

PROJECT MANAGER

Proactive, performance-driven professional with 10+ years' progressive expertise in leadership and problem solving for ecommerce(ATG, WCS), Infrastructure, Build and Release, Application Performance and Financial services. Keen understanding of business priorities, genuine team player committed to managing projects and operations flawlessly while contributing to revenue-producing activities. Cross-functional communicator easily interfaces with high-profile staff, vendors, and customers. Versatile, innovative, and loyal management professional, able to see the "big picture" while staying on top of all the details. Recognized for consistent success in developing processes and procedures to streamline operations and delivering on time.

Areas of Expertise

- Project Management
- Dependency Management
- Quality Control
- Client Relationship
- People Management
- Communication
- Risk Management
- Change Management

PROFESSIONAL EXPERIENCE

Tesco PLC. UK

2013-Present

Tesco is the biggest multinational grocery and general merchandise retailer in UK. This project is aimed to rebrand their existing online clothing experience across multiple countries and channels using ATG. It spans across multiple phases where each phase is focused on country 'X' rollout.

Project Manager

Plan, execute, and finalize project objectives, including acquiring resources and coordinating efforts of team members, in order to deliver project according to plan using **Scrum methodology**. Identify and resolve project issues/risks and develop risk mitigation plans. Effectively communicate project status to the stakeholders. Coach, mentor, and motivate team members, influencing them to take positive action and accountability for assigned work.

Selected Accomplishments:

- Demonstrated outstanding leadership and superb project management skills consistently
 - Managed web trading track and delivered on time with high quality
 - Stepped in and turned around the project status 'at-risk' to 'stable' by working thru the dependencies and effective execution which helped restoring the client confidence
 - Managed stakeholder communications and relationships effectively
 - Multiple awards in a span of 8 months –
 - Won **"You Inspire Me"** award and was nominated for **"Popular choice"** award
 - Won individual **Tesco Value award** for the exceptional delivery skills
 - Won two team awards – **"Star Team"**, **"Tesco Value Team"**
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Target Corp. U.S.

2009-2013

Target is the 2nd largest retailer in the U.S. It's an E2E ecommerce re-platform initiative built on IBM WCS platform that redefines online/multichannel guest experience. The solution provides an easy to use navigation that allows guests to do personalization, create registries, social shopping and express checkout apart from many other functions.

Project Manager

Plan and manage the entire non-production environment stack for a team of 400+. Managed multiple parallel releases using **Scrum methodology** and handled conflicts efficiently. Managed build and deployment and ensured environment availability at all times.

Selected Accomplishments:

Infrastructure and Build/Release

2011-2013

- Responsible for creating infra release plans, build/deployment schedules for multiple parallel releases and ensuring exemplary implementation on time.
- Identify, effectively communicate, and resolve project issues and risks. Develop risk mitigation plans.
- Effectively communicate project status to project stakeholders. Coach, mentor, and motivate team members, influencing them to take positive action and accountability for assigned work.
- Won “**Best Manager**” and “**You Inspire Me**” awards
- Nominated for **core value award** as the Company level

SMT Performance and PMO

2009-2011

- Accountable for the performance of Site Management Tools and Sales Center web application
- Responsible for creating plan/reports, manage scope and client communication
- Responsible for managing and maintain sanity of the program wide trackers like risk/dependency/issues trackers and various reports like burn report, QA dashboard etc.

TD Bank Group

2006-2009

TD bank is the 2nd largest bank in Canada. The aim of this initiative was to build an intranet application with a set of java based engines to calculate risk metrics and compare them against a set of pre-defined policies. It consolidates risk across disparate businesses, risk factors or at the top of the house and allows analysts to view breaches and drill down to the lowest level.

Track Lead/Tech Analyst

Played a key role in expanding enrollment through personal commitment to curriculum development and quality instruction. Participated in client workshops and interviews for the requirement gathering. Led the team to design the solution and facilitated multiple business demos.

Selected Accomplishments:

Valuation Services

2008-2009

- Collaborate with the client technical team and business analysts to understand their requirement and implement the scope into the system
- Provide oversight to the team and facilitate communication with the clients
- Facilitate working sessions and closure sessions with senior business analysts and other technical staff

MaRRS – Market Risk Reporting System

2006-2008

- Understand requirements, translate them into detailed design and create various artifacts (Business specifications, Process Flow and Use Case etc.)
 - Coach and mentor system developers during implementation
 - Won **Client Focused Delivery award**
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Duke Energy

2004-2006

Duke Energy is the largest electric power company in the U.S. This initiative was to build a risk reporting system for GMO to help them assess the risk and take corrective actions promptly. The system provided three sets of reports; Credit risk - different views of credit risk such as by counterparty, by sector, by rating etc., Market Risk - provide information about VaR, volatility and price curve information apart from other risk related data and Intraday report - to help report breaches during the trading day.

System Developer

A key team member of the development team responsible for Cognos reports and 3D Risk analysis report.

Risk Engine Analytics and Management

2004-2006

- Collaborate with the teams and clients to resolve dependencies and deliver various modules on time
 - Analyze, design and implement a real time and performance critical intraday database process
 - Bring in process efficiency by identifying and removing redundancy and dependencies to make system run in parallel
 - Application/DB Performance tuning.
 - Develop new functionalities or enhance existing ones. Create documentation wherever necessary
 - Coordinate and manage build and release process. Redesigned and automated build and release process
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EDUCATION

MCA (Master of computer applications), University of Rajasthan, 7/2003

Work Experience

Sapient Corporation Ltd. Jan 2004 to Present

SKILLS

Microsoft Excel, Outlook, PowerPoint, Word, Visio, Project, SharePoint; Cisco WebEx; TFS, ResultSpace, Methodology – Waterfall, Scrum/Sprint/Iterative

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