

# ASHLEY TAYLOR

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## EXECUTIVE SUMMARY

Senior operations leader with 25+ years of experience driving digital transformation and business growth. Proven track record of leading high-performance teams, implementing strategic initiatives, and delivering solutions that generate measurable ROI across global markets.

## CORE COMPETENCIES

Strategic Leadership	Team Management	Digital Transformation
Supply Chain	Logistics	Process Optimization
Stakeholder Management	P&L Responsibility	Change Management

## PROFESSIONAL EXPERIENCE

### Operations Manager

PayPal | 1999 - Present

- Spearheaded enterprise-wide operations transformation initiatives impacting 1124+ employees
- Delivered \$2M+ in annual revenue growth through strategic supply chain implementations
- Built and led global teams of 35 professionals across 4 countries
- Reduced operational costs by 33% while improving service quality and customer satisfaction

## EDUCATION & CERTIFICATIONS

**Master of Technology** | University of Bologna | 1995

**Bachelor of Science in Management** | University of Bologna | 1993

### Professional Certifications:

- Executive Leadership Program
- Strategic Management Certificate