

# Zara Ibrahim

zara.ibrahim@email.com | +81-348-2089 | Doha, Qatar

## PROFESSIONAL SUMMARY

Accomplished Senior HR Generalist with 29 years of progressive experience in Human Resources. Demonstrated expertise in HR Operations, HRIS, Workday with a strong track record of driving innovation and delivering measurable business results.

## CORE COMPETENCIES

HR Operations

HRIS

Workday

BambooHR

Payroll

Benefits Administration

## PROFESSIONAL EXPERIENCE

### Senior HR Generalist | PwC

2010 - Present | Doha, Qatar

- Spearheaded human resources initiatives that delivered 31% improvement in operational efficiency
- Led cross-functional teams of 10 professionals across multiple high-impact projects
- Architected and implemented HR Operations solutions resulting in \$213K annual cost savings
- Established best practices and mentored 8 team members, improving overall team productivity by 35%

### HR Generalist | Bain & Company

2007 - 2010

- Developed and maintained hris applications serving 82K+ users
- Collaborated with product and design teams to deliver 13 major feature releases
- Optimized system performance resulting in 33% reduction in response time

## EDUCATION

### MS in Psychology

Complutense University of Madrid | 1993

### Bachelor of Science in Psychology

Complutense University of Madrid | 1991

## CERTIFICATIONS

- LinkedIn Talent Solutions Certified
- Certified Talent Acquisition Professional