

# GEORGE BAKER

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## EXECUTIVE SUMMARY

Senior operations leader with 4+ years of experience driving digital transformation and business growth. Proven track record of leading high-performance teams, implementing strategic initiatives, and delivering solutions that generate measurable ROI across global markets.

## CORE COMPETENCIES

Strategic Leadership	Team Management	Digital Transformation
Business Analysis	Requirements Gathering	Process Optimization
Stakeholder Management	P&L Responsibility	Change Management

## PROFESSIONAL EXPERIENCE

### Supply Chain Manager

Novartis | 2020 - Present

- Spearheaded enterprise-wide operations transformation initiatives impacting 1290+ employees
- Delivered \$2M+ in annual revenue growth through strategic business analysis implementations
- Built and led global teams of 27 professionals across 7 countries
- Reduced operational costs by 35% while improving service quality and customer satisfaction

## EDUCATION & CERTIFICATIONS

Master of Business Administration | Duke University | 2017

Bachelor of Science in Business Administration | Duke University | 2015

### Professional Certifications:

- Executive Leadership Program
- Strategic Management Certificate