

Raouf Atabeg

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EDUCATION

Bachelor of Science (Computer Science), Western University, London, ON, Canada **2022**
Candidate for Bachelor of Science (BSc), Minor in Japanese Language

- Course work in Japanese and Translation/Interpretation
- Course work in Web development with HTML & CSS, React Js, VB.NET
- Course work in Network and Internet Fundamentals
- Course work in Java, C++, PHP, SQL programming languages

Notable Qualification

Knowledge of Technology: can speak the languages of HTML, CSS, jQuery, C/C++, C#, SQL, VB.NET and Python

Knowledge of library systems: Familiarity with computer systems used in libraries and bookstores, including circulation software, cataloging tools, and online search engines.

Excellent customer service skills: The ability to handle complaints and inquiries with tact and professionalism.

Languages: Fluent in English, Turkish and Persian; Intermediate Japanese

WORK EXPERIENCE

Book Seller, The Bookstore at Western, London ON, Canada **May 2022 – Jan 2023**

- Offering advice and recommendations to students regarding textbooks books, eBooks, Information and general merchandise
- Responsible for assisting students in a variety of areas including their technological needs and assisted in three different languages when necessary.

Library Page Sherwood Branch, London Public Library, London, ON, **June 2017 - Present**

- Support patrons with routine location questions referring patrons to other staff members as needed and instructs patrons in the use of the library equipment.
- Complete numerous tasks assigned by supervisors through minimal supervision while making sure deadlines were met ahead of time regard to sorting materials and program preparation
- Prepares library materials for circulation book, jacket or audio-visual case, labels, book cards and pockets, stamps, mend library materials, etc.
- Assisted new pages through instruction of library tasks, kept track of progress in order to maintain a team-based environment that facilitates a productive work environment.