

Gabriela Ramos

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PROFESSIONAL SUMMARY

Accomplished Chief People Officer with 3 years of progressive experience in Human Resources. Demonstrated expertise in Learning & Development, Training Design, Leadership Development with a strong track record of driving innovation and delivering measurable business results.

CORE COMPETENCIES

Learning & Development

Training Design

Leadership Development

Succession Planning

PROFESSIONAL EXPERIENCE

Chief People Officer | Charles Schwab

2023 - Present | Vancouver, BC, Canada

- Spearheaded human resources initiatives that delivered 22% improvement in operational efficiency
- Led cross-functional teams of 8 professionals across multiple high-impact projects
- Architected and implemented Learning & Development solutions resulting in \$409K annual cost savings
- Established best practices and mentored 4 team members, improving overall team productivity by 40%

Chief People Officer | Bain & Company

2021 - 2023

- Developed and maintained training design applications serving 32K+ users
- Collaborated with product and design teams to deliver 11 major feature releases
- Optimized system performance resulting in 37% reduction in response time

EDUCATION

Bachelor of Science in Organizational Behavior

Northwestern University | 2016

CERTIFICATIONS

- PHR (Professional in Human Resources)
- LinkedIn Talent Solutions Certified