

LANGUAGES & TECHNOLOGY

HTML | CSS | SASS | Responsive Development | Cross-Browser Compatibility | jQuery | JavaScript | PHP | WordPress | WooCommerce | Agile Development | Technical Software Testing | Manual Software Testing | Manual Quality Assurance Testing

WORK EXPERIENCE

Company **SDCO Partners**, Charleston, SC

Location Remote

Dates 2017 – 2025

Web Developer / Quality Assurance Specialist

- WordPress Web Development
- Performed pixel perfect theming using SASS and CSS as well as theming and functionality manipulation using JavaScript and jQuery on WordPress websites
- Built custom pixel perfect themes for new WordPress websites and landing pages
- Added new features as well as new functionality and styling on library of hosted sites
- Ensured theming and development was cross-browser compatible
- Maintained library of hosted sites via monthly or quarterly site updates for WordPress versions and plugin updates as well as testing and maintaining functionality and design
- Technical Testing of all website and major feature additions on all incoming web work for the development team
- Implemented ADA WCAG Compliance standards across multiple managed sites
- Composed instructional documentation of developed and themed features for clients
- Created narrated video instructional documentation of custom developed WordPress Websites for clients

Company **Beyond Diet**

Location Remote

Dates 2016 – 2017

Front End Developer

- Performed member and public site theming using SASS, CSS and Foundation
- Used JavaScript and jQuery for site theming functionality
- Ensured theming and development was cross-browser compatible as well as fully responsive
- Managed assigned tasks and issues in Visual Studio (project management software)
- Major project: created Home Page of BeyondBloodSugar.com from PSD Design
- Remote position on an entirely remote Agile Development team

Company **Blue Acorn**

Location Charleston, SC

Dates 2015 – 2016

Front End Developer

- Performed pixel perfect theming using SASS and CSS as well as theming and functionality manipulation using JavaScript and jQuery on Magento eCommerce websites
- Ensured theming and development is cross-browser compatible
- Composed UAT documentation of developed and themed features
- Managed assigned tasks and issues in Workfront (project management software)
- Worked closely with a Senior Front End Developer on a dedicated team within Agile Development Methodologies

Company **BoomTown**
Location Charleston, SC
Dates 2010 – 2015

Quality Assurance Analyst, 2012 – 2015

- Performed system, regression and functional testing on front and back end web software applications
- Found, documented and reported bugs, errors, interoperability flaws and other issues within the software
- Dedicated QAA for feature team within Agile Development Methodologies
- Represented the company at local tech conferences

Senior Support Specialist, 2011 – 2012

- Trained new Support Specialists and Success Managers on the technical CRM and created a training manual
- Performed communication with the clients in both writing and over the phone
- Served as an ambassador for employees in the inaugural Boombassadors committee
- Built relationships with clients for better Technical Support and service to help them among their needs, suggestions and bugs with the software
- Championed customer needs and provided input to development teams for long-term planning and prioritizing product improvements
- Maintained strong relationships with development teams for resolutions in software bugs
- Conducted weekly online training sessions guiding new and current client users on the robust CRM system

EDUCATION

Degree **Front End Engineering**
University The Iron Yard
Location Charleston, SC

Degree **M.A. in Communication**
University Auburn University
Location Auburn, AL

Degree **B.A. in Journalism and
Mass Communication**
University Samford University
Location Birmingham, AL

VOLUNTEER EXPERIENCE

2011 – 2014 Lowcountry Auburn Club Board of Directors
Positions held: VP, President and Past President

2011 – 2021 Daughters of the American Revolution: Eliza Lucas Pinckney Chapter
Position Held: PR & Media Chair