Ha Tran

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Objective

A recent post graduate of Conestoga College in Information Technology Business Analysis looking for a full-time position in software-related field where I can apply my experience in software testing and develop new skills.

Highlights of Qualifications

- Experience with manual and automated testing, analyzing and software requirements, designing and executing test cases, creating software requirements and user manual
- Experience with **SQL queries, Django**, automated testing with **Selenium WebDriver, C#**
- Knowledge of **Python**, **JavaScript**, **HTML5**, **CSS**, **GIT**
- Experience with, **Microsoft Office**, **Jira**, **Waterfall**, **Agile**, software testing lifecycle
- Good communication skills, strong attention to details
- Self-motivated, logical thinking, strong problem-solving and analytical skills
- Ability to learn new technologies and software systems quickly

Education / Certifications

Postgraduate certificate - Information Technology Business Analysis   Sep 2018 – Dec 2019
Conestoga College, Canada

- Graduation with distinction on the Dean's Honour List   GPA: 3.72

Bachelor of Science - Mathematics and Computer Science
University of Natural Sciences, Ho Chi Minh City, Vietnam

ISTQB Foundation certification   2011

- A standardized qualification for software testers that is offered by the International Software Testing Qualifications Board (ISTQB)

Employment History

Business Analyst / Software Test Engineer - Titan DMS   2016 - 2018

- Created software requirement specifications and user manual documents
- Performed smoke testing, ad-hoc testing, integration testing, system testing, regression testing
- Wrote SQL queries to verify proper data population in applications
- Verified APIs using SOAP UI, Postman tools
- Created and executed test cases for mobile applications and windows applications
- Reported test results to Managers, presented new features to Support team located in Australia

Senior Software Test Engineer - CSC Vietnam   2010 - 2015

- Analyzed requirements and worked with Business Analysts for the requirement issues
- Created, reviewed and executed test cases
- Submitted bugs to Jira, worked with Developers to resolve them, verified fixed bugs
- Created test plan and guideline documents for testing
- 2 months of working onsite in US, coordinated between test teams in US, China, and Vietnam

Personal Projects (https://github.com/rautiato) 2019 - 2020

To-do List and Blog Web Apps

Link to the app: https://cryptic-scrubland-51390.herokuapp.com/

Developed To-do List and Blog web apps using Django and Python and SQLite database:

- Common features: register account, login, reset password, update profile, upload profile picture, logout
- Blog app: Users can view all blog posts and filter posts created by a specific author. Only logged in users can update profile, create, update, and delete posts, access API to get the list of blog posts in Json format
- To-Do list app: logged in users can add, update, delete a to-do item, mark an item done, and reopen completed items

Automation Test Framework

- Developed a small automation test framework and basic automated test scripts using **C#** and **Selenium WebDriver, MSTest, Nunit, Extent Reports**
- These test scripts were to verify some basic functions of the Wordpress website

Laptop Management Windows Application

- Developed a small **C# Windows Application** to load data from Excel and SQL Server to a grid view
- Features developed: Add, update, delete a record on the grid view, update data from the grid view to these data sources

Electronic Grade Book Console App

- Developed a C# Console application to read grades of an individual student
- Used pillars of OOP (Inheritance, Polymorphism, Encapsulation, Abstraction) - interface, abstract classes, delegate and event
- Features developed: provides users with options to save the grade book in memory or in a file, compute some simple statistics from the scores (highest grade, lowest grade, and average grade)

Voluntary Activities

Conestoga College - International Orientation Volunteer 2018 - 2020

- Welcomed and supported brand new international students during early registration
- Provided and explained the International Student Handbook to new international students
- Show new international students how to access the college computing systems
- Outcomes: effective communication, collaborating in Team, exploring leadership skills