

# Nicholas Lee

Agile Coach and Software Engineer in Test with 12 years experience in both automated and manual testing environments. Agility is paramount. I have a genuine passion for Agile development, people and teams, and I constantly seek improvement in the work that I do and in myself.

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## EXPERIENCE

### Zendesk, Melbourne — *Agile Coach*

April 2020 - April 2021

I worked closely with four different software engineering teams and their leadership, facilitating Scrum rituals and offering coaching and mentoring where required. I gathered and analysed key pieces of data of the teams' deliverables, offering suggestions to promote growth in the efficiency of delivery.

### Zendesk, Melbourne — *Senior Software Engineer in Test*

November 2016 - PRESENT

I conduct the activities and procedures relating to quality, for several software development teams. I assist in the coaching of their testing techniques and Agile practises.

### Reece Group, Melbourne — *Test Analyst Team Lead*

October 2014 - November 2016

As Team Lead, I was responsible for recruitment and for the wellbeing of the testing team. I also like to keep up to date with the tools and trends of modern day testing and offer mentoring..

### Reece Group, Melbourne — *Test Analyst*

February 2009 - October 2014

I worked with a number of different teams, doing Agile project work. Roles included test analysis and development, Scrum Mastery, active SME.

## EDUCATION

### Swinburne University, Lilydale — *Bachelor of Applied Science in Information Technology*

January 2001 - October 2004

## LANGUAGES

HTML

CSS

Javascript

Ruby

## FRAMEWORKS

Gatsby

Jekyll

React

Bootstrap CSS

Bulma CSS

Tailwind

## TOOLS

VSCode, Atom

Node.js

MySQL

Git

jQuery

AJAX