Written Use Case

Use Case Title: Issue Personnel Request

Primary Actor: Client

Stakeholders: Client, Contract Manager, Placement Department, Temporary Personnel, Info System

Professional

Precondition: Client need for employee; No outstanding debts from previous personnel requests

Minimal Guarantee: Rollback of any uncompleted request

Success Guarantee: Employee is placed

Trigger: Client calls in, faxes, mails, or emails a personnel request

Main Success Scenario:

1. Client issues a personnel request to Contract Manager

2. Contract Manager validates the personnel request

3. Placement Department receives the personnel request and finds the qualified personnel

4. Arrangement department receives the personnel request and settle an agreement with the prospective temporary employee

5. Appropriate documents are sent to appropriate parties and entered in the databases

6. Client hires the desired Info System Professional and agrees to pay the dues

Extensions:

1. Client terminates contract with IESP

2. The personnel request is invalid
      a. Contract is expired
      b. Personnel is not listed on the contract
      c. Requested fee is out of range

3. Qualifications of the personnel request is not found or not available

4. Prospective Temporary Personnel rejects agreement placement

5. Client does not pay the invoice