

Yuki Tanaka

yuki.tanaka@email.com | +501-561-6318 | Madrid, Spain

PROFESSIONAL SUMMARY

Accomplished Operations Manager with 12 years of progressive experience in Operations. Demonstrated expertise in Change Management, Training, Standard Operating Procedures with a strong track record of driving innovation and delivering measurable business results.

CORE COMPETENCIES

Change Management

Training

Standard Operating Procedures

Cross-functional Collaboration

PROFESSIONAL EXPERIENCE

Operations Manager | NextGen Technologies

2018 - Present | Madrid, Spain

- Spearheaded operations initiatives that delivered 18% improvement in operational efficiency
- Led cross-functional teams of 8 professionals across multiple high-impact projects
- Architected and implemented Change Management solutions resulting in \$190K annual cost savings
- Established best practices and mentored 8 team members, improving overall team productivity by 31%

Operations Manager | Siemens

2016 - 2018

- Developed and maintained training applications serving 62K+ users
- Collaborated with product and design teams to deliver 14 major feature releases
- Optimized system performance resulting in 39% reduction in response time

EDUCATION

Bachelor of Science in Communications

University of Zurich | 2008

LANGUAGES

English | Spanish