

Ravi Singh Patel

Student

As a 3rd year student pursuing computer science engineering at GEC, Patan, I am constantly seeking out new experiences, meeting new people, and expanding my knowledge. The idea of creating value for others and making a positive impact on the world through my work is what truly drives me.



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EDUCATION

B.E. Computer Science & Engineering Government Engineering College

07/2021 - Present

Patan, Gujarat, India

Grade

- CPI 6.46

Diploma Information Technology Rai University

07/2018 - 05/2021

Ahmedabad, Gujarat, India

Grade

- GPA: 9.21 ; CGPA:7.97

SSC Govt Girls HSS Pihar

06/2015 - 05/2016

Azamgarh, Uttar Pradesh, India

Percentage

- 81

WORK EXPERIENCE

Customer Relationship Manager Speedex Trans Carriers Private Limited

07/2015 - Present

Bangalore, Karnataka, India

Transportation company based in Bangalore with branches across West & South India. Mainly serve to ABFRL, Page Industries Ltd(Jockey), and Reliance

Achievements/Tasks

- Assured customers' needs were met and their requirements were fulfilled by providing reliable service.
- Resolved customer complaints quickly and effectively.
- Constantly reviewed customer feedback and suggested ways to improve processes and customer service levels, resulting in an increase in satisfaction rate from 75% to 93%.
- Improved the company's internal weaknesses regarding reliable client service, which led to a 2x increase in business.

AREA OF INTEREST

Web Designing

Chess

Travelling

Music

SKILLS

HTML

CSS

PHP

MYSQL

Python

Linux

MS- Excel

Windows 7 & above

PERSONAL PROJECTS

Fleet Management System (01/2023 - Present)

- For Managing Transportation vehicle expense and Trip.
- Technologies Using: Python , Django, MYSQL.

Logistic Management System (01/2021 - 05/2021)

- For booking and Tracking shipments.
- Technologies Used: HTML , CSS , PHP.

MEDCLUB (07/2020 - 12/2020)

- Unused Medicine Donation for NGO (Web App)
- Technologies Used: HTML , CSS , Python Flask , SQLite.

CERTIFICATES

Learning Django (from - learningLinkedIn)

Red Hat Certified System Administrator

Score - 300/300

BASIC COMPUTER COURSE+ (2014) (from ITI, Sarkhej)

Python Programming (Core &Advance) (from Ecell IT Hvdderabad)

LANGUAGES

English

Professional Working Proficiency

Gujarati

Native or Bilingual Proficiency

Kannada

Professional Working Proficiency

Hindi

Full Professional Proficiency

Bhojpuri

Native or Bilingual Proficiency

Marathi

Limited Working Proficiency

SOFT SKILLS

Communication

Problem Solving

Teamwork

Leadership

Negotiation

Decision Making