RAVEN ASKEW
Front End Developer

Charleston, SC
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WORK EXPERIENCE

Company	**Blue Acorn**
Location	Charleston, SC
Dates	2015 – Present

Front End Developer I
2015 – Present
- Performs pixel perfect theming using SASS and CSS as well theming and functionality manipulation using JavaScript and jQuery on Magento eCommerce websites
- Ensures theming and development is cross-browser compatible
- Composes UAT documentation of developed and themed features
- Manages assigned tasks and issues in Workfront (project management software)
- Works closely with a Senior Front End Developer on a dedicated team within Agile Development Methodologies

Company	**BoomTown**
Location	Charleston, SC
Dates	2010 – 2015

Quality Assurance Analyst
2012 – 2015
- Performed system, regression, and functional testing on front and back end web software applications
- Found, documented and reported bugs, errors, interoperability flaws and other issues within the software
- Dedicated QAA for feature team within Agile Development Methodologies
- Represented the company at local tech conferences

Senior Support Specialist
2011 – 2012
- Trained all new Support Specialists and Success Managers on all technical aspects of the robust CRM as well as written communication with clients
- Began the vast training manual for all new Support Specialists
- Served as an ambassador for the company in the inaugural Boombassadors committee

Support Specialist
2010 – 2011
- Built relationships with clients that allowed better Technical Support and service to help them among all of their needs, suggestions and bugs with the software
- Championed customer needs and provided input to development teams for long-term planning and prioritizing product improvements; Maintained strong relationships with development teams for resolutions in software bugs
- Conducted weekly online training sessions guiding new and current client users on the robust CRM system

LANGUAGES & TECHNOLOGY

HTML5, CSS3, SASS, JavaScript, jQuery, Magento, Responsive Development, Cross-Browser Compatibility, Git, Command Line, Agile Development, Bootstrap, Technical Software Testing

EDUCATION

Degree **Front End Engineering**	*Degree* **M.A. in Communication**	*Degree* **B.A. in Journalism and Mass Communication**
University The Iron Yard	*University* Auburn University	*University* Samford University
Location Charleston, SC	*Location* Auburn, AL	*Location* Birmingham, AL
Dates Jan 2015 – Mar 2015	*Dates* 2008 – 2010	*Dates* 2004 – 2007

VOLUNTEER EXPERIENCE

2011 – 2014	Lowcountry Auburn Club Board of Directors	Positions held: VP, President and Past President
2011 – 2014	Daughters of the American Revolution: Eliza Lucas Pinckney Chapter	Position Held: PR & Media Chair