

Fatima Al-Zahra

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PROFESSIONAL SUMMARY

Accomplished Recruiter with 10 years of progressive experience in Human Resources. Demonstrated expertise in HR Operations, HRIS, Workday with a strong track record of driving innovation and delivering measurable business results.

CORE COMPETENCIES

HR Operations

HRIS

Workday

BambooHR

Payroll

Benefits Administration

PROFESSIONAL EXPERIENCE

Recruiter | Salesforce

2019 - Present | Toronto, ON, Canada

- Spearheaded human resources initiatives that delivered 17% improvement in operational efficiency
- Led cross-functional teams of 9 professionals across multiple high-impact projects
- Architected and implemented HR Operations solutions resulting in \$271K annual cost savings
- Established best practices and mentored 4 team members, improving overall team productivity by 40%

Recruiter | BlackRock

2015 - 2019

- Developed and maintained hris applications serving 39K+ users
- Collaborated with product and design teams to deliver 13 major feature releases
- Optimized system performance resulting in 59% reduction in response time

EDUCATION

Bachelor of Science in Psychology

Complutense University of Madrid | 2008

CERTIFICATIONS

- HRCI Certified