RAVI SINGH PATEL
STUDENT

CONTACT

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TECHNICAL SKILLS

- **Languages**
  - Python, PHP
- **Framework**
  - Django
- **Front-End**
  - HTML, CSS, js, Bootstrap
- **Database**
  - MYSQL
- **Data Analysis**
  - Numpy, Pandas, Matplotlib & MS-Excel
- **Developer Tools**
  - VS Code, Pycharm & Sublime Text-Editor

SOFT SKILLS

- Teamwork
- Communication
- Leadership
- Negotiation
- Problem Solving
- Critical Thinking
- Decision Making

PROFESSIONAL PROFILE

As a 3rd year student pursuing computer science engineering at GEC, Patan, I am constantly seeking out new experiences, meeting new people, and expanding my knowledge. The idea of creating value for others and making a positive impact on the world through my work is what truly drives me.

EDUCATION

B.E.Computer Science & Engineering Government Engineering College, Patan	July 2021 - Present CPI : 6.46 (till Sem4)
Diploma Information Technology Rai University, Ahmedabad	July 2018 - May 2021 GPA: 9.21 ; CGPA:7.97
SSC Govt Girls HSS Pihar, Azamgarh	June 2015 -May 2016 Pecentage: 81

WORK EXPERIENCE

Speedex Trans Carriers Private Limited   July 2015 - Present
Customer Relationship Manager (Part Time)

Transportation company based in Bangalore with branches across West & South India. Mainly serve to ABFRL, Page Industries Ltd(Jockey), and Reliance

Achievements/Tasks

- Assured customers' needs were met and their requirements were fulfilled by providing reliable service.
- Resolved customer complaints quickly and effectively.
- Constantly reviewed customer feedback and suggested ways to improve processes and customer service levels, resulting in an increase in satisfaction rate from 75% to 93%.
- Improved the company's internal weaknesses regarding reliable client service, which led to a **2x** increase in business..

PERSONAL PROJECTS

Fleet Management System   Jan 2023 - Present

- For Managing Transportation vehicle expense and Trip.
- Technologies Using: Python , Django, MYSQL.

Logistic Management System   Jan 2021 - May 2021

- For booking and Tracking shipments.
- Technologies Used: HTML , CSS , PHP.

MEDCLUB   July 2020 - Dec 2020

- Unused Medicine Donation for NGO (Web App)
- Technologies Used: HTML , CSS , Python Flask , SQLite.

CERTIFICATES

Red Hat Certified System Administrator	Score 300/300
BASIC COMPUTER COURSE+	ITI Sarkhej
Learning Django	learningLinkedIn
Python Programming (Core & Advance)	Ecell IIT Hyderabad

LANGUAGES

English	70%	**Kannada**	60%
Hindi	90%	**Gujarati**	90%
Bhojpuri	95%	**Marathi**	30%