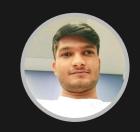# Ravi Singh Patel

Student

I am a 3rd year student pursuing computer science Engineering @ GEC, Patan. I am always ready to have new experiences, meet new people and learn new things. I find the idea of creating value for people and impacting the world through my work gratifying.

✉ rprs80115@gmail.com
📱 8867654203
📍 Ahmedabad
🔲 yourpcdoctor.in
in linkedin.com/in/ravi-patel2303
github.com/rprs0130

EDUCATION

B.E. Computer Science & Engineering
Government Engineering College
07/2021 - Present   Patan, Gujarat, India
Grade
- CPI 6.46

Diploma Information Technology
Rai University
07/2018 - 05/2021   Ahmedabad, Gujarat, India
Grade
- GPA: 9.21 ; CGPA:7.97

SSC
Govt Girls HSS Pihar
06/2015 - 05/2016   Azamgarh, Uttar Pradesh, India
Percentage
- 81

WORK EXPERIENCE

Customer Relationship Manager
Speedex Trans Carriers Private Limited
07/2015 - Present   Bangalore, Karnataka, India
Transportation company based in Bangalore with branches across West & South India. Mainly serve to ABFRL, Page Industries Ltd(Jockey), and Reliance
Achievements/Tasks
- Assured customer needs and fulfilled their requirements by providing a reliable service.
- Resolved customer complaints quickly and effectively.
- Reviewed constantly the customer feedback and then suggested the ways to improve the processes and customer service levels which increased the satisfaction rate from 81% to 93%.
- Improved Company's internal weakness for client reliable service which increased business to 200%.

AREA OF INTEREST

Web Designing

Chess

Travelling

Music

SKILLS

HTML   CSS   PHP   MYSQL   Python
MS Excel   Linux   Windows 7 & above

PERSONAL PROJECTS

Fleet Management System (01/2023 - Present)
- For Managing Transportation vehicle expense and Trip.
- Technologies Using: Python , Django, MYSQL.

Logistic Management System (01/2021 - 05/2021)
- For booking and Tracking shipments.
- Technologies Used: HTML , CSS , PHP.

MEDCLUB (07/2020 - 12/2020)
- Unused Medicine Donation for NGO (Web App)
- Technologies Used: HTML , CSS , Python Flask , SQLite.

CERTIFICATES

Learning Django
learningLinkedIn

Red Hat Certified System Administrator
Score - 300/300

BASIC COMPUTER COURSE+ (2014)

LANGUAGES

English
Professional Working Proficiency

Hindi
Full Professional Proficiency

Gujarati
Native or Bilingual Proficiency

Bhojpuri
Native or Bilingual Proficiency

Kannada
Professional Working Proficiency

Marathi
Limited Working Proficiency

SOFT SKILLS

Communication   Problem Solving   Teamwork
Leadership   Negotiation   Decision Making