

HANS MUELLER

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EXECUTIVE SUMMARY

Senior human resources leader with 15+ years of experience driving digital transformation and business growth. Proven track record of leading high-performance teams, implementing strategic initiatives, and delivering solutions that generate measurable ROI across global markets.

CORE COMPETENCIES

Strategic Leadership	Team Management	Digital Transformation
Talent Acquisition	Recruiting	Process Optimization
Stakeholder Management	P&L Responsibility	Change Management

PROFESSIONAL EXPERIENCE

Talent Acquisition Specialist

Mastercard | 2009 - Present

- Spearheaded enterprise-wide human resources transformation initiatives impacting 660+ employees
- Delivered \$8M+ in annual revenue growth through strategic talent acquisition implementations
- Built and led global teams of 35 professionals across 4 countries
- Reduced operational costs by 34% while improving service quality and customer satisfaction

EDUCATION & CERTIFICATIONS

Master of Business Administration | Sorbonne University | 2006

Bachelor of Science in Human Resources | Sorbonne University | 2004

Professional Certifications:

- Certified Talent Acquisition Professional
- Workday HCM Certified