

## **NOTES:**

- Make kudos public?
  - Free Kudos at the beginning : totally reasonable
  - Is kudos a breach of privacy?
    - What about feedback?
      - Good idea, if you didn't want to show a rating, then include a 5 star rating
- Organizations:
  - Do organizations have a separate sort of view page? Or are you just like any another user?
    - Alternative account type (like a pro business account), so then they have different rules
      - Sort of contract with the government
    - Can multiple people control this account?
      - One way: central login [makes more sense]
      - Second way: shared access to the account (might be more difficult to do?)
    - Make a check to differentiate them
- Collect each other kudo's:
  - Forcing people to do deeds for people once a day
  - What about actual people? Do deeds for someone once a day
  - Have a moderator that checks the deeds of different users
  - Doing different deeds from different people
- Rewards
  - Initially envisioned government to do so, but perhaps nonprofits should supply their own rewards as well
    - 1 gift per day limit
- Difficulty level:
  - Initially we think the requestor should make it, and if the person does not find it fair, then they don't accept it
  - If there's a lot of helpers, then we should be able to split kudos
- Background checks:
  - The thing with background checks is the time delay and restrictions
  - Initially, when user signs up, they have to agree on a background check
  - However, they could still participate in deeds without background checks
  - Not preventing users from doing deeds until being verified is good!
- User uniqueness:
  - Something like this has to be more than email and phone number
  - We need to verify location
  - IDs could be good
  - As long as you keep these private (moderator account tied to the government who can see these sorts of things), then wouldn't be breach of privacy
  - Phone number: you can text whatever phone number they enter and require them to respond YES or make them respond with their first name

- Above and beyond , if you got that working that would be cool:)
- Perks:
  - Free deeds, discounted deeds, buy one get one free is good
  - User who are extremely involved: Boost of extra kudos and wanting to have more resources, send e-mails to moderator
    - Edge case

Are kudos public?

- Like Uber rating where people can see their reputation and choose them based on that
- Displaying them might be a breach of privacy, since they could be more like currency

Organizations:

- Separate types of accounts to use
- Different from users in that no kudos, government contracts
- Maybe shared access across different users instead of central log in

Fake deeds:

- Have time restriction for pairs of users that work together (i.e. once a day)
- Have a moderator role that can see anonymous deeds
- Use ID's to verify that it's different people on accounts

rewards/perks:

- The government provides them? Could also be the organizations on the platform and even users

Calculating kudos:

- Requesters would define the amount of kudos in the deeds
- Based on hours and split between multiple helpers

Background check:

- Restrict certain deeds that have safety concerns from users that haven't had background checks or are waiting on them after signing up

User uniqueness and verification:

- We require verification that users are indeed in the local area and don't already have an account
- Could use phone number (check for validity, send text bot message)
- Reputational currency
  - Making Kudos public vs. private
  - Initial: Here are some free Kudos after sign-up!
- After a Deed is finished, are we still giving a rating?

- Yes, but not a rating but will be Feedback through a review/comment and smiley icons to put a numeric value on it.
  - Can look at what other people have commented on-- see the experience and satisfaction
  - Could show ratings or comments--both work
- Organizations
  - Separate account for organizations or non-profits
  - Would multiple people be able to control the account to create Deeds?
  - Central login or allow multiple people to be able to login
    - Verified account for organizations