

Priya Sharma

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PROFESSIONAL SUMMARY

Accomplished VP of Operations with 7 years of progressive experience in Operations. Demonstrated expertise in Operations Management, Process Improvement, Lean Six Sigma with a strong track record of driving innovation and delivering measurable business results.

CORE COMPETENCIES

Operations Management

Process Improvement

Lean Six Sigma

Project Management

KPIs

PROFESSIONAL EXPERIENCE

VP of Operations | IBM

2021 - Present | Zurich, Switzerland

- Spearheaded operations initiatives that delivered 41% improvement in operational efficiency
- Led cross-functional teams of 6 professionals across multiple high-impact projects
- Architected and implemented Operations Management solutions resulting in \$481K annual cost savings
- Established best practices and mentored 8 team members, improving overall team productivity by 32%

VP of Operations | Meta

2018 - 2021

- Developed and maintained process improvement applications serving 94K+ users
- Collaborated with product and design teams to deliver 9 major feature releases
- Optimized system performance resulting in 46% reduction in response time

EDUCATION

PhD in Psychology

Harvard University | 2013

Bachelor of Science in Psychology

Harvard University | 2011