RAVEN **EVERIDGE**

Quality Assurance Specialist / Web Developer

CONTACT

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SUMMARY

Detail-oriented Quality Assurance Specialist and Web Developer who ensures high-quality front-end and back-end experiences through careful testing and clean development. Passionate about collaboration and clear communication to drive consistent, user-focused results.

LANGUAGES & TECHNOLOGY

Manual Quality Assurance Testing | HTML | CSS | SASS | Responsive Development & Testing | Cross-Browser Compatibility | jQuery | JavaScript | PHP | WordPress | WooCommerce | Agile Development | Shopify | GitHub Copilot

WORK EXPERIENCE

Quality Assurance Specialist / Web Developer
SDCO Partners | Remote | 2017 - 2025
A multi-disciplinary collective of strategists, designers, developers, writers, and thinkers creating holistic design, story, and strategy solutions for emerging & storied brands everywhere.

- WordPress web development
- Performed pixel perfect theming using SASS and CSS as well as theming and functionality manipulation using JavaScript and jQuery on WordPress websites
- Built custom pixel perfect themes for new WordPress websites and landing pages
- Added new features as well as new functionality and styling on library of hosted sites
- Ensured theming and development was cross-browser compatible as well as fully responsive
- Built a cookie notice WordPress Plugin for client websites
- Maintained library of hosted sites via monthly (4-6 websites) or quarterly (60-70 websites) site updates for WordPress versions and plugin updates as well as testing and maintaining functionality and design
- Performed technical, regression and functional testing of all website and major feature additions on all incoming web work for the development team to ensure sites went to clients pixel perfect and bug free
- Contributed to an 80% improvement in customer satisfaction by reducing bugs and styling issues through manual quality assurance testing
- Implemented ADA WCAG Compliance standards across roughly 4 older managed sites
- Composed instructional documentation of developed and themed features for over 35 clients
- Created narrated video instructional documentation of custom developed WordPress Websites for over 25 clients

Front End Developer
Beyond Diet | Remote | 2016 - 2017
Online lifestyle program that sought to help users change their lifestyle into a healthier, more fulfilling life through changing thinking and eating habits.

- Performed member and public site theming using SASS, CSS and Foundation
- Used JavaScript and jQuery for site theming functionality
- Ensured theming and development was cross-browser compatible as well as fully responsive
- Managed assigned tasks and issues in Visual Studio (project management software)
- Major project: created Home Page of BeyondBloodSugar.com from PSD Design
- Remote position on an entirely remote Agile Development team

Front End Developer
Blue Acorn | Charleston, SC | 2015 - 2016
A leading digital experience company that empowers global brands to deliver remarketable customer experiences and enables clients to navigate large-scale digital transformation programs.
- Performed pixel perfect theming using SASS and CSS as well as theming and functionality manipulation using JavaScript and jQuery on Magento eCommerce websites
- Ensured theming and development was cross-browser compatible
- Composed User Acceptance Testing documentation of developed and themed features
- Managed assigned tasks and issues in Workfront (project management software)
- Worked closely with a Senior Front End Developer on a dedicated team within Agile Development Methodologies

Quality Assurance Analyst
BoomTown | Charleston, SC | 2010 - 2015
The industry's top real estate software generation, CRM, and real estate websites.
2012 – 2015
- Performed system, regression and functional testing on front and back end web software applications
- Found, documented and reported bugs, errors, interoperability flaws and other issues
- Dedicated Quality Assurance Analyst for feature team within Agile Development Methodologies
- Trained 100% of new Quality Assurance Analyst hires on the technical CRM as well as manual testing procedures
- Represented the company at local tech conferences

Senior Support Specialist, 2011 – 2012
- Trained 100% of new Support Specialists and Success Managers on the technical CRM and created a training manual for new hires and other team members
- Performed communication with the clients in both writing and over the phone
- Served as an ambassador for employees in the inaugural Boombassadors committee
- Built relationships with clients for better Technical Support and service to help them among their needs, suggestions and bugs with the software
- Championed customer needs and provided input to development teams for long-term planning and prioritizing product improvements
- Maintained strong relationships with development teams for resolutions in software bugs
- Conducted weekly online training sessions guiding new and current client users on the robust CRM system

EDUCATION

Degree **Front End Engineering**
University The Iron Yard
Location Charleston, SC

Degree **M.A. in Communication**
University Auburn University
Location Auburn, AL

Degree **B.A. in Journalism and Mass Communication**
University Samford University
Location Birmingham, A