# **MATTHEW ANDERSON**

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### **EXECUTIVE SUMMARY**

Senior operations leader with 1+ years of experience driving digital transformation and business growth. Proven track record of leading high-performance teams, implementing strategic initiatives, and delivering solutions that generate measurable ROI across global markets.

### **CORE COMPETENCIES**

Strategic Leadership Team Management Digital Transformation

Quality Assurance Quality Control Process Optimization

Stakeholder Management P&L Responsibility Change Management

## **PROFESSIONAL EXPERIENCE**

#### COO

CloudFirst | 2023 - Present

- Spearheaded enterprise-wide operations transformation initiatives impacting 1907+ employees
- Delivered \$1M+ in annual revenue growth through strategic quality assurance implementations
- Built and led global teams of 48 professionals across 8 countries
- Reduced operational costs by 21% while improving service quality and customer satisfaction

#### **EDUCATION & CERTIFICATIONS**

Master of Business Administration | Johns Hopkins University | 2021 Bachelor of Science in Communications | Johns Hopkins University | 2019

### **Professional Certifications:**

- Executive Leadership Program
- Strategic Management Certificate