

- ☐

August 1, 2024
- ☐

August 2, 2024
- ☐

BAU
- ☐

Mid Sale

939K

Gross Sales

768K

Net Sales

Count of Order Status by Order Status

0.1K
(7.35%)

0.14K
(10.01%)

1.13K
(81.63%)

Order Status

Delivered

RTO Received

Pre Cancelled

PICKED BUT N...

SHIPPED

Delivered & RT...

Average Sale by Event

12K

10K

8K

6K

Average Sale

BAU

Mid Sale

Month Buzz Sale

Weekend Sale

Event

City

Net Sales

Bangalore

48369

Hyderabad

37628

New Delhi

29241

Mumbai

28553

Pune

26556

Chennai

18958

Kolkata

16850

Patna

16141

Jaipur

14894

Bengaluru

13439

Gurgaon

12899

Bhubaneswa

10702

Total

768117

Net Sales by Month

Month

10

9

8

0.0M

0.2M

Net Sales

Net Sales by Seller sku code

Seller sku code

BR-M-50

PC-M-50

MZ-M-50

GRC-SE-30

HS-SUN-50

ABF-SE-50

VAN-SE-30

BHA-EX-100-2

GAS-EX-100-1

0.0M

0.2M

Net Sales

City

Seller sku code

Net Sales

Bangalore

BR-M-50

17721

Hyderabad

PC-M-50

15865

Bangalore

PC-M-50

13109

Chennai

BR-M-50

10320

Mumbai

BR-M-50

9680

Hyderabad

BR-M-50

9587

Kolkata

PC-M-50

8574

Pune

PC-M-50

8560

Mumbai

PC-M-50

7966

Bangalore

MZ-M-50

7925

New Delhi

BR-M-50

7372

Total

768117

Event

Discount

Average Sale

Month Buzz Sale

0.20

8,274.71

Weekend Sale

0.20

11,195.75

Mid Sale

0.15

6,236.70

BAU

0.10

7,899.46

Total

8,349.10

1. The Core of Your Business is Strong and Growing

- **Sales Trend is Excellent:** Your monthly sales are consistently going up. This means whatever you are doing—your product, your marketing, your platform—is working. The brand is catching on and gaining momentum in the market.
- **Operations are Solid:** Over **93%** of your orders are successfully delivered. This is a great number for e-commerce. Your fulfillment team and logistics partners are doing their jobs well, which protects your cash flow and customer trust.

2. You Have Clear "Star" Products

- **The Big Two:** Your products **PC-M-50** and **BR-M-50** are the cash cows. They dominate your sales charts across all major cities. They are your winners, and customers are consistently choosing them.
- **The Rest are Supporting Cast:** The sales drop-off after the top two SKUs is quite significant. This means your brand is currently heavily dependent on the success of just a few products.

3. Your Discounts are Not Working Hard Enough

- **BAU is Decent:** Your sales during "Business As Usual" (BAU) with a 10% discount are solid, but major events are clearly driving much higher spikes.

4. You are a Metro Brand (For Now)

- **City Concentration:** Your sales are heavily focused in three major metros: **Bangalore, Kolkata, and Mumbai**. These cities love your product and are responsible for a huge chunk of your revenue.
- **Growth Potential is Outside:** While these metros are your foundation, you have strong, growing pockets in cities like **Lucknow, Pune, and Guwahati**. These are the next logical places to focus your expansion efforts.

Recommendations:

1. Stop Over-Discounting (Protect Your Margins)

- **Action: Abolish the 20% flat discount** in your major events. Stick strictly to the 10% discount level.
- **The "Science" Pivot:** Instead of calling it a "discount," rephrase the 10% offer during major sales as a **"Clinical Research Grant"** or **"First-Time Trial Rebate"**. Your science-based customers will respond better to this value-driven language than a simple, generic markdown.

2. Double Down on Your Star Products

- **Action:** Take your two hero products (**PC-M-50** and **BR-M-50**) and use them to anchor your entire customer journey.
- **The Acquisition Hack:** Create a **"Science-Based Starter Kit"** containing only mini/trial sizes of these two heroes. Price it low to acquire new customers quickly. Include a special discount code for a full-size purchase, ensuring you convert that trial user into a full-paying, recurring customer.
- **The Retention Hack:** Create **"Dermatologist-Approved Routine Bundles"** that pair your heroes with other higher-margin products (like a specialized serum or sunscreen) to increase the average order value (AOV).

3. Unlock Sales in the Next 10 Cities

- **Action:** Shift marketing focus and budget from the already saturated Bangalore and Mumbai to the next layer of high-potential cities like **Pune, Lucknow, and Hyderabad**.
- **The Local Trust Hack:** Since you are a "science-based" brand, you need credibility. Partner with **local dermatologists or popular local skin experts** in these new cities. Host regional webinars or conduct local micro-influencer