JAMES O'CONNOR

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EXECUTIVE SUMMARY

Senior software engineering leader with 18+ years of experience driving digital transformation and business growth. Proven track record of leading high-performance teams, implementing strategic initiatives, and delivering solutions that generate measurable ROI across global markets.

CORE COMPETENCIES

Strategic Leadership	Team Management	Digital Transformation
Ruby	Rails	Process Optimization
Stakeholder Management	P&L Responsibility	Change Management

PROFESSIONAL EXPERIENCE

Full Stack Developer
Zoom | 2006 - Present

• Spearheaded enterprise-wide software engineering transformation initiatives impacting 550+ employees
• Delivered $7M+ in annual revenue growth through strategic ruby implementations
• Built and led global teams of 26 professionals across 5 countries
• Reduced operational costs by 22% while improving service quality and customer satisfaction

EDUCATION & CERTIFICATIONS

Master of Business Administration | Tokyo Institute of Technology | 2004
Bachelor of Science in Computer Science | Tokyo Institute of Technology | 2002

Professional Certifications:
• AWS Certified Developer
• Certified Kubernetes Administrator