

AISHA KHAN

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EXECUTIVE SUMMARY

Senior operations leader with 2+ years of experience driving digital transformation and business growth. Proven track record of leading high-performance teams, implementing strategic initiatives, and delivering solutions that generate measurable ROI across global markets.

CORE COMPETENCIES

Strategic Leadership	Team Management	Digital Transformation
Operations Management	Process Improvement	Process Optimization
Stakeholder Management	P&L Responsibility	Change Management

PROFESSIONAL EXPERIENCE

Process Improvement Manager

Netflix | 2022 - Present

- Spearheaded enterprise-wide operations transformation initiatives impacting 1719+ employees
- Delivered \$1M+ in annual revenue growth through strategic operations management implementations
- Built and led global teams of 48 professionals across 7 countries
- Reduced operational costs by 32% while improving service quality and customer satisfaction

EDUCATION & CERTIFICATIONS

PhD in Liberal Arts | Johns Hopkins University | 2019

Bachelor of Science in Liberal Arts | Johns Hopkins University | 2017

Professional Certifications:

- Executive Leadership Program
- Strategic Management Certificate