

Privacy Policy

Last updated: 14 January 2026

This Privacy Policy applies to the **Land Manifest** mobile application ("App") published by **Land Manifest Matalogix** ("we," "us," or "our"). This Privacy Policy explains how we collect, use, store, and protect your information when you use our App or services ("Service"). By accessing or using the Service, you agree to the practices described in this Privacy Policy.

If you do not agree with any part of this Privacy Policy, please discontinue use of the Service.

1. Information We Collect

We may collect several types of information, depending on how you interact with our Service.

1.1 Personal Information

Information provided directly by users, such as:

- Name
- Email address
- Phone number
- Company or organization (if applicable)
- Login credentials (stored in encrypted format)

1.2 Usage & Device Information

Automatically collected when using the Service:

- IP address
- Device type and operating system
- Browser type
- App usage logs
- Access times and dates

1.3 Location Data (If Enabled)

The Service may collect approximate or precise location data to support certain features (e.g., tracking, navigation, or personalization).

Users may disable location access at any time through device settings.

1.4 Uploaded Files & Media

Users may upload files, images, or documents as part of using the Service. These are stored securely and accessed only as needed to operate the Service.

1.5 Communication Data

Any messages or inquiries sent to us (email, support requests, feedback).

2. How We Use Your Information

We use collected information to:

- Provide and operate the Service
- Improve user experience and functionality
- Personalize features or content
- Respond to customer support requests
- Enhance system security and prevent misuse
- Analyze usage trends and performance
- Communicate updates, announcements, or changes to the Service

We do **not** sell your personal information to third parties.

3. Sharing of Information

We may share information only under the following conditions:

3.1 Service Providers

Trusted third-party partners who help operate or support the Service, such as:

- Hosting providers
- Analytics tools
- Customer support platforms

These providers are obligated to maintain confidentiality.

3.2 Legal Compliance

We may disclose information if required by:

- Law or regulation
- Court orders
- Government authorities

3.3 Business Transfers

If the company undergoes a merger, acquisition, or asset transfer, user data may be included as part of the transaction, subject to the same protections.

4. Data Security

We implement industry-standard security measures to protect your information, including:

- Encrypted communication (HTTPS/TLS)

- Password encryption or hashing
- Restricted access controls
- Secure hosting environments

No method of data transmission is 100% secure, but we strive to protect your data to the best of our ability.

5. Data Retention

We retain information only as long as necessary to:

- Operate the Service
- Comply with legal obligations
- Resolve disputes
- Enforce our terms

Users may request deletion of their information where legally applicable.

6. User Rights

Depending on your jurisdiction, you may have rights to:

- Access your personal data
- Update or correct information
- Request deletion
- Request a copy (data portability)
- Withdraw consent for specific data usage

To request these actions, please contact us at the email provided below.

7. Cookies & Tracking Technologies

The Service may use cookies or similar technologies to:

- Maintain user sessions
- Improve performance
- Analyze behavior
- Personalize content

Users may configure their browser to reject cookies, though some features may not function properly.

8. Children's Privacy

The Service is **not intended for users under 18 years of age**.

We do not knowingly collect personal information from children.

If such data is discovered, it will be deleted promptly.

9. Third-Party Links

The Service may contain links to external websites or services.

We are not responsible for the privacy practices or content of third-party platforms.

10. Changes to This Privacy Policy

We may update this Privacy Policy periodically.

Changes will be posted on this page with a revised "Last updated" date.

Continued use of the Service indicates acceptance of the updated policy.

11. Contact Us

If you have questions, concerns, or requests related to this Privacy Policy, please reach us at:

Email: landmanifestmatalogix@gmail.com | support@ravaniatechnology.com

Company: Matalogix Mitra Indonesia x Ravania Technology

Address: Jakarta, Indonesia