

John Smith

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PROFESSIONAL SUMMARY

Accomplished Senior Operations Manager with 17 years of progressive experience in Operations. Demonstrated expertise in Supply Chain, Logistics, Inventory Management with a strong track record of driving innovation and delivering measurable business results.

CORE COMPETENCIES

Supply Chain

Logistics

Inventory Management

Vendor Management

Procurement

PROFESSIONAL EXPERIENCE

Senior Operations Manager | InnovateTech

2016 - Present | Nairobi, Kenya

- Spearheaded operations initiatives that delivered 45% improvement in operational efficiency
- Led cross-functional teams of 14 professionals across multiple high-impact projects
- Architected and implemented Supply Chain solutions resulting in \$335K annual cost savings
- Established best practices and mentored 5 team members, improving overall team productivity by 32%

Operations Manager | IKEA

2012 - 2016

- Developed and maintained logistics applications serving 30K+ users
- Collaborated with product and design teams to deliver 15 major feature releases
- Optimized system performance resulting in 50% reduction in response time

EDUCATION

Bachelor of Science in Economics

Cornell University | 2001