

LUCIA MORALES

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EXECUTIVE SUMMARY

Senior software engineering leader with 30+ years of experience driving digital transformation and business growth. Proven track record of leading high-performance teams, implementing strategic initiatives, and delivering solutions that generate measurable ROI across global markets.

CORE COMPETENCIES

Strategic Leadership	Team Management	Digital Transformation
Ruby	Rails	Process Optimization
Stakeholder Management	P&L Responsibility	Change Management

PROFESSIONAL EXPERIENCE

Frontend Developer

SmartSolutions Inc | 1994 - Present

- Spearheaded enterprise-wide software engineering transformation initiatives impacting 1769+ employees
- Delivered \$1M+ in annual revenue growth through strategic ruby implementations
- Built and led global teams of 40 professionals across 7 countries
- Reduced operational costs by 33% while improving service quality and customer satisfaction

EDUCATION & CERTIFICATIONS

Master of Business Administration | Georgia Tech | 1991

Bachelor of Science in Information Technology | Georgia Tech | 1989

Professional Certifications:

- Google Cloud Professional
- Certified Scrum Master
- Certified Kubernetes Administrator