Ravi Felipe Ferreira da Silva

Contact Information

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Education

POSTGRADUATE STUDENT IN FRONTEND DEVELOPMENT | NORTHERN PARANÁ UNIVERSITY (UNOPAR)
Start Date: 09/2024 - Estimated Completion Date: 03/2025.

POSTGRADUATE IN SOFTWARE ENGINEERING WITH AN EMPHASIS ON QUALITY AND SOFTWARE TESTING | ANHANGUERA EDUCACIONAL (COLLEGE)
Start Date: 11/2023 - Date of the Conclusion: 08/2024.

GRADUATED IN SYSTEMS ANALYSIS AND DEVELOPMENT | UNIFOR - UNIVERSITY OF FORTALEZA
Start Date: 06/2020 - Date of the Conclusion: 06/2023.

Professional Experiences

JUNIOR SOFTWARE QUALITY ANALYST - QA | FITBANK | 10/2024

- ENSURE THE QUALITY STANDARD OF THE SOFTWARE DEVELOPED.
- MANUAL, FUNCTIONAL, REGRESSION, EXPLORATORY TESTS
- API TESTS WITH POSTMAN.
- TESTS ON WEB AND MOBILE APPLICATIONS.
- PLANNING, WRITING AND EXECUTING MANUAL TESTS ON WEB AND MOBILE APPLICATIONS.
- CREATING AND MAINTAINING TEST CASE DOCUMENTATION.
- MAPPING OF TEST SCENARIOS.
- CREATING INCIDENT REPORTS.
- AZURE TOOL.
- SCRUM MODEL.

JUNIOR SOFTWARE QUALITY ANALYST - QA | POLIBRAS SOFTWARE | 06/2023 UNTIL 07/2024

- GUARANTEE THE QUALITY STANDARD OF THE SOFTWARE DEVELOPED.
- MANUAL, FUNCTIONAL, REGRESSION, EXPLORATORY TESTS
- API TESTING WITH POSTMAN.
- TESTING IN MOBILE APPLICATIONS.
- TESTING IN WEB APPLICATIONS.
- PLANNING, WRITING AND EXECUTING MANUAL TESTS IN WEB AND MOBILE APPLICATIONS.
- CREATION AND MAINTENANCE OF APPLICATION FUNCTIONAL REQUIREMENTS DOCUMENTATION.
- CREATION AND MAINTENANCE OF TEST CASE DOCUMENTATION.
- MAPPING TEST SCENARIOS.

- CREATION OF INCIDENT REPORTS.

- TEST VALIDATION IN DATABASE.

- SQL (POSTGRES AND SQLITE).

- JIRA TOOL.

- SCRUM MODEL.

INTERNSHIP IN SOFTWARE QUALITY ANALYSIS - QA | POLIBRAS SOFTWARE | 10/2022 UNTIL 06/2023

- GUARANTEE THE QUALITY STANDARD OF THE SOFTWARE DEVELOPED.

- MANUAL, FUNCTIONAL, REGRESSION, EXPLORATORY TESTS

- TESTING IN MOBILE APPLICATIONS.

- TESTING IN WEB APPLICATIONS.

- PLANNING, WRITING AND EXECUTING MANUAL TESTS IN WEB AND MOBILE APPLICATIONS.

- CREATION AND MAINTENANCE OF TEST CASE DOCUMENTATION.

- MAPPING TEST SCENARIOS.

- CREATION OF INCIDENT REPORTS.

- TEST VALIDATION IN DATABASE. (SQLITE).

- SQL (SQLITE).

- JIRA TOOL.

- SCRUM MODEL.

FRONTEND WEB DEVELOPMENT INTERNSHIP | LEVOO MERCADO | 06/2022 UNTIL 08/2022

- FRONTEND DEVELOPMENT WITH ANGULAR (WEB).

- ANGULAR WITH TYPESCRIPT.

- BOOTSTRAP AND ANGULAR MATERIAL.

- API TESTING WITH POSTMAN.

- JIRA TOOL.

- BITBUCKET TOOL.

INTERNSHIP IN TECHNICAL CUSTOMER SUPPORT | GR NEGÓCIOS | 04/2021 UNTIL 06/2021

- CUSTOMER SUPPORT IN THE POINT OF SALE SYSTEM FOR COMMERCE (WHOLESALE AND/OR RETAILER).

- RENEWAL OF CUSTOMER LICENSES.

- ASSISTANCE TO CUSTOMERS BY REMOTELY ACCESSING THEIR MACHINES.

CUSTOMER SERVICE | GRUPO BLITZ (EVENTS) | 2020/2021

- CUSTOMER SERVICE IN CAMPAIGNS CARRIED OUT AT SHOPPING RIOMAR.

- HANDLING THERMAL PRINTERS.

- REGISTRATION OF INVOICES FOR RIOMAR SHOPPING MALL PROMOTIONS.

Languages

- **Portuguese** (Fluent/Native)
- **English** (Intermediary)
  I have 3 weekly conversation classes with native tutors on the Cambly Platform.

Hard Skills

- **Automated Testing:** Experience with test automation using Cypress in Web applications, following the "Design Pattern" design pattern to ensure the efficiency and reusability of scripts.

- **API Testing:** Competence in API testing using Postman to validate endpoints and ensure the integrity of communication between systems.

- **Database and SQL:** Ability to execute and validate database tests, with knowledge of SQL (Postgres and SQlite) for queries and checking data integrity.

- **Version Control:** Experience with code versioning tools such as Git, GitHub and BitBucket for efficient control and collaboration in software projects.

- **Manual Testing:** Planning, writing and executing manual tests in Web and Mobile applications, ensuring coverage of functional and non-functional requirements.

- **Documentation:** Creation and maintenance of functional requirements and test case documentation, ensuring clarity and accuracy in specifications and monitoring of the development cycle.

- **Frontend Technologies:** Knowledge of JavaScript, HTML, CSS, with basic skills in TypeScript. Familiarity with frameworks such as Angular and React JS, and libraries such as Bootstrap, Angular Material and Material UI.

- **Environments and Tools:** Daily use of development environments such as Visual Studio Code and project management tools and agile methodologies, such as Jira, Trello and Kanban.

Additional Courses

- API Test Automation with **Postman** | Udemy | 03/2024 (9 hours)
- **JavaScript** for Testers | HotMart | 03/2024 (4 hours)
- Automated Testing with **Cypress** - Intermediary | 11/2023 | Udemy - (3,5 hours)
- Automated Testing with **Cypress** - Basic | 09/2023 | Udemy - (4,5 hours)
- **Test Planning** and **Bug Management** - Quality Assurance | 09/2023 | Alura - (2,13 hours)
- Practicing **React** with **JavaScript** | 07/2023 | Alura - (2,1 hours)
- Static Files in **React** with **JavaScript** | 06/2023 | Alura - (1,78 hours)
- Development in **React Router** with **JavaScript** | 06/2023 | Alura - (2,1 hours)
- Development in **React** with **JavaScript** | 04/2023 | Alura - (5,1 hours)
- How **React** Components Work | 04/2023 | Alura - (2,35 hours)
- **Cypress** Course | 03/2023 | Agilizei - (4 hours)
- **Angular** 9 Essential | 07/2022 | Cod3r - (13 hours)
- **Agile Explore** – Desenvolvimento com Agile | 03/2022 | IBM - (7 hours)
- **SPA** development with **Angular** | 12/2021 | Desenvolvedor.io - (6 hours)
- **Git e GitHub** | 05/2021 | Curso em Video - (20 hours)
- **Html5** | 02/2021 | Curso em Vídeo - (40 hours)

Objective

- My goal is to contribute to product excellence by applying my skills to ensure the delivery of robust and reliable software. In line with global quality standards, I seek to develop my technical skills and collaborate in multidisciplinary teams. I am committed to adding value to projects, promoting continuous improvements and ensuring that systems meet the highest quality criteria required by the market.

Soft Skills

- Organized and focused on structuring efficient processes for consistent results. My strategic and proactive approach allows me to anticipate needs and implement continuous improvements. With empathy, I build solid relationships in collaborative environments, facing challenges with adaptability and commitment to mutual success.