

Juhi Sharma

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Over 6 Years of experience in Manual Testing and working multiple domains on desktop versions cross platform and mobile applications both android and iphone.

- ❖ Currently working in **C.G.Technosoft Pvt. Ltd. a Unit of Matellio LLC. as a Quality Analyst Level IV** from September 2014.

Roles & Responsibilities

- Involvement in Software Test Life Cycle.
- Performing manual and automation testing for web based applications.
- Performing manual testing for mobile applications.
- Writing Test Cases, developing and maintaining Test scripts, analyzing the results of scripts.
- Working closely with the development team and discussing views about the application under test.

Achievements and Initiatives

- Always enthusiastic for working on multiple projects and also took initiative to create automation scripts for those projects.
- Actively take part in company organized events like Annual Function, Helping in organizing Month End Parties, and official extracurricular activities(Blood Donation Camp etc.).
- I was appreciated by the CEO of our company for making handmade invitation cards.
- Currently leading the tech event one of the team 2019-20
- **Received Quarterly Award of Appreciation Oct- Dec 2019**

Projects

- **vCard mobile app (Android and iOS)**
vCard is an emerging platform helping customers move ahead of the traditional printed cards. vCard helps you create, design, share and market your digital business cards. It even provides ways to earn through various referral programs.
Status: LIVE on App Store and Play Store
- **LandscAPPer Admin and Mobile applications (Android and iOS)**
LandscAPPer is a SAAS application for digitizing records of landscaping businesses. It provides facilities to company employees, admins and owners to enter and see the details related to projects and associated clients. Through this web tool, a user can manage the clients, send contracts, plan project estimates and schedule of the crews. Additionally, it offers ERP features like payroll management, work time management, daily tasks, etc. It also has Google map integration, where administrators can view their crew members current location and track their work routes.
Status: Running Beta LIVE, Going to be LIVE soon.
- **Hotspot Event Based (Admin, Mobile (Android and iOS))**
Tired of searching the internet for things to do for hours that are actually near you? Welcome to BoBo. The struggle ends HERE! Just a few clicks away and you have access to a variety of day, evening, and weekend events! Our app is designed to get you more active within your community.
Status: LIVE with name BOBO
- **First Mate Services (Admin, Mobile (Android and iOS))**
Boat Services management, different users are there to handle the boats and services. Project is about the services delivered by service provider to a BOAT Owner. Different roles are there for the boat user and service provider users; roles and features accessible to the user depends on which role the user is currently logged in with.

Status: LIVE

- **CS Loyalty Web and App**

CS Loyalty is a reward-based shopping application that enables customers to make a purchase through Carmen Steffens eStore. The application benefits users by facilitating easy reward points management and redeem them while making the next purchase.

Status: LIVE

- **Kipawa Website and Admin**

Kipawa Hub offers a digital employment solution for users seeking job opportunities and the employers who are looking for a great team across Africa. It pioneers in providing a full array of job seeking, career management, recruitment, and talent management products and services.

Status: LIVE

- **TicketMart Website Front and Admin**

Event application used for making events and buying, selling and purchasing event tickets.

Status - LIVE

- **iCuisto (App android and iOS)**

The application 'iCuisto' allows the user to Cook with what's left in the fridge from the different recipes. Recipes adapted to the number of people that you want to cook with all custom nutritional information.

<https://play.google.com/store/apps/details?id=fr.icuisto.icuisto>

Status: LIVE

- **Ahdeeoh (Admin and Front Website)**

The 'AhDeeOh Website', is an online music marketplace where music composers can create their account and upload music for selling purposes. Music Seekers can also create their account and get membership of this site and purchase and listen to music.

<http://www.ahdeeoh.org/>

Status: LIVE

- **Lynking**

'Lynking Website' is an online e-card maker application where the maker can share the e-cards to another user. Users can make the e-cards via different sources like scanner, on system, by pdf as input source etc.

Status: LIVE

- **Proximate App**

Finding friends near you using beacons.

- **One Plus One Senior Care**

Admin panel and mobile application(both android and iOS). Project ensures the CareSeeker gets the CareGiver within their areas as per the care needs and Applications also helps the user maintain the billing and invoice generation

Status - Phase 1 Live , Phase 2 in development process

- **Tracking Genie**

Front panel/Mobile App: The registered user having respective login details; provides GPS Tracking data with vehicle tracking facility and other features like User management, different alerts and notifications like SOS, harsh braking, acceleration, Theft alert, geofence, ignition on/off, battery connected/ disconnected, route management etc. and provides the different reports accordingly for the features respectively.

Admin : application allows the administrator and the support please to maintain the device and tracker details like IMEI, Sim No, Invoice Details for hardware and software resources, customer details and all is permissions based as per the employee level.

Status: Running on LIVE, On Going Project

Project Responsibilities

- Reviewing the software requirement document and checking the functionality and its implementation in the application on the first level in order to ensure that release is ready for the test.
- QA Environment Creation.
- Design and Execution of test cases and scenarios for the application.

- Raising defects in bug tracker(respectively being used in the project(JIRA,MANTIS,TRELLO, RADAR)) incase of any issue and keeping a track of the same.
- Smoke Testing, Functional testing, System testing, Regression testing, Validation testing, UAT, Cross Browser Testing.

❖ Worked with **DREAMTEAM Technologies Pvt. Ltd.** as **Technical Support Lead** and **UAT Tester** from January 2012 till March 2014.

Roles & Responsibilities

- Analyzing User Requirements, Functional and Technical Specifications.
- Troubleshooting, project management and problem solving skills.
- Responsible for ERP application support, understanding, analyzing and documenting technical and business requirements of clients.
- Handled customer complaints, service requests and troubleshooting.
- Completing reports, phone logs or other documentation of customer calls and issues.
- Build relationships with staff from other departments to ensure queries are responded to in a timely manner.
- Managing operational functions, induction, training, service delivery to ensure customer satisfaction.
- Building excellent rapport with different groups of people - clients, stakeholders and internal team members.

Achievements and Initiatives

- Received prestigious Certificate of Achievement award for Working Effectively as **Technical Support Lead**.
- Implemented Alpha Testing to ensure that all client requirements are met before deploying the application on client's server.

Project/Product:

LITEROM – SCHOOL / COLLEGE/ UNIVERSITY

LiteromTM ERP solution is fully featured with Admission Management, Fees & Financial Management, Human Resource Management, Transportation Management, Academic & Examination Management, Library Management, Health Management, Hostel Management, Inventory & Warehouse Management and Front Office Management, more over the customizations can be made as per the requirements in close coordination with best in class technical development team.

Responsibilities

- Customer Support
- Requirement Gathering
- Managing operational functions, induction, training, service delivery to ensure customer satisfaction.
- Building excellent rapport with different groups of people
- clients, stakeholders and internal team members.

SKILLS SUMMARY

- Solid understanding of Software Test Life Cycle, including manual Functional, Black Box, Integration, retesting and Regression testing, mobile(android-iOS) and ERP applications.
- Expertise in bug reporting and tracking process.
- Good Experience in bug tracking processes, familiar with bug reporting and tracking using tools like Mantis and Bug Collector Pro 4.1, JIRA, Trello, Radar(inHouse Tool).
- Good Experience in writing Test Cases and Scenarios, Test Planning.
- Test Management Tool - Testlink
- Expertise in analyzing User Requirements, Functional and Technical Specifications.
- Exposure in managing multiple projects and multiple clients with good communication and team work skills.
- Good at multitasking and working well under tight deadlines with high efficiency.
- Ability to work in a team environment or independently.

- Strong analytical and problem solving skills.
- Good analytical, documentation and communication skills.
- Technical Languages: JAVA, HTML, CSS, and SQL

ACADEMICS QUALIFICATION

- M.C.A. from IGNOU, Delhi (2008-2010)
- B.C.A. from Aishwarya College of Education under M.C.R.P.V. University, Bhopal (2004-2007).
- 12th from Government Girls Sr. Sec. School, Barmer in 2003.
- 10th from Shri Sohanlal Manihar Sr. Sec. School, Jodhpur in 2001.

CERTIFICATIONS

- Pursued 3 months certified course of developing application using .NET Framework from NIIT Jodhpur.
- Pursued RHEL 6 Linux (April 2013- July 2013).