

This is a solid cybersecurity policy tailored for a healthcare organization in a low-risk environment. It covers the essential areas and provides a good foundation for protecting PHI and other sensitive data. Here are some suggestions for improvements and considerations:

#### 1. Enhancements and Clarifications:

- 1. Introduction:
  - Define "Low-Risk Environment": Add a brief definition or description of what constitutes a "low-risk environment" within the context of the organization. This helps establish a baseline understanding and can be a point of reference for future assessments. Example: "For the purposes of this policy, a 'low-risk environment' is defined as an environment with a limited scope of sensitive data, strong existing security controls, and a low likelihood of targeted attacks based on current threat intelligence."
  - Executive Sponsorship: Explicitly state that the policy has the support of executive leadership. This reinforces the importance of the policy and demonstrates commitment from the top. Example: "This policy has been reviewed and approved by [Executive Title/Committee] and is fully supported by the organization's leadership."
- 2. Risk Assessment:
  - Assessment Methodology: Specify the methodology or framework used for risk assessments (e.g., NIST Risk Management Framework, HIPAA Security Risk Assessment Tool). This provides consistency and structure to the assessment process.
  - Asset Inventory: Clarify that asset inventory also includes business processes and the systems that support them.
  - Regular Updates based on Threat Intelligence: State that the assessment will also consider the latest threat intelligence to identify new or evolving threats.
  - Document Review Cadence: Specify the review cadence for the risk assessment documentation.
- 3. Data Protection:
  - Specific Encryption Standards: Instead of just stating "AES-256," refer to a specific standard or configuration (e.g., "AES-256 with a specific mode of operation and key management process as defined in the Organization's Encryption Standard"). This provides more clarity.
  - Define "Data at Rest" and "Data in Transit": Clearly define these terms within the policy to avoid ambiguity.
  - DLP Implementation Strategy: Elaborate on the DLP strategy, including technologies used, monitored data types, and reporting procedures. Since it's a low-risk environment, the focus might be on endpoint monitoring and data leak prevention tools that are easily configurable and maintainable.
  - BYOD Data Control: If BYOD is allowed, detail how PHI will be managed and controlled on personal devices. This could include containerization, mobile device management (MDM), or restrictions on PHI storage on personal devices.
  - Data Disposal Verification: Add a step for verifying data disposal (e.g., confirmation logs from wiping software).
- 4. Access Controls:
  - Account Lockout Policy: Implement an account lockout policy to prevent brute-force password attacks. Specify the number of failed login attempts that will trigger a lockout.

- Privileged Account Management (PAM): Address PAM in more detail. This includes controlling access to privileged accounts (e.g., system administrators) and monitoring their activities.
- Regular Account Review: Include a statement about regular review and recertification of user access rights. This ensures that access rights are kept up-to-date.
- Audit Logging: Mention enabling and reviewing audit logs for access to sensitive data and systems.
- Least Privilege Enforcement: Document how the organization will enforce the principle of least privilege.
- 5. Incident Response:
  - Incident Triage: Add a section on incident triage to prioritize incidents based on severity.
  - Escalation Procedures: Clearly define escalation procedures and contact information for internal and external stakeholders.
  - Post-Incident Review: Include a post-incident review process to identify lessons learned and improve the IRP.
  - Legal and Regulatory Reporting: Specify the requirements for reporting security incidents to regulatory bodies (e.g., HHS OCR for HIPAA breaches) and legal counsel.
  - Training on Incident Reporting: Enhance training to make employees familiar with how to report incidents, with multiple reporting options if the usual channel is unavailable due to the incident.
- 6. Security Awareness Training:
  - Role-Specific Training: Emphasize the importance of role-specific training. Customize training content based on job responsibilities.
  - Phishing Simulations: Consider conducting regular phishing simulations to test employee awareness.
  - Training Frequency and Method: Clarify training frequency (e.g., initial training upon hire, annual refresher training) and delivery methods (e.g., online modules, instructor-led training).
  - Training Content Updates: Specify that the training content will be updated regularly to reflect new threats and vulnerabilities.
- 7. Compliance and Auditing:
  - Audit Scope and Frequency: Define the scope and frequency of internal and external audits.
  - Vulnerability Remediation Timeline: Establish a timeline for remediating identified vulnerabilities based on their severity. For example: "Critical vulnerabilities will be remediated within [number] days, high vulnerabilities within [number] days, and medium vulnerabilities within [number] weeks."
  - Audit Trail Retention: Specify how long audit logs will be retained.
  - Audit Reporting: Define how audit findings will be reported and tracked.
- 8. Conclusion:
  - Policy Enforcement: Reinforce that non-compliance with the policy will result in disciplinary action.
  - Policy Dissemination: State how the policy will be communicated to all relevant personnel (e.g., email, intranet, training sessions).
  - Policy Acknowledgement: Implement a mechanism for employees to acknowledge that they have

read and understood the policy.

## 2. Considerations for a "Low-Risk Environment":

- **Cost-Effective Controls:** Continue to prioritize cost-effective security controls that align with the organization's risk profile. For example, focus on basic security hygiene practices like patching, password management, and anti-malware software.
- **Simplified Security Architecture:** Avoid overly complex security architectures. Keep the security infrastructure simple and easy to manage.
- **Managed Security Services:** Consider using managed security services (MSSPs) to supplement internal security resources and expertise, especially for areas like vulnerability scanning, intrusion detection, and incident response.
- **Cloud-Based Security:** Leverage cloud-based security solutions whenever possible. Cloud providers often have robust security infrastructure and can offer cost-effective security services.
- **Regular Review of "Low-Risk" Designation:** Establish a process for regularly reviewing and reassessing the "low-risk" designation. Factors such as changes in the business, technology, or threat landscape could warrant a change in risk classification.

## 3. Specific Wording Suggestions:

- Instead of: "The Organization acknowledges that while classified as a 'low-risk environment'..."
- Use: "The Organization has conducted a risk assessment and determined its current environment to be of 'low-risk' based on [briefly state the reasons, e.g., limited sensitive data, strong existing controls, low threat profile]. This determination will be reviewed and updated at least annually."
- Instead of: "Implement preventative measures to prevent unauthorized transmission of PHI outside of approved organization systems."
- Use: "Implement Data Loss Prevention (DLP) measures, such as content filtering and endpoint monitoring, to prevent the unauthorized transmission of PHI outside of approved organization systems. These measures will be regularly reviewed and updated based on the organization's risk assessment."

## 4. Document Control:

- **Version Control:** Implement a version control system for the policy to track changes.
- **Approval Process:** Document the approval process for the policy.
- **Review Date:** Include a review date on the policy to indicate when it was last reviewed and when it is scheduled to be reviewed again.

By incorporating these enhancements and considerations, you can create a more comprehensive and effective cybersecurity policy that protects your healthcare organization's sensitive data, even in a low-risk environment. Remember to tailor the policy to your specific organization's needs and circumstances. Consult with legal counsel and cybersecurity experts to ensure that the policy meets all applicable legal and regulatory requirements.