

Raj Patel

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PROFESSIONAL SUMMARY

Accomplished Business Operations Manager with 0 years of progressive experience in Operations. Demonstrated expertise in Change Management, Training, Standard Operating Procedures with a strong track record of driving innovation and delivering measurable business results.

CORE COMPETENCIES

Change Management Training Standard Operating Procedures
Cross-functional Collaboration

PROFESSIONAL EXPERIENCE

Business Operations Manager | DigitalEdge

2023 - Present | Montevideo, Uruguay

- Spearheaded operations initiatives that delivered 33% improvement in operational efficiency
- Led cross-functional teams of 13 professionals across multiple high-impact projects
- Architected and implemented Change Management solutions resulting in \$143K annual cost savings
- Established best practices and mentored 3 team members, improving overall team productivity by 39%

EDUCATION

MS in Psychology

McGill University | 2022

Bachelor of Science in Psychology

McGill University | 2020