

# RAVEN ASKEW

Front End Developer

Charleston, SC  
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## WORK EXPERIENCE

Company **Blue Acorn**  
Location Charleston, SC  
Dates 2015 – 2016

### Front End Developer

2015 – 2016

- Performed pixel perfect theming using SASS and CSS as well as theming and functionality manipulation using JavaScript and jQuery on Magento eCommerce websites
- Ensured theming and development is cross-browser compatible
- Composed UAT documentation of developed and themed features
- Managed assigned tasks and issues in Workfront (project management software)
- Worked closely with a Senior Front End Developer on a dedicated team within Agile Development Methodologies

Company **BoomTown**  
Location Charleston, SC  
Dates 2010 – 2015

### Quality Assurance Analyst

2012 – 2015

- Performed system, regression, and functional testing on front and back end web software applications
- Found, documented and reported bugs, errors, interoperability flaws and other issues within the software
- Dedicated QAA for feature team within Agile Development Methodologies
- Represented the company at local tech conferences

### Senior Support Specialist

2011 – 2012

- Trained all new Support Specialists and Success Managers on all technical aspects of the robust CRM as well as written communication with clients
- Began the vast training manual for all new Support Specialists
- Served as an ambassador for the company in the inaugural Boombassadors committee

### Support Specialist

2010 – 2011

- Built relationships with clients that allowed better Technical Support and service to help them among all of their needs, suggestions and bugs with the software
- Championed customer needs and provided input to development teams for long-term planning and prioritizing product improvements; Maintained strong relationships with development teams for resolutions in software bugs
- Conducted weekly online training sessions guiding new and current client users on the robust CRM system

## LANGUAGES & TECHNOLOGY

HTML5, CSS3, SASS, Less, JavaScript, jQuery, Magento, Responsive Development, Cross-Browser Compatibility, Git, Command Line, Agile Development, Bootstrap, Technical Software Testing

## EDUCATION

### Degree Front End Engineering

University The Iron Yard

Location Charleston, SC

Dates Jan 2015 – Mar 2015

### Degree M.A. in Communication

University Auburn University

Location Auburn, AL

Dates 2008 – 2010

### Degree B.A. in Journalism and Mass Communication

University Samford University

Location Birmingham, AL

Dates 2004 – 2007

## VOLUNTEER EXPERIENCE

2011 – 2014 Lowcountry Auburn Club Board of Directors

Positions held: VP, President and Past President

2011 – 2014 Daughters of the American Revolution: Eliza Lucas Pinckney Chapter

Position Held: PR & Media Chair