

Amanda Rodriguez

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PROFESSIONAL SUMMARY

Accomplished Process Improvement Manager with 17 years of progressive experience in Operations. Demonstrated expertise in Business Analysis, Requirements Gathering, Process Mapping with a strong track record of driving innovation and delivering measurable business results.

CORE COMPETENCIES

Business Analysis	Requirements Gathering	Process Mapping
Documentation		

PROFESSIONAL EXPERIENCE

Process Improvement Manager | Tesla

2016 - Present | Perth, Australia

- Spearheaded operations initiatives that delivered 39% improvement in operational efficiency
- Led cross-functional teams of 8 professionals across multiple high-impact projects
- Architected and implemented Business Analysis solutions resulting in \$307K annual cost savings
- Established best practices and mentored 8 team members, improving overall team productivity by 28%

Process Improvement Manager | Deloitte

2014 - 2016

- Developed and maintained requirements gathering applications serving 41K+ users
- Collaborated with product and design teams to deliver 20 major feature releases
- Optimized system performance resulting in 29% reduction in response time

EDUCATION

Bachelor of Science in Business Administration

Sapienza University of Rome | 2002