Raveena Jain

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Education

MSc in **Human-Computer Interaction Design** from **City, University of London**   Sept. 2022 – Oct. 2023
London, UK
Relevant Modules: Interaction Design, Web Design and Development, Inclusive Design, Design Justice, Understanding User Interactions, Evaluating Interactive Systems
Preliminary Dissertation Title: Extending Reality Back to the Real – Creating Immersive Physical Environments with Interactive Technology

BS in **Computer Science/Mathematics, Animation Minor** from **Northeastern University**   Sept. 2015 – Dec. 2019
Massachusetts, USA
Relevant Modules: Human Computer Interaction, Software Development, Computer Graphics, 2D and 4D Fundamentals, Animation Basics, Algorithms and Data Structures
Public Relations Chair for Technology Club   Jan. – Dec. 2017

Skills

Software: Figma | Illustrator | Photoshop | Axure | InDesign | Sketch | InVision | Maya
Languages: JavaScript | HTML | CSS | C++ | Java | ReactJS
Tools: Github | Jira | Miro | Microsoft 365 | Optimal Workshop | OpenGL | Google Analytics

Technical Experience

High Fidelity   Jan. – June 2019
California, USA
Software Developer [Internship]
- Expanded the existing glTF file importer in C++ to add support for: blendshapes, skinning and weighing of models, binary and embedded files, animations, and loading of models as avatars
- Planned feature releases alongside Project Managers by writing Jira tickets in an Agile setting
- Communicated with the QA Team in order to contribute to the existing JavaScript test suite

KleerMail   July – Dec. 2017
Massachusetts, USA
Software Engineer [Internship]
- Collaborated with the CEO and VP of Product to create demos and wireframes in Sketch, InVision, and InDesign that were presented to and successfully brought in new clients
- Applied results from testing and feedback from users to iteratively improve usability and design
- Delivered product features, bug fixes, and updated tests utilizing JavaScript, HTML, and CSS

Projects

Charity Website   Mar. – April. 2023
London, UK
- Planned and managed six think aloud evaluations with real users given a website and brief
- Produced a rainbow spreadsheet and prioritized list of UX issues and design recommendations

Fanworks *[Distinction]* – *raveenajain.github.io/projects/hcid/fanworks*   Nov. 2022 – Jan. 2023
London, UK
- Conducted three interviews with Domain Experts and a review of a website to understand my topic, folksonomies, and search in order to design the Information Architecture of a website
- Delivered a domain model, sitemap, user journey, and mid-fidelity wireframes, all made in Figma

KitchenMate *[Distinction]* – *raveenajain.github.io/projects/hcid/kitchenmate*   Oct. – Dec. 2022
London, UK
- Designed a diet and sustainability app for the Echo Show, emphasizing User Centred Design
- Conducted user interviews and naturalistic observations that inspired our personas, user journeys, and mid-fidelity, annotated wireframes that were made clickable in Axure
- Led the Recipe and Reward functionality development and established a timeline for our team

BeeWell – *raveenajain.github.io/projects/beewell*   Oct. – Nov. 2019
Massachusetts, USA
- Succeeded in working with a partner to build an interactive, web-based prototype utilizing JavaScript, HTML, and CSS for our Human Computer Interaction module's final project
- Developed multiple iterations of our product inclusive of low and high-fidelity prototypes
- Progressed our ideas based on feedback from user tests and heuristic evaluations

Other Work Experience

City, University of London   Nov. 2022 – Present
London, UK
Student Voice Ambassador
- Engages with students to encourage them to provide the university with feedback via surveys

Auric Real Estate Management   Feb. 2020 – Dec. 2021
New York, USA
Administrative Assistant
- Learned new systems as needed and organized client related information for Senior Managers
- Processed payments and data monthly for accounts totalling hundreds of thousands of dollars

Northeastern Global Experience Office   July – Dec. 2019
Massachusetts, USA
Senior Ambassador
- Promoted due to knowledge of programmes and ability to work well with existing leadership
- Managed event and presentation schedules for a team of fifteen via email and Google Sheets