CLAIMS MANAGEMENT SYSTEM

Project Abstract

Version 1.0

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1.0   Purpose of this document

This document provides an overview about the business need and the solution that can be provided to fulfil the objective.

2.0   Business Case

Success of any insurance company relies on its ability to entertain valid claim submissions while be able to identify pseudo claim requests and eliminate it by a shift-left approach thereby reducing the processing cost and improving utilization of the entire claims processing department. Insurance company's customer needs to be able to submit a claim and be able to view the life cycle of the claim at convenience.

The Claims Management System will be a platform independent solution developed that will have all the features and functionalities which shall let the insurance company allow its customer to submit a claim requests, view the real-time status of the submitted claims and also submit additional documents as required. The solution will also address the admins needs to view the submitted claims, view the member eligibility as per the policy plan and approve the claims.

3.0   Technologies Recommended

Front End	.NET (HTML5, CSS3)
Middleware	.NET (ASP.net MVC, WEB API2)
Backend	Oracle/SQL Server

4.0   Hardware and Software Requirements

Technology	Hardware	Software
.Net	Desktop PC with 8GB RAM	1. Visual Studio 2015 2. SQL server 2014 3. Visual Studio Code

5.0   References

6.0   Change Log