

JESSICA GARCIA

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EXECUTIVE SUMMARY

Senior human resources leader with 23+ years of experience driving digital transformation and business growth. Proven track record of leading high-performance teams, implementing strategic initiatives, and delivering solutions that generate measurable ROI across global markets.

CORE COMPETENCIES

Strategic Leadership	Team Management	Digital Transformation
Talent Acquisition	Recruiting	Process Optimization
Stakeholder Management	P&L Responsibility	Change Management

PROFESSIONAL EXPERIENCE

Recruiter

Cisco | 2001 - Present

- Spearheaded enterprise-wide human resources transformation initiatives impacting 958+ employees
- Delivered \$2M+ in annual revenue growth through strategic talent acquisition implementations
- Built and led global teams of 34 professionals across 4 countries
- Reduced operational costs by 20% while improving service quality and customer satisfaction

EDUCATION & CERTIFICATIONS

Master of Business Administration | University of Edinburgh | 1998

Bachelor of Science in Business Administration | University of Edinburgh | 1996

Professional Certifications:

- PHR (Professional in Human Resources)