# **Ingrid Larsson**

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#### PROFESSIONAL SUMMARY

Accomplished Sales Representative with 14 years of progressive experience in Sales. Demonstrated expertise in Account Management, Customer Success, Relationship Building with a strong track record of driving innovation and delivering measurable business results.

### **CORE COMPETENCIES**

Account Management Customer Success Relationship Building

Upselling Cross-selling

#### PROFESSIONAL EXPERIENCE

#### Sales Representative | Tesla

2017 - Present | Vancouver, BC, Canada

- Spearheaded sales initiatives that delivered 25% improvement in operational efficiency
- Led cross-functional teams of 15 professionals across multiple high-impact projects
- Architected and implemented Account Management solutions resulting in \$295K annual cost savings
- Established best practices and mentored 8 team members, improving overall team productivity by 27%

#### Sales Representative | Apple

2014 - 2017

- Developed and maintained customer success applications serving 45K+ users
- Collaborated with product and design teams to deliver 10 major feature releases
- Optimized system performance resulting in 40% reduction in response time

### **EDUCATION**

## **Bachelor of Science in Marketing**

London Business School | 2004

## **CERTIFICATIONS**

LinkedIn Sales Navigator Certified