



Flight Ticket - Mumbai to New Delhi

Passenger's Name	Status	Seat No.	Ticket No.
1. Mr Ravi Kumar Yadav	Confirmed	-	0989650282186

✈ Going | 2h 5m

Date	Time	From	To	Flight No.	Terminal	Airline	PNR No
24 JAN 16	07:00	MUMBAI	NEW DELHI	AI864	2*	AIR INDIA	H8RT4

2h 5m | Chhatrapati Shivaji International, BOM - Indira Gandhi Intl, DEL

E-Ticket Numbers	Booking Reference	Price Summary
		Basic fare + Airline fuel charge Rs 2,865
		Airport Fee - UDF/ADF/DF Rs 789
		Passenger Service Fees Rs 149
	AIRLINE:AI/H8RT4	Taxes Rs 281
		Airline Ticket Price Rs 4,084.00
		Lead Charges* (+) Rs 200
		Total Amount Paid Rs 4,284

Web checkin

- Air India: <https://fastcheck.sita.aero/cce-presentation-web-ai/entryUpdate.do> (<https://fastcheck.sita.aero/cce-presentation-web-ai/entryUpdate.do>)

Important information

- For AirIndia - Domestic flights from Mumbai will depart from Terminal T2 instead on T1A - Effective October 01, 2015
- Please confirm the terminal with the airline as the same can be changed anytime before departure.
- Lead Charges includes Conv. Fee, Insurance Charges (if selected), Visa Campaign (if applicable)
- Use PNR for all communication you have directly with the airline about this booking
- Your Ticket number serves as confirmation of your ticket status
- Carry a print out of this e-ticket and present it to the airline counter at time of check-in
- Carry photo identification, you will need it as proof of identity while checking in
- All cancellations made directly with the Airline need to be informed to Goibibo by Email or Phone in order to initiate the refunds process



(<http://www.goibibo.com/offers/refer-earn/?>

[utm_source=mailers&utm_medium=RnR_crossmail&utm_term=ReferandEarn&utm_content=ThankYouPage&utm_campaign=email](http://www.goibibo.com/offers/refer-earn/?utm_source=mailers&utm_medium=RnR_crossmail&utm_term=ReferandEarn&utm_content=ThankYouPage&utm_campaign=email))

Fare Rules:

Sectors	Rescheduling/Change Fee* (per person per sector)	Cancellation Fee* (per person per sector)	Ticket Type*	CheckIn Baggage Allowed	Cabin Baggage Allowed
BOM → DEL	1666.0	1587.0	Refundable		

- *The penalty is subject to 4 hrs before departure. No Changes are allowed after that.
- *The charges are per passenger per sector.
- *Rescheduling Charges = Rescheduling/Change Penalty + Fare Difference (if applicable)
- *Partial cancellation is not allowed on tickets booked under special discounted fares.
- *In case of no-show or ticket not cancelled within the stipulated time, only statutory taxes are refundable subject to Goibibo Service Fee.
- *In case of restricted cases , no amendments /cancellation allowed.
- *Airline penalty needs to be reconfirmed prior to any amendments or cancellation.
- **Disclaimer: Airline Penalty changes are indicative and can change without prior notice



Flight Support
1860-258-5858



Bus Support
1860-258-5858



Need a hotel?
+91-9213025552



Information - Air India

Extracts of Terms and Conditions

1. Check-In

- As per the airline rules, the standard check-in time begins 2 hours before departure for domestic flights.
- For International flights, the check-in time is 3 hours before departure.
- The passenger needs to check-in at least 2 hrs prior departure for Air India and Air India Express domestic flights else will be considered as a no show.
- Infants must have valid proof-of-age documents showing that the infant is less than two years old.
- If you have booked tickets with your credit card, please carry a photocopy (both front and back) of your credit card while traveling.
- If the booking has been made on someone else's credit card, please carry an authorization letter from the credit card holder as well as a photocopy of that credit card (both front and back).
- While submitting the photocopy of the credit card, make sure you strike off the CVV number on it.

Infants must be accompanied by an adult at least 18 years of age.

Air India reserves its right to cancel any booking without any notice to the passenger, in case of suspected fraud, where booking is done through credit card.

Check-in counter closes strictly 1 hour prior to the scheduled departure time. Boarding Gate closes 20 minutes prior to scheduled departure time. If you fail to show up at the check-in counter or the boarding gate before the closure time, you will be treated as "no show" passenger and fare paid will be forfeited.

Airline reserves the right to refuse passage to any Customer who is under the influence of alcohol or drugs, violent or abusive, or where the Company or its duly authorized representatives / staff believe that it is necessary for the safety and comfort of other Customers or for the protection of the aircraft and / or other assets. Such passengers will be treated as 'no show' passengers and fare paid will be forfeited.

Flight Schedule Reconfirmation:- We recommend customers to reconfirm their flight schedule timings 24 Hrs prior to departure to avoid inconvenience which could be caused due to last minute schedule change made by the airlines.

2. Baggage Screening

Check-in baggage would be screened through an X-ray machine before check-in which will be closed 1 hour prior to departure of flight.

3. Cancellation

- Discounted Return Fares: Partial cancellation (Cancellation of One Segment) or segment change is not permitted for Discounted Return Fares.
- Cancellation of ticket with more than 24 hours to the flight can be done either by logging on the Company account (online) or by calling on the customer care number toll free number (offline). To cancel the tickets online, Users shall have to complete the following procedure :
 - Log onto www.goibibo.com.
 - Sign in to your account by clicking on the sign-in link at the top.
 - Click on Request Cancellation against the tickets you have booked.
 - The User can cancel either his/her entire booking or partial booking.
- Cancellation of tickets within 24 Hours of the flights:
 - Travel within 24 Hours and 6 Hours prior to departure can be done by calling our 24x7 contact number 09213025552 / 1-860-2-585858.
- For all refundable class tickets, the airline cancellation fee is charged per sector per passenger. Please note that cancellation charges are subject to change by the Airline at its sole discretion and without notice to Company. The cancellation charges may be verified at the time of cancellation with the airline by the User. Company shall in no way be held responsible or liable in case of any change in the Airline cancellation charges. These cancellation charges are valid only for domestic travel.
- In addition to the above cancellation charges, Company will charge a standard cancellation charge of Rs.250 per person per sector. The aforesaid amount of Rs.250 per person may be changed by Company at its sole discretion and without notice to the User. In case of partial refund or unused tickets, refund will take 25-30 days to be processed due to the delay from Air India's end. Refund is subject to Air India releasing the refund amount to Goibibo. In case of full refund due to flight cancellation/delay etc at Air India's end, the refund would be applicable subject to customer providing written communication from Air India that flight was cancelled. In this case refund would be processed by Goibibo only when Air India releases the refund amount to Goibibo. It would take upwards of 30 days to get refunds in this scenario. The User shall be responsible to check regularly on the Site www.goibibo.com to see if there has been any change in the same.
- For all non-refundable class tickets, the airline cancellation fee will be equal to base fare or Rs.950, whichever is higher + 12.36% Service Tax on total airline cancellation charges.
- In case you buy an insurance & cancel the ticket, INR 30/- will be charged as cancellation charges.
- For bookings made under special offer, the applicable discount amount shall be deducted from the final refund amount.
- Please note as per latest amendments in the Service Tax Regulations effective 1st Jul 2012, there will be a Service Tax levied @ 14% for all travel originating from India.

4.Refund

- Convenience charge of rs 200/- for one-way flight and rs 350/- for roundtrip flights, paid at the time of booking is a non refundable fee and same shall be applicable on all cancellations including any partial cancellation requests .
- Where the User has cancelled his/her booking directly with the airlines, he/she will need to inform Company with valid documentation to initiate the refund process. It is advisable to contact Company within 48 hours of the cancellation request. Any later would require the User to send a scanned copy of your E-Ticket endorsed by the airlines to Company.
- Company will be able to transact customer's refund only after receipt and/or confirmation of refund from the airline.
- Refund shall be validated only after the airline / OTA accepts the cancellation confirmation / endorsement copy sent by the customer.
- There will be no refund for 'no-shows' or any partially un-used flights.

5.Amendments

- All amendments come at a fee that varies from airline to airline. In addition to this fee, Company charges an amendment handling fee of Rs.250 per passenger per sector. Company will collect these charges from the User when it makes the change in the travel plans. Company will also collect the difference in fare, if any, applicable when the amendment is made.
- This means every airline has a different amendment policy and over and above Company charges Rs.250 per person per sector.
- We would also like to add that Amendment and Cancellation can be done only 24 hours prior to the flight with us.
- Please note as per latest amendments in the Service Tax Regulations effective 1st Jul 2012, there will be a Service Tax levied @ 4.944% for all travel originating from India.

6. Detailed terms and conditions

It is mandatory for the Customers to go through the detailed terms and conditions which govern booking of tickets and travel in Air India which are displayed at the Air India website 'www.airindia.in (http://airindia.in/SBCMS/Webpages/Terms_and_conditions_online.aspx?MID=564)'. Booking of ticket constitutes the acceptance of these terms and conditions with respect to travel in Air India.

7. Airline Contact Information

Airline	Toll Free No	Other No.	Email
Air India (AI)	1800 180 1407	022 2758 0777 / 0124 2877 777	call.bom@airindia.in / call.del@airindia.in