

Hassan Al-Ahmad

hassan.al-ahmad@email.com | +181-655-8331 | Beirut, Lebanon

PROFESSIONAL SUMMARY

Accomplished HR Director with 7 years of progressive experience in Human Resources. Demonstrated expertise in Performance Management, Employee Relations, Conflict Resolution with a strong track record of driving innovation and delivering measurable business results.

CORE COMPETENCIES

Performance Management

Employee Relations

Conflict Resolution

Coaching

Mentoring

PROFESSIONAL EXPERIENCE

HR Director | Square

2021 - Present | Beirut, Lebanon

- Spearheaded human resources initiatives that delivered 39% improvement in operational efficiency
- Led cross-functional teams of 7 professionals across multiple high-impact projects
- Architected and implemented Performance Management solutions resulting in \$434K annual cost savings
- Established best practices and mentored 5 team members, improving overall team productivity by 22%

HR Director | CloudFirst

2019 - 2021

- Developed and maintained employee relations applications serving 51K+ users
- Collaborated with product and design teams to deliver 20 major feature releases
- Optimized system performance resulting in 31% reduction in response time

EDUCATION

Bachelor of Science in Human Resources

Sciences Po | 2011

CERTIFICATIONS

- HRCI Certified