Chen Wei-ming

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PROFESSIONAL SUMMARY

Accomplished Business Operations Manager with 15 years of progressive experience in Operations. Demonstrated expertise in Operations Management, Process Improvement, Lean Six Sigma with a strong track record of driving innovation and delivering measurable business results.

CORE COMPETENCIES

Operations Management Process Improvement Lean Six Sigma

Project Management KPIs

PROFESSIONAL EXPERIENCE

Business Operations Manager | Adidas

2017 - Present | Warsaw, Poland

- Spearheaded operations initiatives that delivered 28% improvement in operational efficiency
- Led cross-functional teams of 15 professionals across multiple high-impact projects
- Architected and implemented Operations Management solutions resulting in \$488K annual cost savings
- Established best practices and mentored 7 team members, improving overall team productivity by 21%

Business Operations Manager | EY

2014 - 2017

- Developed and maintained process improvement applications serving 99K+ users
- Collaborated with product and design teams to deliver 5 major feature releases
- Optimized system performance resulting in 53% reduction in response time

EDUCATION

Bachelor of Science in Management

Complutense University of Madrid | 2003