Raúl Fernández

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QA & Cibersecurity

Summary

I'm a Quality Assurance Specialist with a passion for ensuring high-quality software and services. With a focus on both functional and non-functional testing, I bring experience in Agile environments, working closely with development teams to meet and exceed product standards. I'm also committed to cybersecurity, having obtained multiple ISO 27001 certifications, and actively participating in the development of cyber resilience initiatives. I'm eager to leverage my skills in both QA and cybersecurity to contribute to the continuous improvement and security of software products..

Skills

Technical: Agile Methodologies | Software Testing Methodologies | Functional Testing | Test Case Design & Execution | Defect Tracking | API Testing | Cybersecurity Audits | Risk Assessment | Vulnerability Management | Operating Systems (Windows, Mac, Linux) | Requirements Analysis | Data Analysis and Report Generation | KPI Monitoring and Reporting

Language: Spanish (native) | English (B1+, actively improving)

Soft: Effective communication | Problem-solving | Teamwork | Quick adaptability to new tools, processes, and business needs

Interests: Continuous learning and improvement | Cybersecurity education and advocacy | Software quality assurance | Cyber resilience | Analyzing user needs | Innovation and technology advancements in the software industry

Tools: Trello | Notion | MySQL | Jira | Azure Devops | Xray | Confluence | Postman | Git | Newman |

Certifications

- ISO/IEC 27001:2022 Foundation
- ISO/IEC 27001:2022 Internal Auditor
- ISO/IEC 27001:2022 Lead Auditor
- ISO/IEC 27001:2022 Lead Implementer
- Cybervictimology: Support and assistance to digital victims

Experience

Center for CIC Sede Zacatecas - Hybrid
Coordinator of the Cyber Resilience Development Department - May 2024 - Present

As the Coordinator of the Cyber Resilience Development Department, I lead initiatives aimed at enhancing the ability of organizations and communities to withstand, adapt to, and recover from cyberattacks. My responsibilities include:

- Designing and implementing cyber resilience strategies to improve recovery capabilities, ensuring operational continuity with minimal service disruption in the face of cyber threats.
- Leading multidisciplinary teams, integrating expertise in cybersecurity, IT, and risk management to develop robust, adaptive solutions.
- Developing awareness and training programs focused on preventing, detecting, and responding to cyber incidents, fostering a culture of resilience at all levels.
- Continuously evaluating cyber resilience, conducting simulations and assessments to identify vulnerabilities and strengthen key defense areas.
- Ensuring compliance with international standards and regulations (ISO 27001, NIST), making sure critical systems can withstand attacks and recover quickly with minimal impact.

This role has allowed me to apply both technical knowledge and strategic vision to strengthen the cyber resilience of organizations in an increasingly challenging digital environment.

Tu Identidad - (Remote) CDMX
Quality Assurance Specialist - Jul 2023 - Present
As a Quality Assurance Specialist at Tu Identidad, my primary role is to ensure the quality of products and services through a rigorous approach to testing and analysis. I closely collaborate with design and development teams to ensure our products meet the highest quality standards.

- Plan and design tests to assess the quality of products and services.
- Execute functional and non-functional tests to identify and rectify defects and issues.
- Collaborate with the development team to identify and resolve issues found during testing.
- Provide feedback and recommendations to enhance development processes and ensure higher quality.
- Maintain clear and detailed documentation of test cases, test results, and implemented solutions.
- Collaborate from the early stages of development to ensure quality standards are met.
- Adapted quickly to new testing methodologies and product updates to align with business goals.
- Contributed as a founding member of the company's security committee, enhancing internal security standards..
- Participated in internal audits, focusing on ISO 27001 compliance and cybersecurity measures..

UPEX - (Remote)
Quality Assurance Analyst - August 2022– Present

- Handling Scrum Methodologies.
- Handling of Jira for Issue Management.
- Analysis of User Story functionality of BDD model.
- Handling of Xray for Test Management.
- Test Suite design.
- Bug and defect reporting.
- Bug tracking and Bug Triage.
- Test closure and traceability reporting.
- Retesting for bugs.
- Regression testing in each deployment.

TRATO - (Remote) CDMX
Functional Tester - February 2022 – October 2022

- Assurance of compliance with specified requirements.
- Ability to record deliverables and perform deliverables and reviews.
- Effective communication with design, UX/UI and development teams.
- Developing and implementing processes to create templates and document content shared with customers.
- Improved documentation processes within the company.
- Increased efficiency in creation and distribution of client materials.
- Ability to improve communication between key departments within the organization.
- API testing.

WEMERANG - (Remote) CDMX
Functional Tester April 2021 – February 2022

- Perform testing to ensure correct functionality of the development.
- Testing on various mobile devices and simulators to ensure software and hardware compatibility.
- Verify the functionality of the application and ensure that the user interface was consistent.
- Work closely with the development team to report issues identified during testing and recommend solutions.
- Resolve issues in a timely manner and improve the overall quality of the product.
- API testing.

GENUINO CLOUD - (Hybrid) Zacatecas
Functional Tester & Customer Support April 2017 – February 2022

- Develop comprehensive test cases.
- Execute test plans.
- Ensure web system functionality and usability.
- Work closely with the development team to report issues encountered during testing and provide recommendations for fixes.
- Perform user acceptance testing to ensure that the dashboard met customer needs and requirements.
- Supported IT environments by addressing technical issues related to corporate email, domains, and servers.
- Demonstrated adaptability in switching between customer support and QA tasks as business needs evolved.

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Education

Computer Engineer System - IPN