

RAVEN ASKEW

Front End Engineer

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SUMMARY

I began my career out of graduate school at a software company where I gained experience in customer service as well as software testing. As a result of diving into the software industry I found a passion for the art form of development. I have always been passionate about creation and design, in its many shapes and forms, and thus decided to embark upon Front End Engineering as a career path. I chose to dive head first into gaining a foundation by joining The Iron Yard Academy, a 12-week intensive coding school in January of 2015. I am currently looking to continue building off of that foundation and use my skills for any exciting opportunities that may come my way.

WORK EXPERIENCE

Company **BoomTown**
Location Charleston, SC
Dates 2010 – 2015

Quality Assurance Analyst

2012 – 2015

- Performed system, regression, and functional testing on front and back end web software applications
- Found, documented and reported bugs, errors, interoperability flaws and other issues within the software
- Dedicated QAA for feature team within Agile Development Methodologies
- Represented the company at local tech conferences

Senior Support Specialist

2011 – 2012

- Trained all new Support Specialists and Success Managers on all technical aspects of the robust CRM as well as written communication with clients
- Began the vast training manual for all new Support Specialists
- Served as an ambassador for the company in the inaugural Boombassadors committee

Support Specialist

2010 – 2011

- Built relationships with clients that allowed better Technical Support and service to help them among all of their needs, suggestions and bugs with the software
- Championed customer needs and provided input to development teams for long-term planning and prioritizing product improvements; Maintained strong relationships with development teams for resolutions in software bugs
- Conducted weekly online training sessions guiding new and current client users on the robust CRM system

LANGUAGES & TECHNOLOGY

HTML/CSS

HTML5
CSS3
SASS
Responsive Development

JavaScript

JavaScript
jQuery
Underscore.js
BackboneJS
AngularJS

Other Tech

Bootstrap
Git
Terminal
Agile Development
Technical Software Testing

EDUCATION

Degree Front End Engineering

University The Iron Yard
Location Charleston, SC
Date 2015

Degree M.A. in Communication

University Auburn University
Location Auburn, AL
Dates 2008 – 2010

Degree B.A. in Journalism and Mass Communication

University Samford University
Location Birmingham, AL
Dates 2004 – 2007

VOLUNTEER EXPERIENCE

2011 – 2014 Lowcountry Auburn Club Board of Directors Positions held: VP, President and Past President
2011 – 2014 Daughters of the American Revolution: Eliza Lucas Pinckney Chapter Position Held: PR & Media Chair