

Cognizant Technology Solutions India Private Ltd.
Techno Complex,
5/535 Old Mahabalipuram Road,
Okkiyam Thoraipakkam, Chennai – 600 097.
Phone: 4209 6000
Fax: 4209 6060

TO WHOM IT MAY CONCERN

Sub: Employment Information as per our records

Employee Name : Mr . Chengannagari Ravisankar
Employee ID : 2113556
Designation : Programmer Analyst
Date of Joining : 30/06/2022
Last Working Date : 30/11/2023
Role Description :

- Mastered the development of complex, scalable applications using Apex, Visualforce, Lightning Components, and Salesforce APIs. Developed robust customizations, tailored to meet intricate business needs, ensuring optimal performance and user experience.
- Expertly leveraged the Salesforce Lightning Experience to build dynamic, responsive interfaces. Implemented custom Lightning Components and optimized the transition from Classic to Lightning, enhancing the platform's usability and functionality.
- Designed and managed sophisticated data models and structures, including custom objects, fields, relationships, and data flows. Applied data structures knowledge to efficiently organize and retrieve data, ensuring the system's responsiveness and scalability.
- Expertly utilized SOQL (Salesforce Object Query Language) and SOSL (Salesforce Object Search Language) to query and manipulate data within Salesforce. Optimized queries for performance and accuracy, enabling efficient data retrieval across complex datasets.
- Architected and implemented seamless integrations between Salesforce and external systems using REST, SOAP APIs, and middleware tools like Mulesoft. Managed real-time and batch data processing, ensuring accurate and timely data exchange.
- Automated complex business processes using Salesforce features like Flows, Process Builder, Workflow Rules, and Approval Processes. Improved operational efficiency by automating repetitive tasks and streamlining workflows.
- Created and maintained validation rules to enforce data integrity and business logic within Salesforce. Ensured accurate and complete data entry by implementing rules that prevent incorrect data submission.
- Applied in-depth knowledge of Salesforce security best practices, including encryption, data masking, and field-level security. Ensured compliance with industry standards and regulations, implementing robust audit and monitoring mechanisms.
- Created and managed custom Salesforce applications using the AppExchange platform, tailoring solutions to specific business needs. Guided the full application lifecycle, from initial concept to deployment and ongoing maintenance.
- Employed DevOps practices in Salesforce, using tools like Salesforce DX, Git, Jenkins, and CI/CD pipelines for version control, automated testing, and continuous deployment. Ensured smooth, reliable deployments with minimal downtime.
- Developed and managed reports and dashboards to provide actionable business insights and support data-driven decision-making.
- Managed change processes effectively, including handling version control and deployment challenges to ensure smooth transitions and minimize impact on business operations.
- Exceptional problem-solving in diagnosing and resolving complex issues within the Salesforce environment. Identified potential challenges, implementing solutions that minimized disruption and maximized system efficiency.
- Conducted advanced training sessions and provided ongoing support to end-users and administrators, enabling them to maximize their productivity using Salesforce. Addressed complex issues and provided solutions that enhanced user experience and adoption.

- Provided technical leadership to development teams, sharing best practices for coding standards, performance optimization, and solution design. participated in code reviews.

Thanking you,
Yours Faithfully,
For **Cognizant Technology Solutions India Private Ltd.**



J S Srividya
Sr. Manager - HR

22/08/2024

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