

# Priya Sharma

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## PROFESSIONAL SUMMARY

Accomplished Supply Chain Manager with 11 years of progressive experience in Operations. Demonstrated expertise in Change Management, Training, Standard Operating Procedures with a strong track record of driving innovation and delivering measurable business results.

## CORE COMPETENCIES

Change Management

Training

Standard Operating Procedures

Cross-functional Collaboration

## PROFESSIONAL EXPERIENCE

### Supply Chain Manager | Dropbox

2019 - Present | Hong Kong

- Spearheaded operations initiatives that delivered 41% improvement in operational efficiency
- Led cross-functional teams of 13 professionals across multiple high-impact projects
- Architected and implemented Change Management solutions resulting in \$263K annual cost savings
- Established best practices and mentored 8 team members, improving overall team productivity by 39%

### Supply Chain Manager | Visa

2016 - 2019

- Developed and maintained training applications serving 21K+ users
- Collaborated with product and design teams to deliver 8 major feature releases
- Optimized system performance resulting in 38% reduction in response time

## EDUCATION

### MS in Economics

Johns Hopkins University | 2009

### Bachelor of Science in Economics

Johns Hopkins University | 2007

## LANGUAGES

English | Swedish