

Quotation # 220110058

Customer Information	Universitas Pertamina		
	Jl. Teuku Nyak Arief, RT.7/RW.8, Simprug, Kec. Kby. Lama, Kota Jakarta Selatan, Daerah Khusus Ibukota Jakarta 12220		
Date Creation	10 January 2022	Expiry Date	10 February 2022

Item	Description	Per Unit Price	Est. Delivery Timeline
Helpdesk & Call Centre Management	<ul style="list-style-type: none"> - Manage All Customers Record & History - Manage your Salesperson / Call Representative - Set Reminders & Notifications - Tickets Management - Call To Do List - Generate Multi Reports - Click to Call on the CRM - Show Customer Records on Call - Log & Record Past Calls - Email templates - Configurable custom filters based on system fields - Email Integration with attachment - HTML formatted email - Email auto responder - Email Signature - Popup alert before sending email - Supports web browser default spell checker - Internal Address book - 1 Additional Custom Print Out - 3 Additional Custom Pivot, Graph, Dashboard Report - 4 Add/Remove Information Field Pages - 2 Additional Notification - 2 Additional Acces Right Type - 5 Man Hours Flow Modification 	Rp 300,000,000.00	8 - 10 weeks
Survey Management	<ul style="list-style-type: none"> - Create, Edit & Manage Survey Template - Function to Answer Survey & Collect Particulars - Set Different Type of Questionnaire (Multiple choice, open ended, ratings, etc) - Analyse Survey Answer 	Rp 80,000,000.00	4 - 6 weeks
Customization	KPI Report <ul style="list-style-type: none"> - Generate KPI report based on team response time 	Rp 20,000,000.00	---
Single Sign On Integration	<ul style="list-style-type: none"> - Integration to Single Sign On 	Rp 60,000,000.00	4 - 6 weeks

Professional Services	<p>System Set-Up</p> <ul style="list-style-type: none">- Module Installation & Configuration- Functional Requirement Document Creation- Access Rights Set Up- Business Flow Configuration <p>Training</p> <ul style="list-style-type: none">- 4 Sessions per Module- Each Session @3 Hours <p>Data Import via EQUIP Standard Template (Excel/CSV File)</p> <ul style="list-style-type: none">- Main Database Migration- Pre Go-Live Opening Balance Migration	Rp 40,000,000.00	---
Deployment to Private Server	<ul style="list-style-type: none">- Environment Set Up- System Installation- Database Installation- Blackbox Testing- Backup Setup- Alarm Setup and Monitoring	Rp 100,000,000.00	4 - 6 weeks
FINAL TOTAL		Rp 600,000,000.00	
<p>PAYMENT TERMS</p> <p>50% Upon Signing</p> <p>30% Upon UAT Sign Off</p> <p>20% Upon Project Completion</p>			

Yearly Product Maintenance	- Product Updates - Product Maintenance - Product Support - Product Warranty	Rp 60,000,000
Ad-Hoc Service	- Additional Customization - Additional Training - Additional On Site Support	Rp 3,000,000 / manday

Note: Above information is not an invoice and only an estimate of services/goods described. The estimated delivery time may vary, depending on clients' responsiveness and additional changes that is not in the initial requirements. Extra charges apply when additional changes outside the initial requirements are made. The products' features, packages, pricing, delivery timeline and any other offers could be changed without prior notice unless signed before changes are made by the management of HashMicro Pte Ltd. Please confirm your acceptance of this quote by signing this document. No cancellation of order is allowed once the quotation is signed. Any advance payment made to HashMicro Pte Ltd is not refundable. Please confirm your acceptance of this quote by signing this document.

Signature Company Stamp	UEN No.	Full Name (as NRIC/FIN) Designation	Date (DD/MM/YYYY)
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