ARJUN KUMAR

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EXECUTIVE SUMMARY

Senior operations leader with 27+ years of experience driving digital transformation and business growth. Proven track record of leading high-performance teams, implementing strategic initiatives, and delivering solutions that generate measurable ROI across global markets.

CORE COMPETENCIES

Strategic Leadership	Team Management	Digital Transformation

Change Management Training Process Optimization

Stakeholder Management P&L Responsibility Change Management

PROFESSIONAL EXPERIENCE

VP of Operations

Amazon | 1997 - Present

- Spearheaded enterprise-wide operations transformation initiatives impacting 648+ employees
- Delivered \$7M+ in annual revenue growth through strategic change management implementations
- Built and led global teams of 31 professionals across 6 countries
- Reduced operational costs by 40% while improving service quality and customer satisfaction

EDUCATION & CERTIFICATIONS

Master of Technology | University of São Paulo | 1994 Bachelor of Science in Management | University of São Paulo | 1992

Professional Certifications:

- Executive Leadership Program
- Strategic Management Certificate