

# Giovany Emanuel Dominguez Ponce

IT Engineer

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I worked in the area of systems, responsible for the attention and technical support to health clinics in the Morelia jurisdiction. With more than 2 years of experience I participated in 2 projects of CRM and ERP software development in medium-sized companies. I have developed my professional career in the field of web development, information technology and technical support.

## EDUCATION

### Ingeniería en tecnologías de la información y comunicaciones

TecNM Campus Pátzcuaro

08/2015 - 06/2022

## WORK EXPERIENCE

### IT Engineer | Technical Support Specialist

Medical Minds S.A.

06/2022 - 07/2023

Morelia, Michoacan

#### Tasks

- Technical support and assistance 24/7.
- Testing and incident reporting.
- Database management and encryption.
- Remote server administration.
- Network management.
- Information analysis.

Contact : Leticia Bazan - 4432196300

### Web Developer

Never Too Much Money

12/2021 - 05/2022

Kansas, EUA

(Remote)

#### Tasks

- Development of the ERP & CRM web platform.
- Manage the hosting server.
- Update and publish on the advertising website.
- Provide remote support of the platform.

Contact : Scott Schwartz - scott@nevertoomuchmoney.net

### Web Developer

CEMA Mexico S.C.

03/2021 - 08/2021

Morelia, Mich.

#### Tasks

- Develop the electronic logbook module.
- Provide support and maintenance to computer equipment.
- Design content for digital marketing.
- Develop laboratory specimen processing algorithms.

Contact : Laura Guadalupe Yacuta - sistemas@cemamexico.com

## HARD SKILLS

Codeigniter

PHP

SQL Server

Bootstrap

MVC

SQL Server

MySQL

Python

Git + Github

Algorithm problem solving

REST API

React JS

Data Reporting

## COURSES

### Web development using Codeigniter 4

(04/2021 - 07/2021)

- Usage of MVC
- Graphic interface design using templates.
- SQL Management, transactions, events.
- CRUD Actions.

### GIT + GitHub: A whole version control system from scratch

(10/2021 - 01/2022)

- Understanding the solid foundation of GIT
- Using GitHub for Project Management

### Complete Microsoft SQL Server Database Administration Course

(02/2023 - 04/2023)

- Mastering Database Management and Security with Microsoft SQL Server

## ACHIEVEMENTS

Hackerrank SQL (Basic) Certificate

## LANGUAGES

Spanish

Competencia Nativa o Bilingüe

English

Competencia Profesional de Trabajo

## SOFT SKILLS

Ambition

Teamwork

Productivity