

# Rajesh Mehta

rajesh.mehta@email.com | +385-558-3259 | Seoul, South Korea

## PROFESSIONAL SUMMARY

Accomplished Business Operations Manager with 20 years of progressive experience in Operations. Demonstrated expertise in Quality Assurance, Quality Control, ISO Standards with a strong track record of driving innovation and delivering measurable business results.

## CORE COMPETENCIES

Quality Assurance

Quality Control

ISO Standards

Compliance

Auditing

## PROFESSIONAL EXPERIENCE

### Business Operations Manager | Merck

2014 - Present | Seoul, South Korea

- Spearheaded operations initiatives that delivered 22% improvement in operational efficiency
- Led cross-functional teams of 11 professionals across multiple high-impact projects
- Architected and implemented Quality Assurance solutions resulting in \$438K annual cost savings
- Established best practices and mentored 8 team members, improving overall team productivity by 20%

### Business Operations Manager | Charles Schwab

2012 - 2014

- Developed and maintained quality control applications serving 15K+ users
- Collaborated with product and design teams to deliver 19 major feature releases
- Optimized system performance resulting in 55% reduction in response time

## EDUCATION

### MS in Communications

University of Copenhagen | 2001

### Bachelor of Science in Communications

University of Copenhagen | 1999

## LANGUAGES

English | Korean