Deepak Pratapsingh Morwal

dmorwal141@gmail.com

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CAREER OBJECTIVE

Aspiring for a challenging position in an esteemed organization, where my skills and abilities will greatly enhance the company and my personal growth.

PERSONAL DETAILS

Address 33/3 'H' type Range hills, Khadki, Pune 411020

Date of birth 24/08/1994

Gender Male

State Maharashtra

Nationality Indian

Marital Status Single

Religion Hindu

Languages known English, Hindi & Marathi

Hobbies Traveling, Movies

PROFESSIONAL EXPERIENCE

Worked as an Operations, Representative(HEALTHCARE) in concentrix (Feb 23rd 2021 - Present)

- Worked as a Representative in Florida Blue process where the profile role was to respond and resolve all providers inquiries (via, chat). To communicate in a courteous and professional manner to resolve issues.
- Identify provider's needs, clarify information, research every issue and provide solutions and/or alternatives.
- Was part of Audit and support team on the floor.

ACHIEVEMENTS

Worked as technical support with the gaming department for three consecutive years.

EDUCATION DETAILS

Degree/Course	Institution	University/Boar d	CGPA/Percentag e	Year of Passing
BBA(Finance)	T.J College	Pune University	72 %	2020
HSC	C.K Goyal School	Maharashtra state Board	53.50%	2013
SSC	All Saints	Maharashtra state Board	66.67%	2010

SKILLS

Technical skills

Completed DCGA with 60% marks

Possess managerial and leadership skills Hardworking and passionate about work

Personality traits

- Flexible
- Quick learner
- Self-motivated
- Ability to perform individually and in a team environment

DECLARATION

I hereby declare that the information provided above is true to my knowledge.

Date: / /2022

Place: Pune Deepak Morwal