechanism to express IDEAS"



## How to improve Expression?

Be good at visual Expression / Drawing



**Sell your Ideas** 



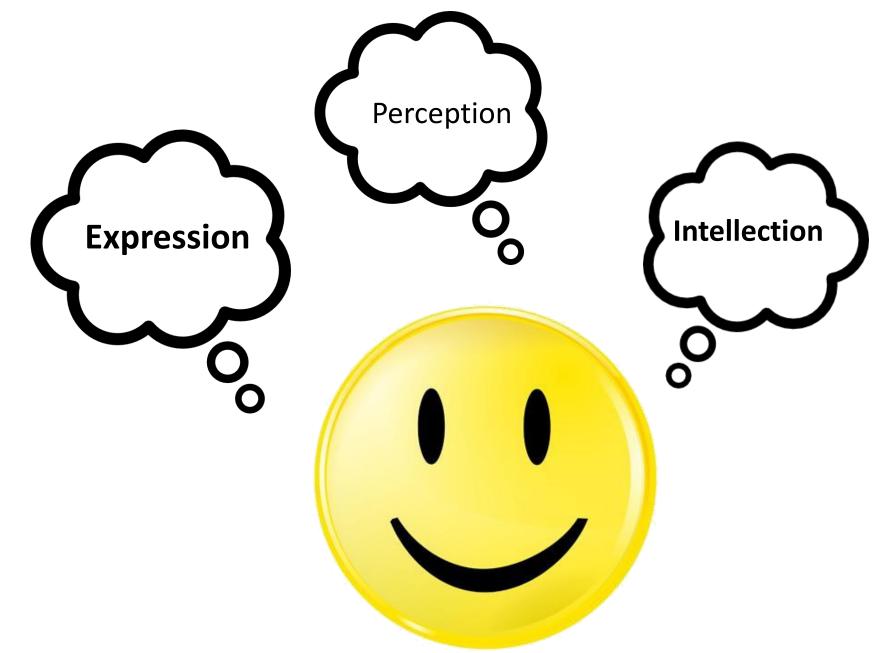
New ways of talking



Work hard on presentations



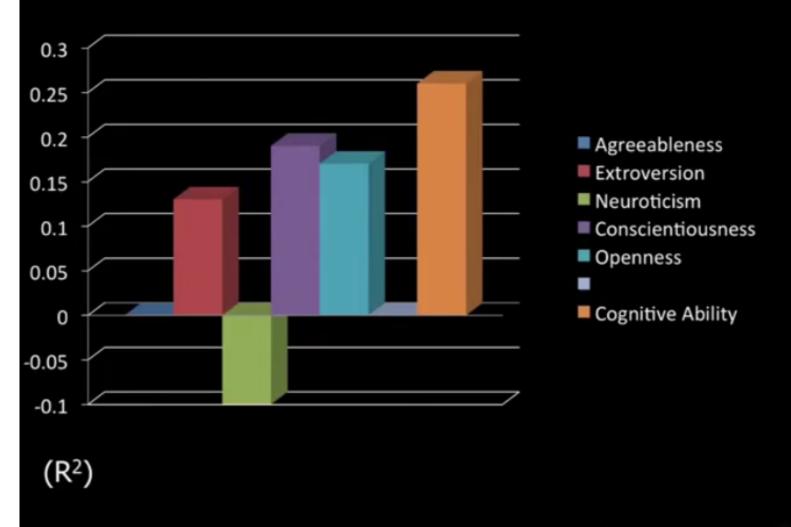
# Ways to be CREATIVE











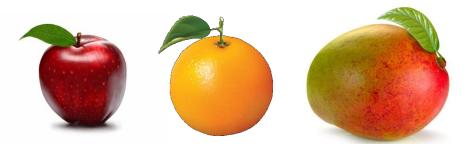
Taggar & Simon, Academy of Management Journal, 2002



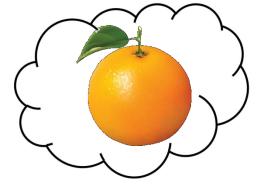


### How to have a INNOVATIVE PROCESS

- Generate Ideas
  - Lots of Ideas



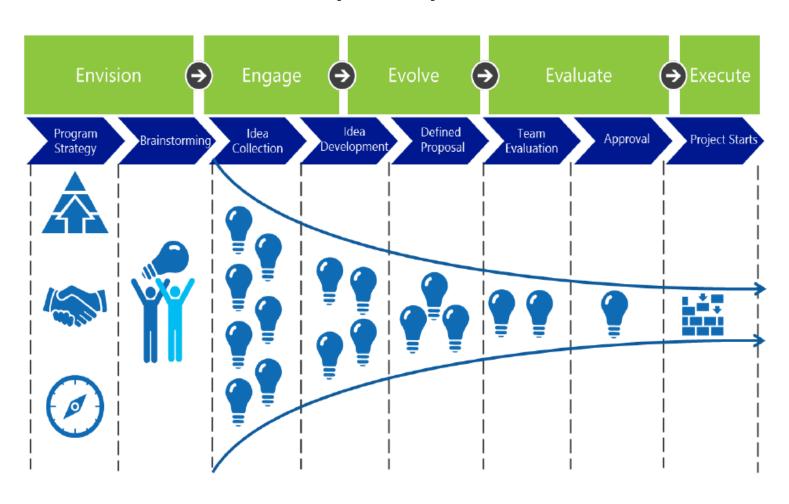
- Access Your Concept
  - Choose the Best One



- Implement Concept
  - Do that One!



# Innovation Management Framework (IMF)



### Hence, to be CREATIVE

#### Intellectual

- Avoid , overusing the single problem – solving strategy
- Avoid, lack of persistence

#### **Perception**

- Avoid difficulties of getting information
- Avoid ,looking in to familiar places

#### **Expression**

 Avoid ,inability to record ideas for sharing with others



#### **Motivation**

 Avoid , apathy and lack of interest on problems

#### **Process**

 Avoid, not generating, accessing and implementing of ideas,

### References

- https://www.coursera.org/course/Innovation
- https://www.youtube.com/watch?v=FWSxSQsspiQ
- https://www.youtube.com/watch?v=b7LuvAM6XLg
- http://www.wikipedia.org/
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