

# Ravi Felipe Ferreira da Silva

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## Contact Information

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## Education

### **POSTGRADUATE IN SOFTWARE ENGINEERING WITH AN EMPHASIS ON QUALITY AND SOFTWARE TESTING | ANHANGUERA EDUCACIONAL (COLLEGE)**

Start Date: 11/2024 - Date of the Conclusion: 08/2024.

### **GRADUATED IN SYSTEMS ANALYSIS AND DEVELOPMENT | UNIFOR - UNIVERSITY OF FORTALEZA**

Start Date: 06/2020 - Date of the Conclusion: 06/2023.

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## Professional Experiences

### **JUNIOR SOFTWARE QUALITY ANALYST - QA | POLIBRAS SOFTWARE | 06/2023**

- GUARANTEE THE QUALITY STANDARD OF THE SOFTWARE DEVELOPED.
- MANUAL, FUNCTIONAL, REGRESSION, EXPLORATORY TESTS
- API TESTING WITH POSTMAN.
- TESTING IN MOBILE APPLICATIONS.
- TESTING IN WEB APPLICATIONS.
- PLANNING, WRITING AND EXECUTING MANUAL TESTS IN WEB AND MOBILE APPLICATIONS.
- CREATION AND MAINTENANCE OF APPLICATION FUNCTIONAL REQUIREMENTS DOCUMENTATION.
- CREATION AND MAINTENANCE OF TEST CASE DOCUMENTATION.
- MAPPING TEST SCENARIOS.
- CREATION OF INCIDENT REPORTS.
- TEST VALIDATION IN DATABASE.
- SQL (POSTGRES AND SQLITE).
- JIRA TOOL.
- SCRUM MODEL.

### **INTERNSHIP IN SOFTWARE QUALITY ANALYSIS - QA | POLIBRAS SOFTWARE | 10/2022 UNTIL 06/2023**

- GUARANTEE THE QUALITY STANDARD OF THE SOFTWARE DEVELOPED.
- MANUAL, FUNCTIONAL, REGRESSION, EXPLORATORY TESTS
- TESTING IN MOBILE APPLICATIONS.
- TESTING IN WEB APPLICATIONS.
- PLANNING, WRITING AND EXECUTING MANUAL TESTS IN WEB AND MOBILE APPLICATIONS.
- CREATION AND MAINTENANCE OF TEST CASE DOCUMENTATION.
- MAPPING TEST SCENARIOS.
- CREATION OF INCIDENT REPORTS.

- TEST VALIDATION IN DATABASE. (SQLITE).
- SQL (SQLITE).
- JIRA TOOL.
- SCRUM MODEL.

### **FRONTEND WEB DEVELOPMENT INTERNSHIP | LEVOO MERCADO | 06/2022 UNTIL 08/2022**

- FRONTEND DEVELOPMENT WITH ANGULAR (WEB).
- ANGULAR WITH TYPESCRIPT.
- BOOTSTRAP AND ANGULAR MATERIAL.
- API TESTING WITH POSTMAN.
- JIRA TOOL.
- BITBUCKET TOOL.

### **INTERNSHIP IN TECHNICAL CUSTOMER SUPPORT | GR NEGÓCIOS | 04/2021 UNTIL 06/2021**

- CUSTOMER SUPPORT IN THE POINT OF SALE SYSTEM FOR COMMERCE (WHOLESALE AND/OR RETAILER).
- RENEWAL OF CUSTOMER LICENSES.
- ASSISTANCE TO CUSTOMERS BY REMOTELY ACCESSING THEIR MACHINES.

### **CUSTOMER SERVICE | GRUPO BLITZ (EVENTS) | 2020/2021**

- CUSTOMER SERVICE IN CAMPAIGNS CARRIED OUT AT SHOPPING RIOMAR.
- HANDLING THERMAL PRINTERS.
- REGISTRATION OF INVOICES FOR RIOMAR SHOPPING MALL PROMOTIONS.

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## **Languages**

- **Portuguese** (Fluent/Native)
  - **English** (Intermediary)
- I have 3 weekly conversation classes with native tutors on the Cambly Platform.
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## **Hard Skills**

- Automated Testing with **Cypress** in Web applications.
  - Test Automation with **Cypress** Following the “**Design Pattern**”.
  - **API** testing with **Postman**.
  - **SQL** (Postgres e SQLite).
  - Test validation in Database.
  - **GIT, GITHUB** e BitBucket.
  - **Planning, Writing** and **Executing** Manual Tests in Web and Mobile applications.
  - Creation and Maintenance of Application Functional **Requirements Documentation**.
  - Creation and Maintenance of **Test Case Documentation**.
  - **JavaScript**, Html, Css.
  - Basic knowledge of TypeScript.
  - Angular, React JS.
  - Bootstrap, Angular Material, Material UI.
  - **Visual Studio Code**.
  - **Jira**, Trello e **Kanban**.
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## Additional Courses

- API Test Automation with **Postman** | Udemy | 03/2024 (9 hours)
  - **JavaScript** for Testers | HotMart | 03/2024 (4 hours)
  - Automated Testing with **Cypress** - Intermediary | 11/2023 | Udemy - (3,5 hours)
  - Automated Testing with **Cypress** - Basic | 09/2023 | Udemy - (4,5 hours)
  - **Test Planning** and **Bug Management** - Quality Assurance | 09/2023 | Alura - (2,13 hours)
  - Practicing **React** with **JavaScript** | 07/2023 | Alura - (2,1 hours)
  - Static Files in **React** with **JavaScript** | 06/2023 | Alura - (1,78 hours)
  - Development in **React Router** with **JavaScript** | 06/2023 | Alura - (2,1 hours)
  - Development in **React** with **JavaScript** | 04/2023 | Alura - (5,1 hours)
  - How **React** Components Work | 04/2023 | Alura - (2,35 hours)
  - **Cypress** Course | 03/2023 | Agilizei - (4 hours)
  - **Angular** 9 Essential | 07/2022 | Cod3r - (13 hours)
  - **Agile Explore** – Desenvolvimento com Agile | 03/2022 | IBM - (7 hours)
  - **SPA** development with **Angular** | 12/2021 | Desenvolvedor.io - (6 hours)
  - **Git e GitHub** | 05/2021 | Curso em Video - (20 hours)
  - **Html5** | 02/2021 | Curso em Vídeo - (40 hours)
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## Objective

- Contribute to the success of the company by applying my skills and experience to drive growth and innovation. My goal is to align my professional development with the growth of the organization, creating connections that allow the company to reach new levels of excellence.
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## Soft Skills

- Organized, with a strong ability to structure efficient processes that generate consistent results. My strategic approach to problem-solving, combined with proactivity, allows me to anticipate needs and implement continuous improvements. With empathy and emotional intelligence, I build solid relationships that promote a collaborative work environment. My adaptability ensures that I face challenges with flexibility, always committed to the mutual success of both myself and the company.