

Dimitri Volkov

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PROFESSIONAL SUMMARY

Accomplished Head of Product with 23 years of progressive experience in Product Management. Demonstrated expertise in UX/UI Design, Wireframing, Prototyping with a strong track record of driving innovation and delivering measurable business results.

CORE COMPETENCIES

UX/UI Design

Wireframing

Prototyping

User Journey Mapping

Design Thinking

PROFESSIONAL EXPERIENCE

Head of Product | Starbucks

2013 - Present | Santiago, Chile

- Spearheaded product management initiatives that delivered 20% improvement in operational efficiency
- Led cross-functional teams of 15 professionals across multiple high-impact projects
- Architected and implemented UX/UI Design solutions resulting in \$461K annual cost savings
- Established best practices and mentored 7 team members, improving overall team productivity by 24%

Head of Product | SmartSolutions Inc

2011 - 2013

- Developed and maintained wireframing applications serving 34K+ users
- Collaborated with product and design teams to deliver 14 major feature releases
- Optimized system performance resulting in 49% reduction in response time

EDUCATION

Bachelor of Science in Liberal Arts

Yale School of Management | 1995

LANGUAGES

English | Swedish